

Edgar Filing: RYANAIR HOLDINGS PLC - Form 6-K

RYANAIR HOLDINGS PLC  
Form 6-K  
November 30, 2007

SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 6-K

Report of Foreign Private Issuer

Pursuant to Rule 13a-16 or 15d-16  
of the Securities Exchange Act of 1934

For the month of November, 2007

RYANAIR HOLDINGS PLC  
(Translation of registrant's name into English)

c/o Ryanair Ltd Corporate Head Office  
Dublin Airport  
County Dublin Ireland  
(Address of principal executive offices)

Indicate by check mark whether the registrant files or will file annual reports under cover Form 20-F or Form 40-F.

Form 20-F..X.. Form 40-F.....

Indicate by check mark whether the registrant by furnishing the information contained in this Form is also thereby furnishing the information to the Commission pursuant to Rule 12g3-2(b) under the Securities Exchange Act of 1934.

Yes ..... No ..X..

If "Yes" is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82- \_\_\_\_\_

RYANAIR ON TOP OF THE WORLD

BEST PUNCTUALITY, FEWEST LOST BAGS, FEWEST CANCELLATIONS

Ryanair, Europe's largest low fares airline, today (Friday, 30th November 2007) welcomed the release of the Association of European Airlines' latest consumer report, which again demonstrates that the high fare, fuel surcharging airlines can't match Ryanair's punctuality and customer service.

These statistics show that airlines which like to talk service simply don't deliver it. Four out of ten British Airways flights are delayed, compared to

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just 1 in 10 with Ryanair, while your bag is now nearly 40 times more likely to go missing if you are travelling with British Airways.

Speaking today, Ryanair's Head of Communications, Peter Sherrard said:

"The high fare airlines can't match Ryanair's guaranteed low fares and as these statistics prove, they can't compete with our customer service either. Ryanair is Europe's undisputed champion for customer service, delivering our passengers to their destination on-time and for the lowest fares guaranteed."

	Airline	Punctuality	Missing bags per 1,000 pax	% Completions
1	Ryanair	87%	0.8	99.8
2	Lufthansa	84%	16.6	99.3
3	Air France	83%	18.8	99.1
4	Aer Lingus*	73%		
5	Easyjet*	72%		
6	Alitalia	71%	27.6	98.3
7	British Airways	59%	30.0	98.5

\*Aer Lingus and Easyjet refuse to publish any information about lost bags and cancellations.

Source: Ryanair, Easyjet, Aer Lingus and AEA published statistics July-Sept 2007

Ends.

Friday, 30th November 2007

For information:

Peter Sherrard - Ryanair

Pauline McAlester - Murray Consultants

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### SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned, hereunto duly authorized.

RYANAIR HOLDINGS PLC

Date: 30 November, 2007

By:\_\_\_\_/s/ James Callaghan\_\_\_\_\_

James Callaghan  
Company Secretary & Finance Director