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TELETECH HOLDINGS INC Form 10-Q May 11, 2009

#### **Table of Contents**

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

## Form 10-Q

**DESCRIPTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934** 

For the quarterly period ended March 31, 2009

OR

o TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from to

#### Commission File Number 001-11919

#### TeleTech Holdings, Inc.

(Exact name of registrant as specified in its charter)

Delaware 84-1291044

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

9197 South Peoria Street Englewood, Colorado 80112

(Address of principal executive offices)

Registrant s telephone number, including area code: (303) 397-8100

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  $\beta$  No o Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes o No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer b Accelerated filer o Non-accelerated filer o Smaller reporting company o

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No b

As of May 4, 2009, there were 63,267,200 shares of the registrant s common stock outstanding.

Table of Contents 2

# TELETECH HOLDINGS, INC. AND SUBSIDIARIES MARCH 31, 2009 FORM 10-Q TABLE OF CONTENTS

PART I. FINANCIAL INFORMATION	Page No.
Item 1. Financial Statements	
Consolidated Balance Sheets as of March 31, 2009 (unaudited) and December 31, 2008	1
Consolidated Statements of Operations for the three months ended March 31, 2009 and 2008 (unaudited)	2
Consolidated Statement of Equity as of and for the three months ended March 31, 2009 (unaudited)	3
Consolidated Statements of Cash Flows for the three months ended March 31, 2009 and 2008 (unaudited)	4
Notes to the Unaudited Consolidated Financial Statements	5
Item 2. Management s Discussion and Analysis of Financial Condition and Results of Operations	19
Item 3. Quantitative and Qualitative Disclosures about Market Risk	34
Item 4. Controls and Procedures	36
PART II. OTHER INFORMATION	
Item 1. Legal Proceedings	37
Item 1A. Risk Factors	37
Item 2. Unregistered Sales of Equity Securities and Use of Proceeds	38
Item 3. Defaults Upon Senior Securities	38
Item 4. Submission of Matters to a Vote of Security Holders	38
Item 5. Other Information	38
Item 6. Exhibits	38
<u>SIGNATURES</u>	39
EXHIBIT INDEX EX-31.1 EX-31.2 EX-32.1	40

EX-32.2

### **Table of Contents**

## PART I. FINANCIAL INFORMATION ITEM 1. FINANCIAL STATEMENTS TELETECH HOLDINGS, INC. AND SUBSIDIARIES

## Consolidated Balance Sheets (Amounts in thousands, except share amounts) (Unaudited)

	March 31, 2009	December 31, 2008
ASSETS		
Current assets		
Cash and cash equivalents	\$ 91,153	\$ 87,942
Accounts receivable, net	224,786	236,997
Prepaids and other current assets	29,264	31,279
Deferred tax assets, net	30,354	30,328
Income tax receivables	18,821	18,342
Total current assets	394,378	404,888

Table of Contents 5