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KEYCORP /NEW/ Form 424B2 May 20, 2004

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OPTION TO EXTEND MATURITY:

PRICING SUPPLEMENT NO. 9, DATED: May 18, 2004 RULE 424(b)(2) to Prospectus Supplement Dated October 7, 2003 REGISTRATION STATEMENT NO. 333-73380 to Prospectus Dated November 28, 2001

KEYCORP

\$250,000,000

[X] SENIOR MEDIUM-TERM NOTES, SERIES G
[] SUBORDINATED MEDIUM-TERM NOTES, SERIES F

[] Floating Rate Notes
[X] Book-Entry Notes
[X] Certificated Notes

Original Issue Date: May 21, 2004

[] Yes [X] No

Maturity Date: May 21, 2009

OPTION TO ELECT REDEMPTION:

Issue Price: 99.987%

Paying Agent: Deutsche Bank Trust Company Americas

Authenticating Agent: Deutsche Bank Trust Company Americas

Redemption Date(s):

Initial Redemption Percentage:

Annual Redemption Percentage Reduction:

OPTION TO ELECT REPAYMENT: [] Yes [X] No SPECIFIED CURRENCY (NOT U.S. DOLLARS):[]
Repayment Date(s):
Repayment Price(s):

Repayment Price(s):

Repurchase Price (if any): N/A

Optional Interest Rate Reset: []

Amortization Schedule (if any): N/A
Sinking Fund Defeasance: [] Yes [X] No
Optional Interest Rate Reset Dates:
Optional Extension of Maturity:
Length of Extension Period:

Minimum Denominations: [X]\$1,000 [] Other:

FIXED RATE NOTES ONLY

Interest Computation Period: Semi-annual

Interest Payment Dates: Semi-annually on the 21st day of each May and November, commencing on Nov Regular Record Dates if other than May 31 and November 30: The 6th day of each May and November

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FLOATING RATE NOTES ONLY

BASE RATE:

[] CD Rate [] Commercial Pap [] Federal Funds [] LIBOR [] Prime Rate	er Rate [] CMT Rate [] 11t	asury Rate Rate h District Cost of Funds Rate er (specify):	
Initial Interest Rat	e:	Interest Determination Date:	
Index Maturity:		Interest Reset Period:	
Spread (Plus or minus):		Interest Reset Dates:	
Maximum Interest Rat	e:	Interest Payment Dates:	
Minimum Interest Rat	e:	Calculation Date:	
Total Amount of OID:		Calculation Agent:	
Yield to Maturity:		Spread Multiplier:	
<pre>Initial Accrual Period OID and Designated Method:</pre>		Telerate Page:	
and Designated Me	ciiou.	Other Terms (if any):	
[] Banc of A [] Bear, Ste [] Credit Su [] Deutsche [] Goldman, [] HSBC Secu [X] J.P. Morg [] Lehman Br [X] KeyBanc C a divis	rities (USA), Inc. an Securities Inc. others Inc. apital Markets, ion of McDonald Investmen anley & Co. Incorporated ities LLC		
[] Acting as Agent		Agent is acting as Agent for the sale of Notes by KeyCorp at a price of % of the principal amount	
[X] Acting as Princi		sing Notes from KeyCorp as esale to investors and other	
	[] a fixed pu Principal	blic offering price of % of the amount	
	market	g prices related to prevailing prices at the time of resale to ermined by such Agent	