

ZIONS BANCORPORATION /UT/
 Form 10-Q
 May 08, 2014

UNITED STATES
 SECURITIES AND EXCHANGE COMMISSION
 Washington, D.C. 20549
 FORM 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT
 OF 1934

For the quarterly period ended March 31, 2014

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT
 OF 1934

For the transition period from to
 COMMISSION FILE NUMBER 001-12307

ZIONS BANCORPORATION

(Exact name of registrant as specified in its charter)

UTAH

(State or other jurisdiction of
 incorporation or organization)

87-0227400

(I.R.S. Employer
 Identification No.)

One South Main, 15th Floor
 Salt Lake City, Utah

84133

(Address of principal executive offices)

(Zip Code)

Registrant's telephone number, including area code: (801) 524-4787

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act.

Large accelerated filer Accelerated filer

Non-accelerated filer Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

Common Stock, without par value, outstanding at April 30, 2014 184,895,233 shares

ZIONS BANCORPORATION AND SUBSIDIARIES
INDEX

| | Page |
|--|-----------|
| <u>PART I. FINANCIAL INFORMATION</u> | |
| Item 1. <u>Financial Statements (Unaudited)</u> | |
| <u>Consolidated Balance Sheets</u> | <u>3</u> |
| <u>Consolidated Statements of Income</u> | <u>4</u> |
| <u>Consolidated Statements of Comprehensive Income</u> | <u>5</u> |
| <u>Consolidated Statements of Changes in Shareholders' Equity</u> | <u>6</u> |
| <u>Consolidated Statements of Cash Flows</u> | <u>7</u> |
| <u>Notes to Consolidated Financial Statements</u> | <u>8</u> |
| Item 2. <u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u> | <u>52</u> |
| Item 3. <u>Quantitative and Qualitative Disclosures About Market Risk</u> | <u>89</u> |
| Item 4. <u>Controls and Procedures</u> | <u>89</u> |
| <u>PART II. OTHER INFORMATION</u> | |
| Item 1. <u>Legal Proceedings</u> | <u>90</u> |
| Item 1A. <u>Risk Factors</u> | <u>90</u> |
| Item 2. <u>Unregistered Sales of Equity Securities and Use of Proceeds</u> | <u>90</u> |
| Item 6. <u>Exhibits</u> | <u>91</u> |
| <u>Signatures</u> | <u>91</u> |

Table of Contents

PART I. FINANCIAL INFORMATION
 ITEM 1. FINANCIAL STATEMENTS (Unaudited)
 ZIONS BANCORPORATION AND SUBSIDIARIES
 CONSOLIDATED BALANCE SHEETS

| (In thousands, except shares) | March 31, 2014 (Unaudited) | December 31, 2013 |
|---|----------------------------------|----------------------|
| ASSETS | | |
| Cash and due from banks | \$1,341,319 | \$1,175,083 |
| Money market investments: | | |
| Interest-bearing deposits | 8,157,837 | 8,175,048 |
| Federal funds sold and security resell agreements | 379,947 | 282,248 |
| Investment securities: | | |
| Held-to-maturity, at adjusted cost (approximate fair value \$635,379 and \$609,547) | 606,279 | 588,981 |
| Available-for-sale, at fair value | 3,423,205 | 3,701,886 |
| Trading account, at fair value | 56,172 | 34,559 |
| | 4,085,656 | 4,325,426 |
| Loans held for sale | 126,344 | 171,328 |
| Loans and leases, net of unearned income and fees | 39,198,136 | 39,043,365 |
| Less allowance for loan losses | 736,953 | 746,291 |
| Loans, net of allowance | 38,461,183 | 38,297,074 |
| Other noninterest-bearing investments | 848,775 | 855,642 |
| Premises and equipment, net | 785,519 | 726,372 |
| Goodwill | 1,014,129 | 1,014,129 |
| Core deposit and other intangibles | 33,562 | 36,444 |
| Other real estate owned | 39,248 | 46,105 |
| Other assets | 807,325 | 926,228 |
| | \$56,080,844 | \$56,031,127 |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | |
| Deposits: | | |
| Noninterest-bearing demand | \$19,257,889 | \$18,758,753 |
| Interest-bearing: | | |
| Savings and money market | 23,097,351 | 23,029,928 |
| Time | 2,528,735 | 2,593,038 |
| Foreign | 1,648,111 | 1,980,161 |
| | 46,532,086 | 46,361,880 |
| Federal funds and other short-term borrowings | 279,837 | 340,348 |
| Long-term debt | 2,158,701 | 2,273,575 |
| Reserve for unfunded lending commitments | 88,693 | 89,705 |
| Other liabilities | 435,311 | 501,056 |
| Total liabilities | 49,494,628 | 49,566,564 |
| Shareholders' equity: | | |

Edgar Filing: ZIONS BANCORPORATION /UT/ - Form 10-Q

| | | |
|---|--------------|--------------|
| Preferred stock, without par value, authorized 4,400,000 shares | 1,003,970 | 1,003,970 |
| Common stock, without par value; authorized 350,000,000 shares; issued and outstanding 184,895,182 and 184,677,696 shares | 4,185,513 | 4,179,024 |
| Retained earnings | 1,542,195 | 1,473,670 |
| Accumulated other comprehensive income (loss) | (145,462) | (192,101) |
| Total shareholders' equity | 6,586,216 | 6,464,563 |
| | \$56,080,844 | \$56,031,127 |

See accompanying notes to consolidated financial statements.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF INCOME
(Unaudited)

| (In thousands, except shares and per share amounts) | Three Months Ended | |
|---|--------------------|------------|
| | March 31, 2014 | 2013 |
| Interest income: | | |
| Interest and fees on loans | \$434,344 | \$453,433 |
| Interest on money market investments | 5,130 | 5,439 |
| Interest on securities | 28,094 | 25,876 |
| Total interest income | 467,568 | 484,748 |
| Interest expense: | | |
| Interest on deposits | 12,779 | 15,642 |
| Interest on short- and long-term borrowings | 38,324 | 50,991 |
| Total interest expense | 51,103 | 66,633 |
| Net interest income | 416,465 | 418,115 |
| Provision for loan losses | (610) |) (29,035) |
| Net interest income after provision for loan losses | 417,075 | 447,150 |
| Noninterest income: | | |
| Service charges and fees on deposit accounts | 42,594 | 43,580 |
| Other service charges, commissions and fees | 43,519 | 42,731 |
| Wealth management income | 7,077 | 6,994 |
| Capital markets and foreign exchange | 5,000 | 7,486 |
| Dividends and other investment income | 7,864 | 12,724 |
| Loan sales and servicing income | 6,474 | 10,951 |
| Fair value and nonhedge derivative loss | (8,539) |) (5,445) |
| Equity securities gains, net | 912 | 2,832 |
| Fixed income securities gains, net | 30,914 | 3,299 |
| Impairment losses on investment securities: | | |
| Impairment losses on investment securities | (27) |) (31,493) |
| Noncredit-related losses on securities not expected to be sold (recognized in other comprehensive income) | — | 21,376 |
| Net impairment losses on investment securities | (27) |) (10,117) |
| Other | 2,531 | 6,184 |
| Total noninterest income | 138,319 | 121,219 |
| Noninterest expense: | | |
| Salaries and employee benefits | 233,406 | 229,789 |
| Occupancy, net | 28,305 | 27,389 |
| Furniture, equipment and software | 27,944 | 26,074 |
| Other real estate expense | 1,607 | 1,977 |
| Credit-related expense | 6,906 | 10,482 |
| Provision for unfunded lending commitments | (1,012) |) (6,354) |
| Professional and legal services | 10,995 | 10,471 |
| Advertising | 6,398 | 5,893 |
| FDIC premiums | 7,922 | 9,711 |
| Amortization of core deposit and other intangibles | 2,882 | 3,819 |

Edgar Filing: ZIONS BANCORPORATION /UT/ - Form 10-Q

| | | |
|---|-----------|-----------|
| Other | 72,710 | 78,097 |
| Total noninterest expense | 398,063 | 397,348 |
| Income before income taxes | 157,331 | 171,021 |
| Income taxes | 56,121 | 60,634 |
| Net income | 101,210 | 110,387 |
| Net loss applicable to noncontrolling interests | — | (336) |
| Net income applicable to controlling interest | 101,210 | 110,723 |
| Preferred stock dividends | (25,020) | (22,399) |
| Net earnings applicable to common shareholders | \$76,190 | \$88,324 |
| Weighted average common shares outstanding during the period: | | |
| Basic shares | 184,440 | 183,396 |
| Diluted shares | 185,123 | 183,655 |
| Net earnings per common share: | | |
| Basic | \$0.41 | \$0.48 |
| Diluted | 0.41 | 0.48 |
| See accompanying notes to consolidated financial statements. | | |

4

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES
 CONSOLIDATED STATEMENTS OF COMPREHENSIVE INCOME
 (Unaudited)

| (In thousands) | Three Months Ended | |
|--|--------------------|-----------|
| | March 31, 2014 | 2013 |
| Net income | \$101,210 | \$110,387 |
| Other comprehensive income (loss), net of tax: | | |
| Net unrealized holding gains on investment securities | 71,066 | 48,796 |
| Noncredit-related impairment losses on securities not expected to be sold | — | (12,754) |
| Reclassification to earnings for realized net fixed income securities gains | (24,840) | (2,037) |
| Reclassification to earnings for net credit-related impairment losses on investment securities | 17 | 5,999 |
| Accretion of securities with noncredit-related impairment losses not expected to be sold | 286 | 209 |
| Net unrealized holding gains (losses) on derivative instruments | 320 | (2) |
| Reclassification adjustment for increase in interest income recognized in earnings on derivative instruments | (210) | (957) |
| Other comprehensive income | 46,639 | 39,254 |
| Comprehensive income | 147,849 | 149,641 |
| Comprehensive loss applicable to noncontrolling interests | — | (336) |
| Comprehensive income applicable to controlling interest | \$147,849 | \$149,977 |
| See accompanying notes to consolidated financial statements. | | |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CHANGES IN SHAREHOLDERS' EQUITY
(Unaudited)

| (In thousands, except shares and per share amounts) | Preferred stock | Common stock | | Retained earnings | Accumulated other comprehensive income (loss) | Noncontrolling interests | Total shareholders' equity |
|--|-----------------|--------------|-------------|-------------------|---|--------------------------|----------------------------|
| | | Shares | Amount | | | | |
| Balance at December 31, 2013 | \$1,003,970 | 184,677,696 | \$4,179,024 | \$1,473,670 | \$(192,101) | \$— | \$6,464,563 |
| Net income for the period | | | | 101,210 | | — | 101,210 |
| Other comprehensive income, net of tax | | | | | 46,639 | | 46,639 |
| Net activity under employee plans and related tax benefits | | 217,486 | 6,489 | | | | 6,489 |
| Dividends on preferred stock | | | | (25,020) | | | (25,020) |
| Dividends on common stock, \$0.04 per share | | | | (7,436) | | | (7,436) |
| Change in deferred compensation | | | | (229) | | | (229) |
| Balance at March 31, 2014 | \$1,003,970 | 184,895,182 | \$4,185,513 | \$1,542,195 | \$(145,462) | \$— | \$6,586,216 |
| Balance at December 31, 2012 | \$1,128,302 | 184,199,198 | \$4,166,109 | \$1,203,815 | \$(446,157) | \$(3,428) | \$6,048,641 |
| Net income (loss) for the period | | | | 110,723 | | (336) | 110,387 |
| Other comprehensive income, net of tax | | | | | 39,254 | | 39,254 |
| Issuance of preferred stock | 171,827 | | (3,076) | | | | 168,751 |
| Subordinated debt converted to preferred stock | 1,160 | | (169) | | | | 991 |
| Net activity under employee plans and related tax benefits | | 47,273 | 7,438 | | | | 7,438 |
| Dividends on preferred stock | | | | (22,399) | | | (22,399) |
| Dividends on common stock, \$0.01 per share | | | | (1,833) | | | (1,833) |
| Change in deferred compensation | | | | (175) | | | (175) |
| Other changes in noncontrolling interests | | | 586 | | | (988) | (402) |
| Balance at March 31, 2013 | \$1,301,289 | 184,246,471 | \$4,170,888 | \$1,290,131 | \$(406,903) | \$(4,752) | \$6,350,653 |

See accompanying notes to consolidated financial statements.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES
CONSOLIDATED STATEMENTS OF CASH FLOWS
(Unaudited)

| (In thousands) | Three Months Ended March 31, | |
|---|---------------------------------|--------------|
| | 2014 | 2013 |
| CASH FLOWS FROM OPERATING ACTIVITIES | | |
| Net income for the period | \$ 101,210 | \$ 110,387 |
| Adjustments to reconcile net income to net cash provided by operating activities: | | |
| Net impairment losses on investment securities | 27 | 10,117 |
| Provision for credit losses | (1,622 |) (35,389 |
| Depreciation and amortization | 32,404 | 38,258 |
| Fixed income securities gains, net | (30,914 |) (3,299 |
| Deferred income tax expense | 78,278 | 1,282 |
| Net increase in trading securities | (21,862 |) (11 |
| Net decrease in loans held for sale | 41,195 | 89,996 |
| Change in other liabilities | (77,580 |) (48,477 |
| Change in other assets | 3,086 | 51,580 |
| Other, net | 2,336 | (12,153 |
| Net cash provided by operating activities | 126,558 | 202,291 |
| CASH FLOWS FROM INVESTING ACTIVITIES | | |
| Net decrease (increase) in money market investments | (80,488 |) 628,887 |
| Proceeds from maturities and paydowns of investment securities held-to-maturity | 18,935 | 53,612 |
| Purchases of investment securities held-to-maturity | (35,750 |) (45,800 |
| Proceeds from sales, maturities, and paydowns of investment securities available-for-sale | 847,288 | 359,223 |
| Purchases of investment securities available-for-sale | (452,123 |) (486,975 |
| Proceeds from sales of loans and leases | 6,142 | 6,011 |
| Net loan and lease originations | (168,628 |) (126,862 |
| Net purchases of premises and equipment | (76,916 |) (15,800 |
| Proceeds from sales of other real estate owned | 11,825 | 27,974 |
| Other, net | 5,617 | 7,388 |
| Net cash provided by investing activities | 75,902 | 407,658 |
| CASH FLOWS FROM FINANCING ACTIVITIES | | |
| Net increase (decrease) in deposits | 170,206 | (1,642,878 |
| Net change in short-term funds borrowed | (60,511 |) (25,853 |
| Proceeds from issuance of long-term debt | — | 19,362 |
| Repayments of long-term debt | (124,755 |) (18,398 |
| Proceeds from issuances of common and preferred stock | 2,880 | 169,399 |
| Dividends paid on common and preferred stock | (23,741 |) (24,232 |
| Other, net | (303 |) (439 |
| Net cash used in financing activities | (36,224 |) (1,523,039 |
| Net increase (decrease) in cash and due from banks | 166,236 | (913,090 |
| Cash and due from banks at beginning of period | 1,175,083 | 1,841,907 |

Edgar Filing: ZIONS BANCORPORATION /UT/ - Form 10-Q

| | | |
|--|-------------|-----------|
| Cash and due from banks at end of period | \$1,341,319 | \$928,817 |
| Cash paid for interest | \$40,849 | \$62,131 |
| Net cash paid (refunds received) for income taxes | (81 |) 3,565 |
| See accompanying notes to consolidated financial statements. | | |

7

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES
NOTES TO CONSOLIDATED FINANCIAL STATEMENTS

(Unaudited)

March 31, 2014

1. BASIS OF PRESENTATION

The accompanying unaudited consolidated financial statements of Zions Bancorporation (“the Parent”) and its majority-owned subsidiaries (collectively “the Company,” “Zions,” “we,” “our,” “us”) have been prepared in accordance with U.S. generally accepted accounting principles (“GAAP”) for interim financial information and with the instructions to Form 10-Q and Article 10 of Regulation S-X. Accordingly, they do not include all of the information and footnotes required by GAAP for complete financial statements. In the opinion of management, all adjustments (consisting of normal recurring accruals) considered necessary for a fair presentation have been included. References to GAAP, including standards promulgated by the Financial Accounting Standards Board (“FASB”), are made according to sections of the Accounting Standards Codification (“ASC”) and to Accounting Standards Updates (“ASU”), which include consensus issues of the Emerging Issues Task Force (“EITF”). Certain prior period amounts have been reclassified to conform with the current period presentation.

Operating results for the three months ended March 31, 2014 and 2013 are not necessarily indicative of the results that may be expected in future periods. The consolidated balance sheet at December 31, 2013 is from the audited financial statements at that date, but does not include all of the information and footnotes required by GAAP for complete financial statements. For further information, refer to the consolidated financial statements and footnotes thereto included in the Company’s 2013 Annual Report on Form 10-K.

The Company provides a full range of banking and related services through subsidiary banks in 10 Western and Southwestern states as follows: Zions First National Bank (“Zions Bank”), in Utah and Idaho; California Bank & Trust (“CB&T”); Amegy Corporation (“Amegy”) and its subsidiary, Amegy Bank, in Texas; National Bank of Arizona (“NBAZ”); Nevada State Bank (“NSB”); Vectra Bank Colorado (“Vectra”), in Colorado and New Mexico; The Commerce Bank of Washington (“TCBW”); and The Commerce Bank of Oregon (“TCBO”). The Parent and its subsidiary banks also own and operate certain nonbank subsidiaries that engage in financial services.

2. CERTAIN RECENT ACCOUNTING PRONOUNCEMENTS

In January 2014, the FASB issued ASU 2014-04, Reclassification of Residential Real Estate Collateralized Consumer Mortgage Loans upon Foreclosure. This new guidance under ASU 310-40, Receivables – Troubled Debt Restructurings by Creditors, clarifies that a creditor should be considered to have physical possession of a residential real estate property collateralizing a residential mortgage loan and thus would reclassify the loan to other real estate owned when certain conditions are satisfied. The new amendments will require additional financial statement disclosures and may be applied on either a prospective or a modified retrospective basis, with early adoption permitted. For public companies, adoption is required for interim or annual periods beginning after December 15, 2014. Management is currently evaluating the impact this new guidance may have on its financial statement disclosures.

In January 2014, the FASB issued ASU 2014-01, Accounting for Investments in Qualified Affordable Housing Projects. This new accounting guidance under ASC 323, Investments – Equity Method and Joint Ventures, revised the conditions that an entity must meet to elect to use the effective yield method when accounting for qualified affordable housing project investments. The final consensus of the EITF changed the method of amortizing a Low Income Housing Tax Credit (“LIHTC”) investment from the effective yield method to a proportional amortization method. The amortization would be proportional to the tax credits and tax benefits received but, under a practical expedient that would be available in certain circumstances, amortization could be proportional to only the tax credits. Reporting entities that invest in LIHTC investments through a limited liability entity could elect the proportional amortization

method if certain conditions are met. The guidance would not extend to other types of tax

8

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

credit investments. The final consensus would be applied retrospectively with early adoption and other adjustments permitted. For public companies, adoption is required for interim or annual periods beginning after December 15, 2014. Management is currently evaluating the impact this new guidance may have on its financial statements.

3. SUPPLEMENTAL CASH FLOW INFORMATION

Noncash activities are summarized as follows:

| (In thousands) | Three Months Ended | |
|---|--------------------|----------|
| | March 31, 2014 | 2013 |
| Loans transferred to other real estate owned | \$6,338 | \$23,442 |
| Loans held for sale transferred to loans and leases | 3,789 | 96 |
| Beneficial conversion feature transferred from common stock to preferred stock as a result of subordinated debt conversions | — | 169 |
| Subordinated debt converted to preferred stock | — | 991 |

4. CASH AND MONEY MARKET INVESTMENTS

Gross and net information for selected financial instruments in the balance sheet is as follows:

| (In thousands) | March 31, 2014 | | | Gross amounts not offset in the balance sheet | | |
|---|--------------------------|---|--|---|----------------------------------|------------|
| | Gross amounts recognized | Gross amounts offset in the balance sheet | Net amounts presented in the balance sheet | Financial instruments | Cash collateral received/pledged | Net amount |
| Assets: | | | | | | |
| Federal funds sold and security resell agreements | \$379,947 | \$— | \$379,947 | \$— | \$ — | \$379,947 |
| Derivatives (included in other assets) | 57,683 | — | 57,683 | (8,646) | 760 | 49,797 |
| | \$437,630 | \$— | \$437,630 | \$(8,646) | \$ 760 | \$429,744 |
| Liabilities: | | | | | | |
| Federal funds and other short-term borrowings | \$279,837 | \$— | \$279,837 | \$— | \$ — | \$279,837 |
| Derivatives (included in other liabilities) | 62,589 | — | 62,589 | (8,646) | (29,260) | 24,683 |
| | \$342,426 | \$— | \$342,426 | \$(8,646) | \$(29,260) | \$304,520 |

December 31, 2013

| (In thousands) | December 31, 2013 | | | Gross amounts not offset in the balance sheet | | |
|----------------|--------------------------|---|--|---|----------------------------------|------------|
| | Gross amounts recognized | Gross amounts offset in the balance sheet | Net amounts presented in the balance sheet | Financial instruments | Cash collateral received/pledged | Net amount |
| Description | | | | | | |

sheet

Assets:

| | | | | | | |
|--|-----------|-----|-----------|-------------|----------|-----------|
| Federal funds sold and security resell agreements | \$282,248 | \$— | \$282,248 | \$— | \$ — | \$282,248 |
| Derivatives (included in other assets) | 65,683 | — | 65,683 | (11,650) | 2,210 | 56,243 |
| | \$347,931 | \$— | \$347,931 | \$(11,650) | \$ 2,210 | \$338,491 |

Liabilities:

| | | | | | | |
|--|-----------|-----|-----------|-------------|-------------|-----------|
| Federal funds and other short-term borrowings | \$340,348 | \$— | \$340,348 | \$— | \$ — | \$340,348 |
| Derivatives (included in other liabilities) | 68,397 | — | 68,397 | (11,650) | (26,997) | 29,750 |
| | \$408,745 | \$— | \$408,745 | \$(11,650) | \$(26,997) | \$370,098 |

9

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Security resell and repurchase agreements are offset, when applicable, in the balance sheet according to master netting agreements. Security repurchase agreements are included with “Federal funds and other short-term borrowings.” Derivative instruments may be offset under their master netting agreements; however, for accounting purposes, we present these items on a gross basis in the Company’s balance sheet. See Note 7 for further information regarding derivative instruments.

5. INVESTMENT SECURITIES

Investment securities are summarized below. Note 10 discusses the process to estimate fair value for investment securities.

| (In thousands) | March 31, 2014 | | | | | | |
|--|----------------|--------------------------------|-------------------------|----------------|------------------------|-------------------------|----------------------|
| | Amortized cost | Recognized in OCI ¹ | | | Not recognized in OCI | | |
| | | Gross unrealized gains | Gross unrealized losses | Carrying value | Gross unrealized gains | Gross unrealized losses | Estimated fair value |
| Held-to-maturity | | | | | | | |
| Municipal securities | \$567,935 | \$— | \$— | \$567,935 | \$14,429 | \$1,707 | \$580,657 |
| Asset-backed securities: | | | | | | | |
| Trust preferred securities – banks and insurance | 79,351 | — | 41,107 | 38,244 | 17,603 | 1,225 | 54,622 |
| Other debt securities | 100 | — | — | 100 | — | — | 100 |
| | 647,386 | — | 41,107 | 606,279 | 32,032 | 2,932 | 635,379 |
| Available-for-sale | | | | | | | |
| U.S. Treasury securities | 1,471 | 75 | — | 1,546 | | | 1,546 |
| U.S. Government agencies and corporations: | | | | | | | |
| Agency securities | 561,153 | 2,595 | 5,997 | 557,751 | | | 557,751 |
| Agency guaranteed mortgage-backed securities | 301,020 | 10,662 | 844 | 310,838 | | | 310,838 |
| Small Business Administration loan-backed securities | 1,366,783 | 19,964 | 4,868 | 1,381,879 | | | 1,381,879 |
| Municipal securities | 150,897 | 1,213 | 704 | 151,406 | | | 151,406 |
| Asset-backed securities: | | | | | | | |
| Trust preferred securities – banks and insurance | 934,353 | 13,578 | 188,520 | 759,411 | | | 759,411 |
| Auction rate securities | 6,508 | 87 | 35 | 6,560 | | | 6,560 |
| Other | 1,462 | 290 | — | 1,752 | | | 1,752 |
| | 3,323,647 | 48,464 | 200,968 | 3,171,143 | | | 3,171,143 |
| Mutual funds and other | 257,643 | 180 | 5,761 | 252,062 | | | 252,062 |
| | 3,581,290 | 48,644 | 206,729 | 3,423,205 | | | 3,423,205 |
| Total | \$4,228,676 | \$48,644 | \$247,836 | \$4,029,484 | | | \$4,058,584 |

¹ Other comprehensive income

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | December 31, 2013 | | | | | | |
|--|-------------------|------------------------|-------------------------|----------------|------------------------|-------------------------|----------------------|
| | Amortized cost | Recognized in OCI | | | Not recognized in OCI | | |
| | | Gross unrealized gains | Gross unrealized losses | Carrying value | Gross unrealized gains | Gross unrealized losses | Estimated fair value |
| Held-to-maturity | | | | | | | |
| Municipal securities | \$551,055 | \$— | \$— | \$551,055 | \$11,295 | \$4,616 | \$557,734 |
| Asset-backed securities: | | | | | | | |
| Trust preferred securities – banks and insurance | 79,419 | — | 41,593 | 37,826 | 15,195 | 1,308 | 51,713 |
| Other debt securities | 100 | — | — | 100 | — | — | 100 |
| | 630,574 | — | 41,593 | 588,981 | 26,490 | 5,924 | 609,547 |
| Available-for-sale | | | | | | | |
| U.S. Treasury securities | 1,442 | 104 | — | 1,546 | | | 1,546 |
| U.S. Government agencies and corporations: | | | | | | | |
| Agency securities | 517,905 | 1,920 | 901 | 518,924 | | | 518,924 |
| Agency guaranteed mortgage-backed securities | 308,687 | 9,926 | 1,237 | 317,376 | | | 317,376 |
| Small Business Administration loan-backed securities | 1,202,901 | 21,129 | 2,771 | 1,221,259 | | | 1,221,259 |
| Municipal securities | 65,425 | 1,329 | 490 | 66,264 | | | 66,264 |
| Asset-backed securities: | | | | | | | |
| Trust preferred securities – banks and insurance | 1,508,224 | 13,439 | 282,843 | 1,238,820 | | | 1,238,820 |
| Trust preferred securities – real estate investment trusts | 22,996 | — | — | 22,996 | | | 22,996 |
| Auction rate securities | 6,507 | 118 | 26 | 6,599 | | | 6,599 |
| Other | 27,540 | 359 | — | 27,899 | | | 27,899 |
| | 3,661,627 | 48,324 | 288,268 | 3,421,683 | | | 3,421,683 |
| Mutual funds and other | 287,603 | 21 | 7,421 | 280,203 | | | 280,203 |
| | 3,949,230 | 48,345 | 295,689 | 3,701,886 | | | 3,701,886 |
| Total | \$4,579,804 | \$48,345 | \$337,282 | \$4,290,867 | | | \$4,311,433 |

The amortized cost and estimated fair value of investment debt securities are shown subsequently as of March 31, 2014 by expected maturity distribution for collateralized debt obligations (“CDOs”) and by contractual maturity for other debt securities. Actual maturities may differ from expected or contractual maturities because borrowers may have the right to call or prepay obligations with or without call or prepayment penalties.

| (In thousands) | Held-to-maturity | | Available-for-sale | |
|---------------------------------------|------------------|----------------------|--------------------|----------------------|
| | Amortized cost | Estimated fair value | Amortized cost | Estimated fair value |
| Due in one year or less | \$77,395 | \$56,283 | \$510,870 | \$497,041 |
| Due after one year through five years | 195,088 | 161,077 | 1,212,400 | 1,205,205 |

Edgar Filing: ZIONS BANCORPORATION /UT/ - Form 10-Q

| | | | | |
|--|-----------|-----------|-------------|-------------|
| Due after five years through ten years | 135,308 | 138,806 | 709,151 | 697,454 |
| Due after ten years | 239,595 | 279,213 | 891,226 | 771,443 |
| | \$647,386 | \$635,379 | \$3,323,647 | \$3,171,143 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

The following is a summary of the amount of gross unrealized losses for investment securities and the estimated fair value by length of time the securities have been in an unrealized loss position:

| (In thousands) | March 31, 2014 | | | | | |
|--|-------------------------|----------------------|-------------------------|----------------------|-------------------------|----------------------|
| | Less than 12 months | | 12 months or more | | Total | |
| | Gross unrealized losses | Estimated fair value | Gross unrealized losses | Estimated fair value | Gross unrealized losses | Estimated fair value |
| Held-to-maturity | | | | | | |
| Municipal securities | \$ 1,414 | \$ 43,060 | \$ 293 | \$ 5,721 | \$ 1,707 | \$ 48,781 |
| Asset-backed securities: | | | | | | |
| Trust preferred securities – banks and insurance | 56 | 71 | 42,276 | 54,551 | 42,332 | 54,622 |
| | 1,470 | 43,131 | 42,569 | 60,272 | 44,039 | 103,403 |
| Available-for-sale | | | | | | |
| U.S. Government agencies and corporations: | | | | | | |
| Agency securities | 5,936 | 326,547 | 61 | 5,803 | 5,997 | 332,350 |
| Agency guaranteed mortgage-backed securities | 792 | 48,560 | 52 | 3,054 | 844 | 51,614 |
| Small Business Administration loan-backed securities | 3,537 | 347,883 | 1,331 | 37,832 | 4,868 | 385,715 |
| Municipal securities | 57 | 7,127 | 647 | 2,824 | 704 | 9,951 |
| Asset-backed securities: | | | | | | |
| Trust preferred securities – banks and insurance | 1,280 | 52,845 | 187,240 | 624,501 | 188,520 | 677,346 |
| Auction rate securities | 11 | 1,603 | 24 | 889 | 35 | 2,492 |
| | 11,613 | 784,565 | 189,355 | 674,903 | 200,968 | 1,459,468 |
| Mutual funds and other | — | — | 5,761 | 124,331 | 5,761 | 124,331 |
| | 11,613 | 784,565 | 195,116 | 799,234 | 206,729 | 1,583,799 |
| Total | \$ 13,083 | \$ 827,696 | \$ 237,685 | \$ 859,506 | \$ 250,768 | \$ 1,687,202 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | December 31, 2013 | | 12 months or more | | Total Gross unrealized losses | Estimated fair value |
|--|--|-------------------------|-------------------------------|-------------------------|--|-------------------------|
| | Less than 12 months Gross unrealized losses | Estimated fair value | Gross unrealized losses | Estimated fair value | | |
| Held-to-maturity | | | | | | |
| Municipal securities | \$4,025 | \$70,400 | \$591 | \$9,103 | \$4,616 | \$79,503 |
| Asset-backed securities: | | | | | | |
| Trust preferred securities – banks and insurance | — | — | 42,901 | 51,319 | 42,901 | 51,319 |
| | 4,025 | 70,400 | 43,492 | 60,422 | 47,517 | 130,822 |
| Available-for-sale | | | | | | |
| U.S. Government agencies and corporations: | | | | | | |
| Agency securities | 828 | 47,862 | 73 | 5,874 | 901 | 53,736 |
| Agency guaranteed mortgage-backed securities | 1,231 | 64,533 | 6 | 935 | 1,237 | 65,468 |
| Small Business Administration loan-backed securities | 1,709 | 187,680 | 1,062 | 39,256 | 2,771 | 226,936 |
| Municipal securities | 73 | 8,834 | 417 | 3,179 | 490 | 12,013 |
| Asset-backed securities: | | | | | | |
| Trust preferred securities – banks and insurance | 2,539 | 51,911 | 280,304 | 847,990 | 282,843 | 899,901 |
| Auction rate securities | 5 | 1,609 | 21 | 892 | 26 | 2,501 |
| | 6,385 | 362,429 | 281,883 | 898,126 | 288,268 | 1,260,555 |
| Mutual funds and other | 943 | 24,057 | 6,478 | 103,614 | 7,421 | 127,671 |
| | 7,328 | 386,486 | 288,361 | 1,001,740 | 295,689 | 1,388,226 |
| Total | \$11,353 | \$456,886 | \$331,853 | \$1,062,162 | \$343,206 | \$1,519,048 |

At March 31, 2014 and December 31, 2013, respectively, 126 and 157 held-to-maturity (“HTM”) and 334 and 317 available -for-sale (“AFS”) investment securities were in an unrealized loss position.

Other-Than-Temporary Impairment**Ongoing Policy**

We conduct a formal review of investment securities on a quarterly basis for the presence of other-than-temporary impairment (“OTTI”). We assess whether OTTI is present when the fair value of a debt security is less than its amortized cost basis at the balance sheet date (the vast majority of the investment portfolio are debt securities). Under these circumstances, OTTI is considered to have occurred if (1) we intend to sell the security; (2) it is “more likely than not” we will be required to sell the security before recovery of its amortized cost basis; or (3) the present value of expected cash flows is not sufficient to recover the entire amortized cost basis.

Noncredit-related OTTI in securities we intend to sell is recognized in earnings as is any credit-related OTTI in securities, regardless of our intent. Noncredit-related OTTI on AFS securities not expected to be sold is recognized in OCI. The amount of noncredit-related OTTI in a security is quantified as the difference in a security’s amortized cost after adjustment for credit impairment, and its lower fair value. Presentation of OTTI is made in the statement of income on a gross basis with an offset for the amount of OTTI recognized in OCI. For securities classified as HTM, the amount of noncredit-related OTTI recognized in OCI is accreted using the effective interest rate method to the credit-adjusted expected cash flow amounts of the securities over future periods.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Effect of Volcker Rule and Interim Final Rule

On December 10, 2013, the final Volcker Rule (“VR”) was published pursuant to the Dodd-Frank Act. The VR significantly restricted certain activities by covered bank holding companies, including restrictions on certain types of securities, proprietary trading, and private equity investing. On January 14, 2014, the VR’s application to certain CDO securities was revised by an Interim Final Rule (“IFR”) related primarily to bank trust preferred CDO securities.

Certain of the Company’s CDO securities backed primarily by insurance trust preferred securities, real estate investment trust (“REIT”) securities, and asset-backed securities (“ABS”) became disallowed to be held effective July 21, 2015 under the VR and the IFR. This regulatory change resulted in the Company no longer being able to hold these securities to maturity. Further, to reduce the risk profile of the portfolio, we determined as of December 31, 2013, an intent to sell certain disallowed as well as other allowed CDO securities.

During the first quarter of 2014, we recorded a total of \$993 million par amount of sales and paydowns of CDO securities. Total sales proceeds were \$607 million and, together with approximately \$5 million of gains on paydowns, resulted in net gains of \$31 million. Sales made reflected price improvement during the first quarter of 2014.

The sales included those announced on February 12, 2014 of \$631 million par amount of CDO securities resulting in pretax gains of \$65 million. These securities had been identified for sale as of December 31, 2013 and their amortized cost was adjusted to fair value as of that date.

Late in the first quarter, we sold an additional \$301 million par amount of primarily insurance CDOs. These sales resulted in net realized pretax losses of \$39 million. Unrealized losses on these securities were approximately \$65 million at December 31, 2013. Their amortized cost was not adjusted to fair value at December 31, 2013 because the Company did not, at that date, intend to sell these securities.

OTTI Conclusions

Our 2013 Annual Report on Form 10-K describes in more detail our OTTI evaluation process. The following summarizes the conclusions from our OTTI evaluation for the security type that has significant gross unrealized losses at March 31, 2014:

OTTI – Asset-Backed Securities

Trust preferred securities – banks and insurance – These CDO securities are interests in variable rate pools of trust preferred securities issued by trusts related to bank holding companies and insurance companies (“collateral issuers”). They are rated by one or more Nationally Recognized Statistical Rating Organizations (“NRSROs”), which are rating agencies registered with the Securities and Exchange Commission (“SEC”). The more junior securities were purchased generally at par, while the senior securities were purchased from Lockhart Funding LLC (“Lockhart”), a previously consolidated qualifying special-purpose entity securities conduit, at their carrying values (generally par) and then adjusted to their lower fair values. The primary drivers that have given rise to the unrealized losses on CDOs with bank and insurance collateral are listed below:

1) Market yield requirements for bank CDO securities remain elevated. The financial crisis and economic downturn resulted in significant utilization of both the unique five-year deferral option, which each collateral issuer maintains during the life of the CDO, and the payment in kind (“PIK”) feature described subsequently. The resulting increase in the rate of return demanded by the market for trust preferred CDOs remains substantially higher than the contractual interest rates. CDO tranches backed by bank trust preferred securities continue to be characterized by uncertainty surrounding collateral behavior, specifically including, but not limited to, prepayments; the future number, size and timing of bank failures; holding company bankruptcies; and allowed deferrals and subsequent resumption of payment or default due to nonpayment of contractual interest.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Structural features of the collateral make these CDO tranches difficult for market participants to model. The first feature unique to bank CDOs is the interest deferral feature previously noted. Throughout the crisis starting in 2008, 2) certain banks within our CDO pools have exercised this prerogative. The extent to which these deferrals are likely to either transition to default or, alternatively, come current prior to the five-year deadline is extremely difficult for market participants to assess.

A second structural feature that is difficult to model is the PIK feature, which provides that upon reaching certain levels of collateral default or deferral, certain junior CDO tranches will not receive current interest but will instead have the interest amount that is unpaid capitalized or deferred. The delay in payment caused by PIKing results in lower security fair values even if PIKing is projected to be fully cured.

The ratings from one NRSRO remain below-investment-grade for even some of the most senior tranches that originally were rated AAA or the equivalent. Ratings on a number of CDO tranches vary significantly among rating 3) agencies. The presence of a below-investment-grade rating by even a single rating agency will severely limit the pool of buyers, which causes greater illiquidity and therefore most likely a higher implicit discount rate/lower price with regard to that CDO tranche.

Our ongoing review of these securities determined that OTTI should be recorded for the three months ended March 31, 2014.

The following is a tabular rollforward of the total amount of credit-related OTTI:

| (In thousands) | Three Months Ended March 31, 2014 | | | Three Months Ended March 31, 2013 | | |
|--|--------------------------------------|---------------|---------------|--------------------------------------|---------------|---------------|
| | HTM | AFS | Total | HTM | AFS | Total |
| Balance of credit-related OTTI at beginning of period | \$ (9,052) | \$ (176,833) | \$ (185,885) | \$ (13,549) | \$ (394,494) | \$ (408,043) |
| Additions recognized in earnings during the period: | | | | | | |
| Credit-related OTTI on securities not previously impaired | — | — | — | (403) | — | (403) |
| Additional credit-related OTTI on securities previously impaired | (27) | — | (27) | — | (9,714) | (9,714) |
| Subtotal of amounts recognized in earnings | (27) | — | (27) | (403) | (9,714) | (10,117) |
| Reductions for securities sold or paid off during the period | — | 12,919 | 12,919 | — | — | — |
| Balance of credit-related OTTI at end of period | \$ (9,079) | \$ (163,914) | \$ (172,993) | \$ (13,952) | \$ (404,208) | \$ (418,160) |

To determine the credit component of OTTI for all security types, we utilize projected cash flows. These cash flows are credit adjusted using, among other things, assumptions for default probability and loss severity. Certain other unobservable inputs such as prepayment rate assumptions are also utilized. In addition, certain internal and external models may be utilized. See Note 10 for further discussion. To determine the credit-related portion of OTTI in accordance with applicable accounting guidance, we use the security specific effective interest rate when estimating the present value of cash flows.

For those securities with credit-related OTTI recognized in the statement of income, the amounts of pretax noncredit-related OTTI recognized in OCI were as follows:

(In thousands)

| | Three Months Ended March 31, 2014 | 2013 |
|-----|---|----------|
| HTM | \$— | \$16,114 |
| AFS | — | 5,262 |
| | \$— | \$21,376 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

The following summarizes gains and losses, including OTTI, that were recognized in the statement of income:

| | Three Months Ended | | March 31, 2013 | |
|--|--------------------|--------------|----------------|--------------|
| | March 31, 2014 | | | |
| (In thousands) | Gross gains | Gross losses | Gross gains | Gross losses |
| Investment securities: | | | | |
| Held-to-maturity | \$— | \$27 | \$24 | \$403 |
| Available-for-sale | 72,561 | 41,647 | 3,276 | 9,715 |
| Other noninterest-bearing investments: | | | | |
| Nonmarketable equity securities | 912 | — | 2,857 | 25 |
| | 73,473 | 41,674 | 6,157 | 10,143 |
| Net gains (losses) | | \$31,799 | | \$(3,986) |
| Statement of income information: | | | | |
| Net impairment losses on investment securities | | \$(27) | | \$(10,117) |
| Equity securities gains, net | | 912 | | 2,832 |
| Fixed income securities gains, net | | 30,914 | | 3,299 |
| Net gains (losses) | | \$31,799 | | \$(3,986) |

Interest income by security type was as follows:

| | Three Months Ended | | | March 31, 2013 | | |
|------------------------|--------------------|------------|----------|----------------|------------|----------|
| | March 31, 2014 | | | | | |
| (In thousands) | Taxable | Nontaxable | Total | Taxable | Nontaxable | Total |
| Investment securities: | | | | | | |
| Held-to-maturity | \$3,828 | \$2,836 | \$6,664 | \$5,073 | \$2,901 | \$7,974 |
| Available-for-sale | 20,424 | 524 | 20,948 | 17,173 | 539 | 17,712 |
| Trading | 482 | — | 482 | 190 | — | 190 |
| | \$24,734 | \$3,360 | \$28,094 | \$22,436 | \$3,440 | \$25,876 |

Securities with a carrying value of \$1.5 billion at March 31, 2014 and December 31, 2013 were pledged to secure public and trust deposits, advances, and for other purposes as required by law. Securities are also pledged as collateral for security repurchase agreements.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

6. LOANS AND ALLOWANCE FOR CREDIT LOSSES

Loans and Loans Held for Sale

Loans are summarized as follows according to major portfolio segment and specific loan class:

| (In thousands) | March 31, 2014 | December 31, 2013 |
|---|-------------------|----------------------|
| Loans held for sale | \$ 126,344 | \$ 171,328 |
| Commercial: | | |
| Commercial and industrial | \$ 12,511,630 | \$ 12,481,083 |
| Leasing | 389,576 | 387,929 |
| Owner occupied | 7,347,813 | 7,437,195 |
| Municipal | 482,074 | 449,418 |
| Total commercial | 20,731,093 | 20,755,625 |
| Commercial real estate: | | |
| Construction and land development | 2,263,920 | 2,182,821 |
| Term | 8,080,348 | 8,005,837 |
| Total commercial real estate | 10,344,268 | 10,188,658 |
| Consumer: | | |
| Home equity credit line | 2,165,285 | 2,133,120 |
| 1-4 family residential | 4,795,484 | 4,736,665 |
| Construction and other consumer real estate | 330,215 | 324,922 |
| Bankcard and other revolving plans | 360,389 | 356,240 |
| Other | 186,089 | 197,864 |
| Total consumer | 7,837,462 | 7,748,811 |
| FDIC-supported loans | 285,313 | 350,271 |
| Total loans | \$ 39,198,136 | \$ 39,043,365 |

Loan balances are presented net of unearned income and fees, which amounted to \$144.5 million at March 31, 2014 and \$141.7 million at December 31, 2013.

Owner occupied and commercial real estate (“CRE”) loans include unamortized premiums of approximately \$44.1 million at March 31, 2014 and \$47.2 million at December 31, 2013.

Municipal loans generally include loans to municipalities with the debt service being repaid from general funds or pledged revenues of the municipal entity, or to private commercial entities or 501(c)(3) not-for-profit entities utilizing a pass-through municipal entity to achieve favorable tax treatment.

Land development loans included in the construction and land development loan class were \$589.1 million at March 31, 2014 and \$561.3 million at December 31, 2013.

FDIC-supported loans were acquired during 2009 and are indemnified by the Federal Deposit Insurance Corporation (“FDIC”) under loss sharing agreements. The FDIC-supported loan balances presented in the accompanying schedules include purchased credit-impaired (“PCI”) loans accounted for at their carrying values rather than their outstanding balances. See subsequent discussion under Purchased Loans.

Loans with a carrying value of approximately \$23.5 billion at March 31, 2014 and \$23.0 billion at December 31, 2013 have been pledged at the Federal Reserve and various Federal Home Loan Banks (“FHLB”) as collateral for current and potential borrowings.

We sold loans totaling \$337.6 million and \$447.6 million for the three months ended March 31, 2014, and 2013, respectively, that were classified as loans held for sale. Loans classified as loans held for sale primarily consist of

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

conforming residential mortgages. Amounts added to loans held for sale during these periods were \$295.5 million and \$358.9 million, respectively. Income from loans sold, excluding servicing, for these same periods was \$3.5 million and \$8.5 million.

Allowance for Credit Losses

The allowance for credit losses (“ACL”) consists of the allowance for loan and lease losses (“ALLL”) (also referred to as the allowance for loan losses) and the reserve for unfunded lending commitments (“RULC”).

Allowance for Loan and Lease Losses

The ALLL represents our estimate of probable and estimable losses inherent in the loan and lease portfolio as of the balance sheet date. Losses are charged to the ALLL when recognized. Generally, commercial loans are charged off or charged down at the point at which they are determined to be uncollectible in whole or in part, or when 180 days past due unless the loan is well secured and in the process of collection. Consumer loans are either charged off or charged down to net realizable value no later than the month in which they become 180 days past due. Closed-end consumer loans that are not secured by residential real estate are either charged off or charged down to net realizable value no later than the month in which they become 120 days past due. We establish the amount of the ALLL by analyzing the portfolio at least quarterly, and we adjust the provision for loan losses so the ALLL is at an appropriate level at the balance sheet date.

We determine our ALLL as the best estimate within a range of estimated losses. The methodologies we use to estimate the ALLL depend upon the impairment status and portfolio segment of the loan. The methodology for impaired loans is discussed subsequently. For the commercial and CRE segments, we use a comprehensive loan grading system to assign probability of default (“PD”) and loss given default (“LGD”) grades to each loan. The credit quality indicators discussed subsequently are based on this grading system. PD and LGD grades are based on both financial and statistical models and loan officers’ judgment. We create groupings of these grades for each subsidiary bank and loan class and calculate historic loss rates using a loss migration analysis that attributes historic realized losses to these loan grade groupings over the period of January 2008 through the most recent full quarter.

For the consumer loan segment, we use roll rate models to forecast probable inherent losses. Roll rate models measure the rate at which consumer loans migrate from one delinquency category to the next worse delinquency category, and eventually to loss. We estimate roll rates for consumer loans using recent delinquency and loss experience by segmenting our consumer loan portfolio into separate pools based on common risk characteristics and separately calculating historical delinquency and loss experience for each pool. These roll rates are then applied to current delinquency levels to estimate probable inherent losses. Roll rates incorporate housing market trends inasmuch as these trends manifest themselves in charge-offs and delinquencies. In addition, our qualitative and environmental factors discussed subsequently incorporate the most recent housing market trends.

For FDIC-supported loans purchased with evidence of credit deterioration, we determine the ALLL according to separate accounting guidance. The accounting for these loans, including the allowance calculation, is described in the Purchased Loans section following.

The current status and historical changes in qualitative and environmental factors may not be reflected in our quantitative models. Thus, after applying historical loss experience, as described above, we review the quantitatively derived level of ALLL for each segment using qualitative criteria and use those criteria to determine our estimate within the range. We track various risk factors that influence our judgment regarding the level of the ALLL across the portfolio segments. These factors primarily include:

- ▲ Asset quality trends
- ▲ Risk management and loan administration practices
- ▲ Risk identification practices

Effect of changes in the nature and volume of the portfolio

18

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

- Existence and effect of any portfolio concentrations
- National economic and business conditions
- Regional and local economic and business conditions
- Data availability and applicability
- Effects of other external factors

The magnitude of the impact of these factors on our qualitative assessment of the ALLL changes from quarter to quarter according to the extent these factors are already reflected in historic loss rates and according to the extent these factors diverge from one to another. We also consider the uncertainty inherent in the estimation process when evaluating the ALLL.

Reserve for Unfunded Lending Commitments

We also estimate a reserve for potential losses associated with off-balance sheet commitments, including standby letters of credit. We determine the RULC using the same procedures and methodologies that we use for the ALLL. The loss factors used in the RULC are the same as the loss factors used in the ALLL, and the qualitative adjustments used in the RULC are the same as the qualitative adjustments used in the ALLL. We adjust the Company's unfunded lending commitments that are not unconditionally cancelable to an outstanding amount equivalent using credit conversion factors, and we apply the loss factors to the outstanding equivalents.

Changes in the allowance for credit losses are summarized as follows:

| (In thousands) | Three Months Ended March 31, 2014 | | | | Total |
|---|-----------------------------------|------------------------|----------|-----------------------------|-----------|
| | Commercial | Commercial real estate | Consumer | FDIC-supported ¹ | |
| Allowance for loan losses: | | | | | |
| Balance at beginning of period | \$465,145 | \$213,363 | \$60,865 | \$6,918 | \$746,291 |
| Additions: | | | | | |
| Provision for loan losses | 11,682 | (1,567) | (8,868) | (1,857) | (610) |
| Adjustment for FDIC-supported loans | — | — | — | (817) | (817) |
| Deductions: | | | | | |
| Gross loan and lease charge-offs | (9,124) | (7,854) | (3,114) | (703) | (20,795) |
| Recoveries | 6,845 | 2,604 | 2,197 | 1,238 | 12,884 |
| Net loan and lease charge-offs | (2,279) | (5,250) | (917) | 535 | (7,911) |
| Balance at end of period | \$474,548 | \$206,546 | \$51,080 | \$4,779 | \$736,953 |
| Reserve for unfunded lending commitments: | | | | | |
| Balance at beginning of period | \$48,345 | \$37,485 | \$3,875 | \$— | \$89,705 |
| Provision charged (credited) to earnings | 1,525 | (2,212) | (325) | — | (1,012) |
| Balance at end of period | \$49,870 | \$35,273 | \$3,550 | \$— | \$88,693 |
| Total allowance for credit losses at end of period: | | | | | |
| Allowance for loan losses | \$474,548 | \$206,546 | \$51,080 | \$4,779 | \$736,953 |
| Reserve for unfunded lending commitments | 49,870 | 35,273 | 3,550 | — | 88,693 |
| Total allowance for credit losses | \$524,418 | \$241,819 | \$54,630 | \$4,779 | \$825,646 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | Three Months Ended March 31, 2013 | | | | Total |
|---|-----------------------------------|------------------------|----------|-----------------------------|-----------|
| | Commercial | Commercial real estate | Consumer | FDIC-supported ¹ | |
| Allowance for loan losses: | | | | | |
| Balance at beginning of period | \$510,908 | \$276,976 | \$95,656 | \$12,547 | \$896,087 |
| Additions: | | | | | |
| Provision for loan losses | (3,229) | (18,628) | (5,020) | (2,158) | (29,035) |
| Adjustment for FDIC-supported loans | — | — | — | (7,429) | (7,429) |
| Deductions: | | | | | |
| Gross loan and lease charge-offs | (18,100) | (7,224) | (9,937) | (206) | (35,467) |
| Recoveries | 7,351 | 5,297 | 3,923 | 1,054 | 17,625 |
| Net loan and lease charge-offs | (10,749) | (1,927) | (6,014) | 848 | (17,842) |
| Balance at end of period | \$496,930 | \$256,421 | \$84,622 | \$3,808 | \$841,781 |
| Reserve for unfunded lending commitments: | | | | | |
| Balance at beginning of period | \$67,374 | \$37,852 | \$1,583 | \$— | \$106,809 |
| Provision charged (credited) to earnings | (1,742) | (4,612) | — | — | (6,354) |
| Balance at end of period | \$65,632 | \$33,240 | \$1,583 | \$— | \$100,455 |
| Total allowance for credit losses at end of period: | | | | | |
| Allowance for loan losses | \$496,930 | \$256,421 | \$84,622 | \$3,808 | \$841,781 |
| Reserve for unfunded lending commitments | 65,632 | 33,240 | 1,583 | — | 100,455 |
| Total allowance for credit losses | \$562,562 | \$289,661 | \$86,205 | \$3,808 | \$942,236 |

¹ The Purchased Loans section following contains further discussion related to FDIC-supported loans.

The ALLL and outstanding loan balances according to the Company's impairment method are summarized as follows:

| (In thousands) | March 31, 2014 | | | | Total |
|---|----------------|------------------------|-------------|----------------|--------------|
| | Commercial | Commercial real estate | Consumer | FDIC-supported | |
| Allowance for loan losses: | | | | | |
| Individually evaluated for impairment | \$41,739 | \$7,409 | \$10,137 | \$— | \$59,285 |
| Collectively evaluated for impairment | 432,809 | 199,137 | 40,943 | 528 | 673,417 |
| Purchased loans with evidence of credit deterioration | — | — | — | 4,251 | 4,251 |
| Total | \$474,548 | \$206,546 | \$51,080 | \$4,779 | \$736,953 |
| Outstanding loan balances: | | | | | |
| Individually evaluated for impairment | \$329,389 | \$240,384 | \$100,680 | \$1,218 | \$671,671 |
| Collectively evaluated for impairment | 20,401,704 | 10,103,884 | 7,736,782 | 35,128 | 38,277,498 |
| Purchased loans with evidence of credit deterioration | — | — | — | 248,967 | 248,967 |
| Total | \$20,731,093 | \$10,344,268 | \$7,837,462 | \$285,313 | \$39,198,136 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | December 31, 2013 | | | | Total |
|---|-------------------|------------------------|-------------|----------------|--------------|
| | Commercial | Commercial real estate | Consumer | FDIC-supported | |
| Allowance for loan losses: | | | | | |
| Individually evaluated for impairment | \$39,288 | \$12,510 | \$10,701 | \$— | \$62,499 |
| Collectively evaluated for impairment | 425,857 | 200,853 | 50,164 | 392 | 677,266 |
| Purchased loans with evidence of credit deterioration | — | — | — | 6,526 | 6,526 |
| Total | \$465,145 | \$213,363 | \$60,865 | \$6,918 | \$746,291 |
| Outstanding loan balances: | | | | | |
| Individually evaluated for impairment | \$315,604 | \$262,907 | \$101,545 | \$1,224 | \$681,280 |
| Collectively evaluated for impairment | 20,440,021 | 9,925,751 | 7,647,266 | 37,963 | 38,051,001 |
| Purchased loans with evidence of credit deterioration | — | — | — | 311,084 | 311,084 |
| Total | \$20,755,625 | \$10,188,658 | \$7,748,811 | \$350,271 | \$39,043,365 |

Nonaccrual and Past Due Loans

Loans are generally placed on nonaccrual status when payment in full of principal and interest is not expected, or the loan is 90 days or more past due as to principal or interest, unless the loan is both well secured and in the process of collection. Factors we consider in determining whether a loan is placed on nonaccrual include delinquency status, collateral value, borrower or guarantor financial statement information, bankruptcy status, and other information which would indicate that the full and timely collection of interest and principal is uncertain.

A nonaccrual loan may be returned to accrual status when all delinquent interest and principal become current in accordance with the terms of the loan agreement; the loan, if secured, is well secured; the borrower has paid according to the contractual terms for a minimum of six months; and analysis of the borrower indicates a reasonable assurance of the ability and willingness to maintain payments. Payments received on nonaccrual loans are applied as a reduction to the principal outstanding.

Closed-end loans with payments scheduled monthly are reported as past due when the borrower is in arrears for two or more monthly payments. Similarly, open-end credit such as charge-card plans and other revolving credit plans are reported as past due when the minimum payment has not been made for two or more billing cycles. Other multi-payment obligations (i.e., quarterly, semiannual, etc.), single payment, and demand notes are reported as past due when either principal or interest is due and unpaid for a period of 30 days or more.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Nonaccrual loans are summarized as follows:

| (In thousands) | March 31, 2014 | December 31, 2013 |
|---|-------------------|----------------------|
| Commercial: | | |
| Commercial and industrial | \$108,618 | \$97,960 |
| Leasing | 684 | 757 |
| Owner occupied | 127,140 | 136,281 |
| Municipal | 9,947 | 9,986 |
| Total commercial | 246,389 | 244,984 |
| Commercial real estate: | | |
| Construction and land development | 29,061 | 29,205 |
| Term | 59,202 | 60,380 |
| Total commercial real estate | 88,263 | 89,585 |
| Consumer: | | |
| Home equity credit line | 9,624 | 8,969 |
| 1-4 family residential | 48,023 | 53,002 |
| Construction and other consumer real estate | 3,424 | 3,510 |
| Bankcard and other revolving plans | 882 | 1,365 |
| Other | 944 | 804 |
| Total consumer loans | 62,897 | 67,650 |
| FDIC-supported loans | 4,117 | 4,394 |
| Total | \$401,666 | \$406,613 |

Past due loans (accruing and nonaccruing) are summarized as follows:

| (In thousands) | March 31, 2014 | | | | | Total loans | Accruing loans 90+ days past due | Nonaccrual loans that are current ¹ |
|--|----------------|------------------------|----------------------|-------------------|-------------------|----------------|---|---|
| | Current | 30-89 days past due | 90+ days past due | Total past due | Total past due | | | |
| Commercial: | | | | | | | | |
| Commercial and industrial | \$12,403,866 | \$53,684 | \$54,080 | \$107,764 | \$12,511,630 | \$826 | \$45,137 | |
| Leasing | 389,201 | 181 | 194 | 375 | 389,576 | — | 490 | |
| Owner occupied | 7,262,832 | 44,218 | 40,763 | 84,981 | 7,347,813 | 130 | 71,445 | |
| Municipal | 473,263 | — | 8,811 | 8,811 | 482,074 | — | 1,136 | |
| Total commercial | 20,529,162 | 98,083 | 103,848 | 201,931 | 20,731,093 | 956 | 118,208 | |
| Commercial real estate: | | | | | | | | |
| Construction and land development | 2,246,891 | 5,518 | 11,511 | 17,029 | 2,263,920 | — | 16,934 | |
| Term | 8,023,737 | 31,597 | 25,014 | 56,611 | 8,080,348 | 3,992 | 21,690 | |
| Total commercial real estate | 10,270,628 | 37,115 | 36,525 | 73,640 | 10,344,268 | 3,992 | 38,624 | |
| Consumer: | | | | | | | | |
| Home equity credit line | 2,151,938 | 6,305 | 7,042 | 13,347 | 2,165,285 | — | 2,145 | |
| 1-4 family residential | 4,765,571 | 11,351 | 18,562 | 29,913 | 4,795,484 | 702 | 25,889 | |
| Construction and other consumer real estate | 326,297 | 3,035 | 883 | 3,918 | 330,215 | — | 2,100 | |
| | 357,596 | 1,722 | 1,071 | 2,793 | 360,389 | 1,008 | 739 | |

Bankcard and other
revolving plans

| | | | | | | | |
|----------------------|--------------|-----------|-----------|-----------|--------------|----------|-----------|
| Other | 184,687 | 625 | 777 | 1,402 | 186,089 | 3 | 127 |
| Total consumer loans | 7,786,089 | 23,038 | 28,335 | 51,373 | 7,837,462 | 1,713 | 31,000 |
| FDIC-supported loans | 247,399 | 4,390 | 33,524 | 37,914 | 285,313 | 31,530 | 1,572 |
| Total | \$38,833,278 | \$162,626 | \$202,232 | \$364,858 | \$39,198,136 | \$38,191 | \$189,404 |

22

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | December 31, 2013 | | | | | Total loans | Accruing loans 90+ days past due | Nonaccrual loans that are current ¹ |
|--|-------------------|------------------------|----------------------|-------------------|----------------|----------------|---|---|
| | Current | 30-89 days past due | 90+ days past due | Total past due | Total loans | | | |
| Commercial: | | | | | | | | |
| Commercial and industrial | \$12,387,546 | \$48,811 | \$44,726 | \$93,537 | \$12,481,083 | \$1,855 | \$52,412 | |
| Leasing | 387,526 | 173 | 230 | 403 | 387,929 | 36 | 563 | |
| Owner occupied | 7,357,618 | 36,718 | 42,859 | 79,577 | 7,437,195 | 744 | 82,072 | |
| Municipal | 440,608 | 3,307 | 5,503 | 8,810 | 449,418 | — | 1,176 | |
| Total commercial | 20,573,298 | 89,009 | 93,318 | 182,327 | 20,755,625 | 2,635 | 136,223 | |
| Commercial real estate: | | | | | | | | |
| Construction and land development | 2,162,018 | 8,967 | 11,836 | 20,803 | 2,182,821 | 23 | 17,311 | |
| Term | 7,971,327 | 15,362 | 19,148 | 34,510 | 8,005,837 | 5,580 | 42,624 | |
| Total commercial real estate | 10,133,345 | 24,329 | 30,984 | 55,313 | 10,188,658 | 5,603 | 59,935 | |
| Consumer: | | | | | | | | |
| Home equity credit line | 2,122,549 | 8,001 | 2,570 | 10,571 | 2,133,120 | 98 | 2,868 | |
| 1-4 family residential | 4,704,852 | 8,526 | 23,287 | 31,813 | 4,736,665 | 667 | 27,592 | |
| Construction and other consumer real estate | 322,807 | 1,038 | 1,077 | 2,115 | 324,922 | — | 2,232 | |
| Bankcard and other revolving plans | 353,060 | 2,093 | 1,087 | 3,180 | 356,240 | 900 | 1,105 | |
| Other | 196,327 | 827 | 710 | 1,537 | 197,864 | 54 | 125 | |
| Total consumer loans | 7,699,595 | 20,485 | 28,731 | 49,216 | 7,748,811 | 1,719 | 33,922 | |
| FDIC-supported loans | 305,709 | 12,026 | 32,536 | 44,562 | 350,271 | 30,391 | 1,975 | |
| Total | \$38,711,947 | \$145,849 | \$185,569 | \$331,418 | \$39,043,365 | \$40,348 | \$232,055 | |

¹ Represents nonaccrual loans that are not past due more than 30 days; however, full payment of principal and interest is still not expected.

Credit Quality Indicators

In addition to the past due and nonaccrual criteria, we also analyze loans using loan risk grading systems, which vary based on the size and type of credit risk exposure. The internal risk grades assigned to loans follow our definitions of Pass, Special Mention, Substandard, and Doubtful, which are consistent with published definitions of regulatory risk classifications.

Definitions of Pass, Special Mention, Substandard, and Doubtful are summarized as follows:

Pass – A Pass asset is higher quality and does not fit any of the other categories described below. The likelihood of loss is considered remote.

Special Mention – A Special Mention asset has potential weaknesses that deserve management's close attention. If left uncorrected, these potential weaknesses may result in deterioration of the repayment prospects for the asset or in the bank's credit position at some future date.

Substandard – A Substandard asset is inadequately protected by the current sound worth and paying capacity of the obligor or of the collateral pledged, if any. Assets so classified have well defined weaknesses and are characterized by the distinct possibility that the bank may sustain some loss if deficiencies are not corrected.

Doubtful – A Doubtful asset has all the weaknesses inherent in a Substandard asset with the added characteristics that the weaknesses make collection or liquidation in full highly questionable and improbable.

We generally assign internal risk grades to commercial and CRE loans with commitments equal to or greater than \$750,000 based on financial and statistical models, individual credit analysis, and loan officer judgment. For these

23

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

larger loans, we assign one of multiple grades within the Pass classification or one of the following four grades: Special Mention, Substandard, Doubtful, and Loss. Loss indicates that the outstanding balance has been charged off. We confirm our internal risk grades quarterly, or as soon as we identify information that affects the credit risk of the loan.

For consumer loans or certain small commercial loans with commitments equal to or less than \$750,000, we generally assign internal risk grades similar to those described previously based on automated rules that depend on refreshed credit scores, payment performance, and other risk indicators. These are generally assigned either a Pass or Substandard grade and are reviewed as we identify information that might warrant a grade change.

Outstanding loan balances (accruing and nonaccruing) categorized by these credit quality indicators are summarized as follows:

| (In thousands) | March 31, 2014 | | | | Total loans | Total allowance |
|--|----------------|--------------------|------------------|----------|----------------|--------------------|
| | Pass | Special Mention | Sub- standard | Doubtful | | |
| Commercial: | | | | | | |
| Commercial and industrial | \$11,722,928 | \$340,409 | \$436,572 | \$11,721 | \$12,511,630 | |
| Leasing | 383,454 | 992 | 5,130 | — | 389,576 | |
| Owner occupied | 6,762,002 | 167,655 | 417,828 | 328 | 7,347,813 | |
| Municipal | 472,127 | — | 9,947 | — | 482,074 | |
| Total commercial | 19,340,511 | 509,056 | 869,477 | 12,049 | 20,731,093 | \$474,548 |
| Commercial real estate: | | | | | | |
| Construction and land development | 2,192,237 | 14,181 | 57,502 | — | 2,263,920 | |
| Term | 7,675,747 | 149,016 | 253,739 | 1,846 | 8,080,348 | |
| Total commercial real estate | 9,867,984 | 163,197 | 311,241 | 1,846 | 10,344,268 | 206,546 |
| Consumer: | | | | | | |
| Home equity credit line | 2,140,762 | — | 24,523 | — | 2,165,285 | |
| 1-4 family residential | 4,732,423 | — | 63,061 | — | 4,795,484 | |
| Construction and other consumer real estate | 321,328 | — | 8,887 | — | 330,215 | |
| Bankcard and other revolving plans | 358,045 | — | 2,344 | — | 360,389 | |
| Other | 184,863 | — | 1,226 | — | 186,089 | |
| Total consumer loans | 7,737,421 | — | 100,041 | — | 7,837,462 | 51,080 |
| FDIC-supported loans | 181,100 | 19,366 | 84,847 | — | 285,313 | 4,779 |
| Total | \$37,127,016 | \$691,619 | \$1,365,606 | \$13,895 | \$39,198,136 | \$736,953 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | December 31, 2013 | | | | Total loans | Total allowance |
|--|-------------------|--------------------|------------------|----------|----------------|--------------------|
| | Pass | Special Mention | Sub- standard | Doubtful | | |
| Commercial: | | | | | | |
| Commercial and industrial | \$11,807,825 | \$303,598 | \$360,391 | \$9,269 | \$12,481,083 | |
| Leasing | 380,268 | 2,050 | 5,611 | — | 387,929 | |
| Owner occupied | 6,827,464 | 184,328 | 425,403 | — | 7,437,195 | |
| Municipal | 439,432 | — | 9,986 | — | 449,418 | |
| Total commercial | 19,454,989 | 489,976 | 801,391 | 9,269 | 20,755,625 | \$465,145 |
| Commercial real estate: | | | | | | |
| Construction and land development | 2,107,828 | 15,010 | 59,983 | — | 2,182,821 | |
| Term | 7,569,472 | 172,856 | 263,509 | — | 8,005,837 | |
| Total commercial real estate | 9,677,300 | 187,866 | 323,492 | — | 10,188,658 | 213,363 |
| Consumer: | | | | | | |
| Home equity credit line | 2,111,475 | — | 21,645 | — | 2,133,120 | |
| 1-4 family residential | 4,668,841 | — | 67,824 | — | 4,736,665 | |
| Construction and other consumer real estate | 313,881 | — | 11,041 | — | 324,922 | |
| Bankcard and other revolving plans | 353,618 | — | 2,622 | — | 356,240 | |
| Other | 196,770 | — | 1,094 | — | 197,864 | |
| Total consumer loans | 7,644,585 | — | 104,226 | — | 7,748,811 | 60,865 |
| FDIC-supported loans | 232,893 | 22,532 | 94,846 | — | 350,271 | 6,918 |
| Total | \$37,009,767 | \$700,374 | \$1,323,955 | \$9,269 | \$39,043,365 | \$746,291 |

Impaired Loans

Loans are considered impaired when, based on current information and events, it is probable that we will be unable to collect all amounts due in accordance with the contractual terms of the loan agreement, including scheduled interest payments. For our non-purchased credit impaired loans, if a nonaccrual loan has a balance greater than \$1 million or if a loan is a troubled debt restructuring (“TDR”), including TDRs that subsequently default, we individually evaluate the loan for impairment and estimate a specific reserve for the loan for all portfolio segments under applicable accounting guidance. Smaller nonaccrual loans are pooled for ALLL estimation purposes. PCI loans in our FDIC-supported portfolio segment are included in impaired loans and are accounted for under separate accounting guidance. See subsequent discussion under Purchased Loans.

When a loan is impaired, we estimate a specific reserve for the loan based on the projected present value of the loan’s future cash flows discounted at the loan’s effective interest rate, the observable market price of the loan, or the fair value of the loan’s underlying collateral. The process of estimating future cash flows also incorporates the same determining factors discussed previously under nonaccrual loans. When we base the impairment amount on the fair value of the loan’s underlying collateral, we generally charge off the portion of the balance that is impaired, such that these loans do not have a specific reserve in the ALLL. Payments received on impaired loans that are accruing are recognized in interest income, according to the contractual loan agreement. Payments received on impaired loans that are on nonaccrual are not recognized in interest income, but are applied as a reduction to the principal outstanding. The amount of interest income recognized on a cash basis during the time the loans were impaired within the three months ended March 31, 2014 and 2013 was not significant.

Information on impaired loans individually evaluated is summarized as follows, including the average recorded investment and interest income recognized for the three months ended March 31, 2014 and 2013:

25

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | March 31, 2014 | | | | Related allowance |
|---|--------------------------|---------------------------------------|------------------------------------|---------------------------|-------------------|
| | Unpaid principal balance | Recorded investment with no allowance | Recorded investment with allowance | Total recorded investment | |
| Commercial: | | | | | |
| Commercial and industrial | \$201,765 | \$36,155 | \$140,988 | \$177,143 | \$31,319 |
| Owner occupied | 146,504 | 59,435 | 71,281 | 130,716 | 8,487 |
| Total commercial | 348,269 | 95,590 | 212,269 | 307,859 | 39,806 |
| Commercial real estate: | | | | | |
| Construction and land development | 70,088 | 28,680 | 30,460 | 59,140 | 2,865 |
| Term | 175,713 | 70,196 | 62,043 | 132,239 | 3,634 |
| Total commercial real estate | 245,801 | 98,876 | 92,503 | 191,379 | 6,499 |
| Consumer: | | | | | |
| Home equity credit line | 18,145 | 13,095 | 2,177 | 15,272 | 67 |
| 1-4 family residential | 94,639 | 39,589 | 39,841 | 79,430 | 9,790 |
| Construction and other consumer real estate | 4,241 | 2,341 | 986 | 3,327 | 179 |
| Other | 630 | 630 | — | 630 | — |
| Total consumer loans | 117,655 | 55,655 | 43,004 | 98,659 | 10,036 |
| FDIC-supported loans | 321,798 | 91,487 | 158,698 | 250,185 | 4,251 |
| Total | \$1,033,523 | \$341,608 | \$506,474 | \$848,082 | \$60,592 |
| | | | | | |
| | | | | | |
| (In thousands) | December 31, 2013 | | | | Related allowance |
| | Unpaid principal balance | Recorded investment with no allowance | Recorded investment with allowance | Total recorded investment | |
| Commercial: | | | | | |
| Commercial and industrial | \$178,281 | \$30,092 | \$126,692 | \$156,784 | \$23,687 |
| Owner occupied | 151,499 | 50,361 | 88,584 | 138,945 | 13,900 |
| Total commercial | 329,780 | 80,453 | 215,276 | 295,729 | 37,587 |
| Commercial real estate: | | | | | |
| Construction and land development | 85,440 | 19,206 | 50,744 | 69,950 | 3,483 |
| Term | 171,826 | 34,258 | 112,330 | 146,588 | 7,981 |
| Total commercial real estate | 257,266 | 53,464 | 163,074 | 216,538 | 11,464 |
| Consumer: | | | | | |
| Home equity credit line | 17,547 | 12,568 | 2,200 | 14,768 | 178 |
| 1-4 family residential | 95,613 | 38,775 | 42,132 | 80,907 | 10,276 |
| Construction and other consumer real estate | 4,713 | 2,643 | 933 | 3,576 | 175 |
| Bankcard and other revolving plans | 726 | 726 | — | 726 | — |
| Other | — | — | — | — | — |
| Total consumer loans | 118,599 | 54,712 | 45,265 | 99,977 | 10,629 |
| FDIC-supported loans | 404,308 | 83,917 | 228,392 | 312,309 | 6,526 |
| Total | \$1,109,953 | \$272,546 | \$652,007 | \$924,553 | \$66,206 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | Three Months Ended March 31, 2014 | | Three Months Ended March 31, 2013 | |
|---|--------------------------------------|----------------------------------|--------------------------------------|----------------------------------|
| | Average recorded investment | Interest income recognized | Average recorded investment | Interest income recognized |
| Commercial: | | | | |
| Commercial and industrial | \$ 175,155 | \$ 1,024 | \$ 177,745 | \$ 856 |
| Owner occupied | 137,175 | 752 | 182,825 | 806 |
| Total commercial | 312,330 | 1,776 | 360,570 | 1,662 |
| Commercial real estate: | | | | |
| Construction and land development | 62,548 | 552 | 147,225 | 664 |
| Term | 149,425 | 1,294 | 289,103 | 1,836 |
| Total commercial real estate | 211,973 | 1,846 | 436,328 | 2,500 |
| Consumer: | | | | |
| Home equity credit line | 14,952 | 135 | 11,455 | 59 |
| 1-4 family residential | 80,154 | 448 | 99,191 | 382 |
| Construction and other consumer real estate | 3,332 | 35 | 6,122 | 46 |
| Other | 704 | — | 1,816 | — |
| Total consumer loans | 99,142 | 618 | 118,584 | 487 |
| FDIC-supported loans | 283,782 | 22,305 | ¹ 447,841 | 25,153 |
| Total | \$ 907,227 | \$ 26,545 | \$ 1,363,323 | \$ 29,802 |

¹ The balance of interest income recognized results primarily from accretion of interest income on impaired FDIC-supported loans.

Modified and Restructured Loans

Loans may be modified in the normal course of business for competitive reasons or to strengthen the Company's position. Loan modifications and restructurings may also occur when the borrower experiences financial difficulty and needs temporary or permanent relief from the original contractual terms of the loan. These modifications are structured on a loan-by-loan basis and, depending on the circumstances, may include extended payment terms, a modified interest rate, forgiveness of principal, or other concessions. Loans that have been modified to accommodate a borrower who is experiencing financial difficulties, and for which the Company has granted a concession that it would not otherwise consider, are considered TDRs.

We consider many factors in determining whether to agree to a loan modification involving concessions, and seek a solution that will both minimize potential loss to the Company and attempt to help the borrower. We evaluate borrowers' current and forecasted future cash flows, their ability and willingness to make current contractual or proposed modified payments, the value of the underlying collateral (if applicable), the possibility of obtaining additional security or guarantees, and the potential costs related to a repossession or foreclosure and the subsequent sale of the collateral.

TDRs are classified as either accrual or nonaccrual loans. A loan on nonaccrual and restructured as a TDR will remain on nonaccrual status until the borrower has proven the ability to perform under the modified structure for a minimum of six months, and there is evidence that such payments can and are likely to continue as agreed. Performance prior to the restructuring, or significant events that coincide with the restructuring, are included in assessing whether the borrower can meet the new terms and may result in the loan being returned to accrual at the time of restructuring or after a shorter performance period. If the borrower's ability to meet the revised payment schedule is uncertain, the loan remains classified as a nonaccrual loan. A TDR loan that specifies an interest rate that at the time of the restructuring is greater than or equal to the rate the bank is willing to accept for a new loan with comparable risk may not be

reported as a TDR or an impaired loan in the calendar years subsequent to the restructuring if it is in compliance with its modified terms.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Selected information on TDRs that includes the recorded investment on an accruing and nonaccruing basis by loan class and modification type is summarized in the following schedules:

| (In thousands) | March 31, 2014 | | | | | | Total |
|---|--|----------------------------|-----------------------|------------------|--------------------|--|-----------|
| | Recorded investment resulting from the following modification types: | | | | | | |
| | Interest rate below market | Maturity or term extension | Principal forgiveness | Payment deferral | Other ¹ | Multiple modification types ² | |
| Accruing | | | | | | | |
| Commercial: | | | | | | | |
| Commercial and industrial | \$640 | \$8,738 | \$21 | \$3,553 | \$4,214 | \$64,547 | \$81,713 |
| Owner occupied | 22,484 | 1,072 | 980 | 1,282 | 9,573 | 21,437 | 56,828 |
| Total commercial | 23,124 | 9,810 | 1,001 | 4,835 | 13,787 | 85,984 | 138,541 |
| Commercial real estate: | | | | | | | |
| Construction and land development | — | 8,003 | — | 1,077 | 562 | 23,328 | 32,970 |
| Term | 8,603 | 8,980 | 188 | 3,695 | 4,151 | 59,215 | 84,832 |
| Total commercial real estate | 8,603 | 16,983 | 188 | 4,772 | 4,713 | 82,543 | 117,802 |
| Consumer: | | | | | | | |
| Home equity credit line | 742 | 34 | 10,158 | — | 164 | 426 | 11,524 |
| 1-4 family residential | 2,608 | 55 | 6,966 | 638 | 1,437 | 37,323 | 49,027 |
| Construction and other consumer real estate | 123 | 326 | 49 | — | — | 1,494 | 1,992 |
| Total consumer loans | 3,473 | 415 | 17,173 | 638 | 1,601 | 39,243 | 62,543 |
| Total accruing | 35,200 | 27,208 | 18,362 | 10,245 | 20,101 | 207,770 | 318,886 |
| Nonaccruing | | | | | | | |
| Commercial: | | | | | | | |
| Commercial and industrial | 1,881 | 6,412 | — | 412 | 409 | 18,800 | 27,914 |
| Owner occupied | 2,678 | 1,184 | 1,037 | 1,558 | 6,917 | 16,599 | 29,973 |
| Total commercial | 4,559 | 7,596 | 1,037 | 1,970 | 7,326 | 35,399 | 57,887 |
| Commercial real estate: | | | | | | | |
| Construction and land development | 11,555 | 1,075 | — | — | 1,645 | 11,895 | 26,170 |
| Term | 2,311 | 84 | — | 1,867 | 392 | 15,577 | 20,231 |
| Total commercial real estate | 13,866 | 1,159 | — | 1,867 | 2,037 | 27,472 | 46,401 |
| Consumer: | | | | | | | |
| Home equity credit line | — | — | 793 | — | 217 | 69 | 1,079 |
| 1-4 family residential | 4,249 | 48 | 1,784 | — | 3,257 | 14,581 | 23,919 |
| Construction and other consumer real estate | 4 | 1,105 | — | — | — | 139 | 1,248 |
| Bankcard and other revolving plans | — | — | — | — | — | — | — |
| Total consumer loans | 4,253 | 1,153 | 2,577 | — | 3,474 | 14,789 | 26,246 |
| Total nonaccruing | 22,678 | 9,908 | 3,614 | 3,837 | 12,837 | 77,660 | 130,534 |
| Total | \$57,878 | \$37,116 | \$21,976 | \$14,082 | \$32,938 | \$285,430 | \$449,420 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | December 31, 2013 | | | | | | |
|---|--|----------------------------|-----------------------|------------------|--------------------|--|------------|
| | Recorded investment resulting from the following modification types: | | | | | | |
| | Interest rate below market | Maturity or term extension | Principal forgiveness | Payment deferral | Other ¹ | Multiple modification types ² | Total |
| Accruing | | | | | | | |
| Commercial: | | | | | | | |
| Commercial and industrial | \$ 1,143 | \$ 9,848 | \$ 11,491 | \$ 3,217 | \$ 4,308 | \$ 53,117 | \$ 83,124 |
| Owner occupied | 22,841 | 1,482 | 987 | 1,291 | 9,659 | 23,576 | 59,836 |
| Total commercial | 23,984 | 11,330 | 12,478 | 4,508 | 13,967 | 76,693 | 142,960 |
| Commercial real estate: | | | | | | | |
| Construction and land development | 1,067 | 8,231 | — | 1,063 | 4,119 | 28,295 | 42,775 |
| Term | 7,542 | 9,241 | 190 | 3,783 | 14,932 | 61,024 | 96,712 |
| Total commercial real estate | 8,609 | 17,472 | 190 | 4,846 | 19,051 | 89,319 | 139,487 |
| Consumer: | | | | | | | |
| Home equity credit line | 743 | — | 9,438 | — | 323 | 332 | 10,836 |
| 1-4 family residential | 2,628 | 997 | 6,814 | 643 | 3,083 | 35,869 | 50,034 |
| Construction and other consumer real estate | 128 | 329 | 11 | — | — | 1,514 | 1,982 |
| Total consumer loans | 3,499 | 1,326 | 16,263 | 643 | 3,406 | 37,715 | 62,852 |
| Total accruing | 36,092 | 30,128 | 28,931 | 9,997 | 36,424 | 203,727 | 345,299 |
| Nonaccruing | | | | | | | |
| Commercial: | | | | | | | |
| Commercial and industrial | 2,028 | 6,989 | — | 473 | 8,948 | 10,395 | 28,833 |
| Owner occupied | 3,020 | 1,489 | 1,043 | 1,593 | 10,482 | 14,927 | 32,554 |
| Total commercial | 5,048 | 8,478 | 1,043 | 2,066 | 19,430 | 25,322 | 61,387 |
| Commercial real estate: | | | | | | | |
| Construction and land development | 11,699 | 1,555 | — | — | 5,303 | 8,617 | 27,174 |
| Term | 2,126 | — | — | 1,943 | 315 | 14,861 | 19,245 |
| Total commercial real estate | 13,825 | 1,555 | — | 1,943 | 5,618 | 23,478 | 46,419 |
| Consumer: | | | | | | | |
| Home equity credit line | — | — | 1,036 | — | 221 | — | 1,257 |
| 1-4 family residential | 4,315 | 1,396 | 1,606 | — | 3,901 | 14,109 | 25,327 |
| Construction and other consumer real estate | 4 | 1,260 | — | — | — | 229 | 1,493 |
| Bankcard and other revolving plans | — | 252 | — | — | — | — | 252 |
| Total consumer loans | 4,319 | 2,908 | 2,642 | — | 4,122 | 14,338 | 28,329 |
| Total nonaccruing | 23,192 | 12,941 | 3,685 | 4,009 | 29,170 | 63,138 | 136,135 |
| Total | \$ 59,284 | \$ 43,069 | \$ 32,616 | \$ 14,006 | \$ 65,594 | \$ 266,865 | \$ 481,434 |

¹ Includes TDRs that resulted from other modification types including, but not limited to, a legal judgment awarded on different terms, a bankruptcy plan confirmed on different terms, a settlement that includes the delivery of collateral in exchange for debt reduction, etc.

² Includes TDRs that resulted from a combination of any of the previous modification types.

Unused commitments to extend credit on TDRs amounted to approximately \$3.8 million at March 31, 2014 and \$5.6 million at December 31, 2013.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

The total recorded investment of all TDRs in which interest rates were modified below market was \$186.2 million at March 31, 2014 and \$172.6 million at December 31, 2013. These loans are included in the previous table in the columns for interest rate below market and multiple modification types.

The net financial impact on interest income due to interest rate modifications below market for accruing TDRs is summarized in the following schedule:

| (In thousands) | Three Months Ended | |
|--|--------------------|-----------|
| | March 31, 2014 | 2013 |
| Commercial: | | |
| Commercial and industrial | \$212 | \$(181) |
| Owner occupied | (1,709) | (1,060) |
| Total commercial | (1,497) | (1,241) |
| Commercial real estate: | | |
| Construction and land development | (666) | (416) |
| Term | (1,778) | (2,659) |
| Total commercial real estate | (2,444) | (3,075) |
| Consumer: | | |
| Home equity credit line | (24) | (39) |
| 1-4 family residential | (3,601) | (3,860) |
| Construction and other consumer real estate | (105) | (109) |
| Total consumer loans | (3,730) | (4,008) |
| Total decrease to interest income ¹ | \$(7,671) | \$(8,324) |

¹Calculated based on the difference between the modified rate and the premodified rate applied to the recorded investment.

On an ongoing basis, we monitor the performance of all TDRs according to their restructured terms. Subsequent payment default is defined in terms of delinquency, when principal or interest payments are past due 90 days or more for commercial loans, or 60 days or more for consumer loans.

The recorded investment of accruing and nonaccruing TDRs that had a payment default during the period listed below (and are still in default at period-end) and are within 12 months or less of being modified as TDRs is as follows:

| (In thousands) | Three Months Ended | | | Three Months Ended | | |
|---|--------------------|-------------|-------|--------------------|-------------|---------|
| | March 31, 2014 | | | March 31, 2013 | | |
| | Accruing | Nonaccruing | Total | Accruing | Nonaccruing | Total |
| Commercial: | | | | | | |
| Commercial and industrial | \$— | \$— | \$— | \$— | \$25 | \$25 |
| Owner occupied | — | — | — | — | 135 | 135 |
| Total commercial | — | — | — | — | 160 | 160 |
| Commercial real estate: | | | | | | |
| Term | — | 84 | 84 | — | 1,071 | 1,071 |
| Total commercial real estate | — | 84 | 84 | — | 1,071 | 1,071 |
| Consumer: | | | | | | |
| Home equity credit line | — | 217 | 217 | — | 85 | 85 |
| Construction and other consumer real estate | — | 26 | 26 | — | — | — |
| Total consumer loans | — | 243 | 243 | — | 85 | 85 |
| Total | \$— | \$327 | \$327 | \$— | \$1,316 | \$1,316 |

Note: Total loans modified as TDRs during the 12 months previous to March 31, 2014 and 2013 were \$142.4 million and \$181.5 million, respectively.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Concentrations of Credit Risk

We perform an ongoing analysis of our loan portfolio to evaluate whether there is any significant exposure to any concentrations of credit risk. These potential concentrations include, but are not limited to, individual borrowers, groups of borrowers, industries, geographies, collateral types, sponsors, etc. Such credit risks (whether on- or off-balance sheet) may occur when groups of borrowers or counterparties have similar economic characteristics and are similarly affected by changes in economic or other conditions. Credit risk also includes the loss that would be recognized subsequent to the reporting date if counterparties failed to perform as contracted. See Note 7 for a discussion of counterparty risk associated with the Company's derivative transactions.

Purchased Loans

Background and Accounting

We purchase loans in the ordinary course of business and account for them and the related interest income based on their performing status at the time of acquisition. PCI loans have evidence of credit deterioration at the time of acquisition and it is probable that not all contractual payments will be collected. Interest income for PCI loans is accounted for on an expected cash flow basis. Certain other loans acquired by the Company that are not credit-impaired include loans with revolving privileges and are excluded from the PCI tabular disclosures following. Interest income for these loans is accounted for on a contractual cash flow basis. Upon acquisition, in accordance with applicable accounting guidance, the acquired loans were recorded at their fair value without a corresponding ALLL. Certain acquired loans with similar characteristics such as risk exposure, type, size, etc., are grouped and accounted for in loan pools.

During 2009, CB&T and NSB acquired failed banks from the FDIC as receiver and entered into loss sharing agreements with the FDIC for the acquired loans and foreclosed assets. In general, the FDIC assumed 80% of credit losses up to a specified threshold and 95% above that threshold. The five-year agreements for commercial loans, which comprised the major portion of the covered portfolio, expire in 2014 through September 30. The ten-year agreements for single family residential loans, which are a small portion of the covered portfolio, will expire in 2019. Due to their declining balances, the "FDIC-supported loans" are included with "Loans and leases" in the Company's balance sheet. However, they continue to be shown separately in this footnote and in other disclosures, and include both PCI and certain other acquired loans.

Outstanding Balances and Accretable Yield

The outstanding balances of all required payments and the related carrying amounts for PCI loans are as follows:

| (In thousands) | March 31, 2014 | December 31, 2013 |
|------------------------|-------------------|----------------------|
| Commercial | \$ 130,834 | \$ 150,191 |
| Commercial real estate | 173,714 | 233,720 |
| Consumer | 23,724 | 28,608 |
| Outstanding balance | \$ 328,272 | \$ 412,519 |
| Carrying amount | \$ 249,563 | \$ 311,797 |
| ALLL | 4,203 | 6,478 |
| Carrying amount, net | \$ 245,360 | \$ 305,319 |

At the time of acquisition of PCI loans, we determine the loan's contractually required payments in excess of all cash flows expected to be collected as an amount that should not be accreted (nonaccretable difference). With respect to the cash flows expected to be collected, the portion representing the excess of the loan's expected cash flows over our initial investment (accretable yield) is accreted into interest income on a level yield basis over the remaining expected

life of the loan or pool of loans. The effects of estimated prepayments are considered in estimating the expected cash flows.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Certain PCI loans are not accounted for as previously described because the estimation of cash flows to be collected involves a high degree of uncertainty. Under these circumstances, the accounting guidance provides that interest income is recognized on a cash basis similar to the cost recovery methodology for nonaccrual loans. The net carrying amounts in the preceding schedule also include the amounts for these loans, which were not significant at March 31, 2014 and December 31, 2013.

Changes in the accretable yield for PCI loans were as follows:

| (In thousands) | Three Months Ended | |
|--|--------------------|-----------|
| | March 31, 2014 | 2013 |
| Balance at beginning of period | \$77,528 | \$134,461 |
| Accretion | (22,307 |) (25,266 |
| Reclassification from nonaccretable difference | 8,920 | 14,872 |
| Disposals and other | 1,624 | 2,292 |
| Balance at end of period | \$65,765 | \$126,359 |

Note: Amounts have been adjusted based on refinements to the original estimates of the accretable yield. Because of the estimation process required, we expect that additional adjustments to these amounts may be necessary in future periods.

The primary drivers of reclassification to accretable yield from nonaccretable difference and increases in disposals and other resulted primarily from (1) changes in estimated cash flows, (2) unexpected payments on nonaccrual loans, and (3) recoveries on zero balance loans pools. See subsequent discussion under changes in cash flow estimates.

ALLL Determination

For all acquired loans, the ALLL is only established for credit deterioration subsequent to the date of acquisition and represents our estimate of the inherent losses in excess of the book value of acquired loans. The ALLL for acquired loans is determined without giving consideration to the amounts recoverable from the FDIC through loss sharing agreements. These amounts recoverable were separately accounted for in the FDIC indemnification asset ("IA") and are thus presented "gross" in the balance sheet. The FDIC IA is included in other assets in the balance sheet and is discussed subsequently. The ALLL for acquired loans is included in the overall ALLL in the balance sheet. The provision for loan losses is reported net of changes in the amounts recoverable under the loss sharing agreements.

During the three months ended March 31, 2014, and 2013, we adjusted the ALLL for acquired loans by recording a negative provision for loan losses of \$(2.7) million and \$(9.6) million, respectively. The negative provision is net of the ALLL reversals discussed subsequently. As separately discussed and in accordance with the loss sharing agreements, portions of the provision reductions result in a corresponding decrease of the FDIC IA. For the three months ended March 31, 2014, and 2013, these adjustments resulted in net recoveries of \$1.2 million and \$0.9 million, respectively.

Changes in the provision for loan losses and related ALLL are driven in large part by the same factors that affect the changes in reclassification from nonaccretable difference to accretable yield, as discussed under changes in cash flow estimates.

Changes in Cash Flow Estimates

Over the life of the loan or loan pool, we continue to estimate cash flows expected to be collected. We evaluate quarterly at the balance sheet date whether the estimated present values of these loans using the effective interest rates have decreased below their carrying values. If so, we record a provision for loan losses.

For increases in carrying values that resulted from better-than-expected cash flows, we use such increases first to reverse any existing ALLL. During the three months ended March 31, total reversals to the ALLL were \$2.9 million

32

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

in 2014 and \$9.7 million in 2013, respectively. When there is no current ALLL, we increase the amount of accretable yield on a prospective basis over the remaining life of the loan and recognize this increase in interest income. Any related decrease to the FDIC IA is recorded through a charge to other noninterest expense. Changes that increase cash flows have been due primarily to (1) the enhanced economic status of borrowers compared to original evaluations, (2) improvements in the Southern California market where the majority of these loans were originated, and (3) efforts by our credit officers and loan workout professionals to resolve problem loans.

For the three months ended March 31, the impact of increased cash flow estimates recognized in the statement of income for acquired loans with no ALLL was approximately \$18.5 million in 2014 and \$19.0 million in 2013, respectively, of additional interest income; and \$16.0 million in 2014 and \$20.3 million in 2013, respectively, of additional other noninterest expense due to the reduction of the FDIC IA.

FDIC Indemnification Asset

The balance of the FDIC IA was 13.2 million at March 31, 2014 and 26.4 million at December 31, 2013. In accordance with applicable accounting guidance, the balance will reduce to a de minimus level by September 30, 2014 when the final commercial loan loss sharing agreement expires. The remaining amount of the FDIC IA will relate to the residential loan loss sharing agreements and to in-process amounts with the FDIC.

7. DERIVATIVE INSTRUMENTS AND HEDGING ACTIVITIES

We record all derivatives on the balance sheet at fair value. Note 10 discusses the process to estimate fair value for derivatives. The accounting for changes in the fair value of derivatives depends on the intended use of the derivative and the resulting designation. Derivatives used to hedge the exposure to changes in the fair value of an asset, liability, or firm commitment attributable to a particular risk, such as interest rate risk, are considered fair value hedges. Derivatives used to hedge the exposure to variability in expected future cash flows, or other types of forecasted transactions, are considered cash flow hedges.

For derivatives designated as fair value hedges, the effective portion of changes in the fair value of the derivative are recognized in earnings together with changes in the fair value of the related hedged item. The net amount, if any, representing hedge ineffectiveness, is reflected in earnings. In previous periods, we used fair value hedges to manage interest rate exposure to certain long-term debt. These hedges have been terminated and their remaining balances are being amortized to earnings, as discussed subsequently.

For derivatives designated as cash flow hedges, the effective portion of changes in the fair value of the derivative is recorded in OCI and recognized in earnings when the hedged transaction affects earnings. The ineffective portion of changes in the fair value of cash flow hedges is recognized directly in earnings.

No derivatives have been designated for hedges of investments in foreign operations.

We assess the effectiveness of each hedging relationship by comparing the changes in fair value or cash flows on the derivative hedging instrument with the changes in fair value or cash flows on the designated hedged item or transaction. For derivatives not designated as accounting hedges, changes in fair value are recognized in earnings.

Our objectives in using derivatives are to add stability to interest income or expense, to modify the duration of specific assets or liabilities as we consider advisable, to manage exposure to interest rate movements or other identified risks, and/or to directly offset derivatives sold to our customers. To accomplish these objectives, we use interest rate swaps as part of our cash flow hedging strategy. These derivatives are used to hedge the variable cash flows associated with designated loans.

Exposure to credit risk arises from the possibility of nonperformance by counterparties. These counterparties primarily consist of financial institutions that are well established and well capitalized. We control this credit risk through credit approvals, limits, pledges of collateral, and monitoring procedures. No losses on derivative

33

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

instruments have occurred as a result of counterparty nonperformance. Nevertheless, the related credit risk is considered and measured when and where appropriate.

Our derivative contracts require us to pledge collateral for derivatives that are in a net liability position at a given balance sheet date. Certain of these derivative contracts contain credit-risk-related contingent features that include the requirement to maintain a minimum debt credit rating. We may be required to pledge additional collateral if a credit-risk-related feature were triggered, such as a downgrade of our credit rating. However, in past situations, not all counterparties have demanded that additional collateral be pledged when provided for under their contracts. At March 31, 2014, the fair value of our derivative liabilities was \$62.6 million, for which we were required to pledge cash collateral of approximately \$38.5 million in the normal course of business. If our credit rating were downgraded one notch by either Standard & Poor's or Moody's at March 31, 2014, the additional amount of collateral we could be required to pledge is approximately \$1.4 million. Since July 2013, as required by the Dodd-Frank Act, all new eligible derivatives entered into are cleared through a central clearinghouse. Derivatives that are centrally cleared do not have credit-risk-related features that require additional collateral if our credit rating were downgraded.

Interest rate swap agreements designated as cash flow hedges involve the receipt of fixed-rate amounts in exchange for variable-rate payments over the life of the agreements without exchange of the underlying principal amount. Derivatives not designated as accounting hedges, including basis swap agreements, are not speculative and are used to economically manage our exposure to interest rate movements and other identified risks, but do not meet the strict hedge accounting requirements.

Selected information with respect to notional amounts and recorded gross fair values at March 31, 2014 and December 31, 2013, and the related gain (loss) of derivative instruments for the three months ended March 31, 2014 and 2013 is summarized as follows:

| (In thousands) | March 31, 2014 | | | December 31, 2013 | | |
|---|-----------------|----------------------------|-------------------|-------------------|----------------------------|-------------------|
| | Notional amount | Fair value Other assets | Other liabilities | Notional amount | Fair value Other assets | Other liabilities |
| Derivatives designated as hedging instruments | | | | | | |
| Asset derivatives | | | | | | |
| Cash flow hedges: | | | | | | |
| Interest rate swaps | \$ 150,000 | \$ 298 | \$ 492 | \$ 100,000 | \$ 202 | \$ 583 |
| Total derivatives designated as hedging instruments | 150,000 | 298 | 492 | 100,000 | 202 | 583 |
| Derivatives not designated as hedging instruments | | | | | | |
| Interest rate swaps | 60,967 | 332 | 286 | 65,850 | 420 | 421 |
| Interest rate swaps for customers ² | 2,900,444 | 50,644 | 51,000 | 2,902,776 | 55,447 | 54,688 |
| Foreign exchange | 434,058 | 6,409 | 5,412 | 751,066 | 9,614 | 8,643 |
| Total return swap | 1,159,686 | — | 5,399 | 1,159,686 | — | 4,062 |
| Total derivatives not designated as hedging instruments | 4,555,155 | 57,385 | 62,097 | 4,879,378 | 65,481 | 67,814 |
| Total derivatives | \$ 4,705,155 | \$ 57,683 | \$ 62,589 | \$ 4,979,378 | \$ 65,683 | \$ 68,397 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | Three Months Ended March 31, 2014 | | | | Three Months Ended March 31, 2013 | | | |
|---|--|--|------------------------------------|----------------------------------|-----------------------------------|---|------------------------------------|----------------------------------|
| | Amount of derivative gain (loss) recognized/reclassified | | | | | | | |
| | OCI | Reclassified from AOCI to interest income ³ | Noninterest income (expense) | Offset to interest expense | OCI | Reclassified from AOCI to interest income ³ | Noninterest income (expense) | Offset to interest expense |
| Derivatives designated as hedging instruments | | | | | | | | |
| Asset derivatives | | | | | | | | |
| Cash flow hedges ¹ : | | | | | | | | |
| Interest rate swaps | \$ 538 | \$ 351 | \$ — | | \$(4) | \$ 1,605 | \$ — | |
| | 538 | 351 | — | | (4) | 1,605 | — | |
| Liability derivatives | | | | | | | | |
| Fair value hedges: | | | | | | | | |
| Terminated swaps on long-term debt | | | | \$ 718 | | | | \$ 766 |
| Total derivatives designated as hedging instruments | 538 | 351 | — | 718 | (4) | 1,605 | — | 766 |
| Derivatives not designated as hedging instruments | | | | | | | | |
| Interest rate swaps | | | 6 | | | | (67) | |
| Interest rate swaps for customers ² | | | (549) | | | | 1,458 | |
| Futures contracts | | | — | | | | 1 | |
| Foreign exchange | | | 1,711 | | | | 2,754 | |
| Total return swap | | | (7,427) | | | | (5,558) | |
| Total derivatives not designated as hedging instruments | | | (6,259) | | | | (1,412) | |
| Total derivatives | \$ 538 | \$ 351 | \$(6,259) | \$ 718 | \$(4) | \$ 1,605 | \$(1,412) | \$ 766 |

Note: These schedules are not intended to present at any given time the Company's long/short position with respect to its derivative contracts.

¹ Amounts recognized in OCI and reclassified from accumulated OCI ("AOCI") represent the effective portion of the derivative gain (loss).

² Amounts include both the customer swaps and the offsetting derivative contracts.

³ Amounts for the three months ended March 31 2014 and 2013 of \$0.4 million and \$1.6 million, respectively, are the amounts of reclassification to earnings from AOCI presented in Note 8.

At March 31, the fair values of derivative assets and liabilities were reduced (increased) by net credit valuation adjustments of \$1.6 million and \$1.2 million in 2014, and \$3.0 million and \$(0.1) million in 2013, respectively. These adjustments are required to reflect both our own nonperformance risk and the respective counterparty's nonperformance risk.

We offer interest rate swaps to our customers to assist them in managing their exposure to changing interest rates. Upon issuance, all of these customer swaps are immediately "hedged" by offsetting derivative contracts, such that the Company minimizes its net risk exposure resulting from such transactions. Fee income from customer swaps is

included in other service charges, commissions and fees. As with other derivative instruments, we have credit risk for any nonperformance by counterparties.

The remaining balances of any derivative instruments terminated prior to maturity, including amounts in AOCI for swap hedges, are accreted or amortized to interest income or expense over the period corresponding to their previously stated maturity dates.

Amounts in AOCI are reclassified to interest income as interest is earned on variable rate loans and as amounts for terminated hedges are accreted or amortized to earnings. For the 12 months following March 31, 2014, we estimate that an additional \$1.3 million will be reclassified.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Total Return Swap

Since July 28, 2010, we had a total return swap and related interest rate swaps (“TRS”) with Deutsche Bank AG (“DB”) relating to a portfolio of \$1.16 billion par amount of our bank and insurance trust preferred CDOs. As a result of the TRS, DB had assumed all of the credit risk of this CDO portfolio, providing timely payment of all scheduled payments of interest and principal when contractually due to the Company (without regard to acceleration or deferral events). The transaction reduced regulatory risk-weighted assets and improved the Company’s risk-based capital ratios.

The fair value of the TRS derivative liability was \$5.4 million at March 31, 2014 and \$4.1 million at December 31, 2013.

Effective April 28, 2014, we canceled the TRS and will recognize approximately \$0.5 million of TRS expenses during the second quarter of 2014 beyond that already accrued. At March 31, 2014, the par amount of the portfolio covered by the TRS was \$545 million, or less than half of the original balance. This significant decrease was due to intervening CDO sales, paydowns and payoffs, as discussed in Note 5, and led to our cancellation of the TRS. At March 31, 2014, the TRS reduced risk-weighted assets by approximately \$1 billion. We expect that, absent significant additional sales or paydowns, this cancellation will increase risk weighted assets by a similar amount at the end of the second quarter of 2014.

8. DEBT AND SHAREHOLDERS’ EQUITY

Debt Redemptions

During the three months ended March 31, 2014 under our senior medium-term note program, we redeemed \$125 million of long-term notes. At March 31, 2014, the outstanding notes in this program amounted to \$210.8 million, with interest rates from 2.55% to 5.50% and maturities through November 2019.

Accumulated Other Comprehensive Income

Changes in AOCI by component are as follows:

| (In thousands) | Net unrealized gains (losses) on investment securities | Net unrealized gains (losses) on derivative instruments | Pension and post-retirement | Total |
|---|---|--|--------------------------------|--------------|
| Three Months Ended March 31, 2014 | | | | |
| Balance at December 31, 2013 | \$(167,032) | \$(217) | \$ (24,852) | \$(192,101) |
| Other comprehensive income before reclassifications, net of tax | 71,066 | 320 | — | 71,386 |
| Amounts reclassified from AOCI, net of tax | (24,537) | (210) | — | (24,747) |
| Other comprehensive income | 46,529 | 110 | — | 46,639 |
| Balance at March 31, 2014 | \$(120,503) | \$(107) | \$ (24,852) | \$(145,462) |
| Income tax expense included in other comprehensive income | \$38,636 | \$77 | \$ — | \$38,713 |
| Three Months Ended March 31, 2013 | | | | |
| Balance at December 31, 2012 | \$(397,616) | \$1,794 | \$ (50,335) | \$(446,157) |

Edgar Filing: ZIONS BANCORPORATION /UT/ - Form 10-Q

| | | | | |
|--|--------------|----------|-------------|--------------|
| Other comprehensive income (loss) before reclassifications, net of tax | 36,042 | (2) | — | 36,040 |
| Amounts reclassified from AOCI, net of tax | 4,171 | (957) | — | 3,214 |
| Other comprehensive income (loss) | 40,213 | (959) | — | 39,254 |
| Balance at March 31, 2013 | \$(357,403) | \$835 | \$(50,335) | \$(406,903) |
| Income tax expense (benefit) included in other comprehensive income (loss) | \$23,853 | \$(650) | \$— | \$23,203 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | Amounts reclassified from AOCI ¹ Three Months Ended March 31, | | Statement of income (SI) Balance sheet (BS) | Affected line item |
|--|---|------------|--|--|
| | 2014 | 2013 | | |
| Details about AOCI components | | | | |
| Net realized gains on investment securities | \$30,914 | \$3,299 | SI | Fixed income securities gains, net |
| Income tax expense | 6,074 | 1,262 | | |
| | 24,840 | 2,037 | | |
| Net unrealized losses on investment securities | (27) | (9,714) | SI | Net impairment losses on investment securities |
| Income tax benefit | (10) | (3,715) | | |
| | (17) | (5,999) | | |
| Accretion of securities with noncredit-related impairment losses not expected to be sold | (482) | (344) | BS | Investment securities, held-to-maturity |
| Deferred income taxes | 196 | 135 | BS | Other assets |
| | \$24,537 | \$(4,171) | | |
| Net unrealized gains on derivative instruments | \$351 | \$1,605 | SI | Interest and fees on loans |
| Income tax expense | 141 | 648 | | |
| | \$210 | \$957 | | |

¹ Negative reclassification amounts indicate decreases to earnings in the statement of income and increases to balance sheet assets. The opposite applies to positive reclassification amounts.

Basel III Capital Framework

The Federal Reserve has published final rules establishing a new capital framework for U.S. banking organizations. These new rules implement the Basel Committee's December 2010 framework, commonly referred to as Basel III, which will become effective for the Company on January 1, 2015, with the fully phased-in requirements becoming effective in 2018.

Among other things, the new rules revise capital adequacy guidelines and the regulatory framework for prompt corrective action, and they modify specified quantitative measures of our assets, liabilities, and capital. The impact of these new rules will require the Company to maintain capital in excess of current "well-capitalized" regulatory standards, and in excess of historical levels.

9. INCOME TAXES

Income tax expense for the three months ended March 31, 2014 and 2013 was lower than the blended statutory rate of 38.25% primarily because of the non-taxability of certain income items.

Net deferred tax assets were approximately \$187 million at March 31, 2014 and \$304 million at December 31, 2013. We evaluate net deferred tax assets on a regular basis to determine whether an additional valuation allowance is required. Based on this evaluation, and considering the weight of the positive evidence compared to the negative evidence, we have concluded that an additional valuation allowance is not required as of March 31, 2014.

10. FAIR VALUE

Fair Value Measurement

Fair value is defined as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. To measure fair value, a hierarchy has been established that requires an entity to maximize the use of observable inputs and minimize the use of unobservable inputs. This hierarchy uses three levels of inputs to measure the fair value of assets and liabilities as follows:

Level 1 – Quoted prices in active markets for identical assets or liabilities in active markets that the Company has the ability to access;

Level 2 – Observable inputs other than Level 1 including quoted prices for similar assets or liabilities in active markets, quoted prices for identical or similar assets or liabilities in less active markets, observable inputs other than quoted prices that are used in the valuation of an asset or liability, and inputs that are derived principally from or corroborated by observable market data by correlation or other means; and

Level 3 – Unobservable inputs supported by little or no market activity for financial instruments whose value is determined by pricing models, discounted cash flow methodologies, or similar techniques, as well as instruments for which the determination of fair value requires significant management judgment or estimation.

The level in the fair value hierarchy within which the fair value measurement is classified is determined based on the lowest level input that is significant to the fair value measure in its entirety. Market activity is presumed to be orderly in the absence of evidence of forced or disorderly sales, although such sales may still be indicative of fair value.

Applicable accounting guidance precludes the use of blockage factors or liquidity adjustments due to the quantity of securities held by an entity.

We use fair value to measure certain assets and liabilities on a recurring basis when fair value is the primary measure for accounting. Fair value is used on a nonrecurring basis to measure certain assets when adjusting carrying values, such as the application of lower of cost or fair value accounting, including recognition of impairment on assets. Fair value is also used when providing required disclosures for certain financial instruments.

Fair Value Policies and Procedures

We have various policies, processes and controls in place to ensure that fair values are reasonably developed, reviewed and approved for use. These include a Securities Valuation and Securitization Oversight Committee (“SOC”) comprised of executive management that reports directly to the Board of Directors. The SOC reviews and approves on a quarterly basis the key components of fair value estimation, including critical valuation assumptions for Level 3 modeling. Attribution analyses are completed when significant changes occur between quarters. The SOC also requires quarterly back testing of certain significant assumptions. A Model Risk Management Group conducts model validations, including the internal model, and sets policies and procedures for revalidation, including the timing of revalidation.

Third Party Service Providers

We use a third party pricing service to provide pricing for approximately 89% of our AFS Level 2 securities, and an internal model to estimate fair value for approximately 98% of our AFS Level 3 securities. Fair values for the remaining AFS Level 2 and Level 3 securities generally use standard form discounted cash flow modeling with certain inputs corroborated by market data.

For Level 2 securities, the third party pricing service provides documentation on an ongoing basis that presents market corroborative data, including detail pricing information and market reference data. The documentation includes benchmark yields, reported trades, broker/dealer quotes, issuer spreads, two-sided markets, benchmark securities, bids, offers, and reference data, including information from the vendor trading platform. We review, test and validate this information as appropriate.

For Level 3 securities, we review and evaluate on a quarterly basis the relevant third party modeling assumptions. These include PDs, loss-given-default rates, over-collateralization levels, and rating transition probability matrices from ratings agencies. In addition, we also compare the results and valuation with our information about market trends and trading data. This includes information regarding trading prices, implied discounts, outlier information, valuation

assumptions, etc.

Absent observable trade data, we do not adjust prices from our third party sources. The procedures described help ensure that resulting fair value estimates were determined in accordance with applicable accounting guidance.

37

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

The following describes the hierarchy designations, valuation methodologies, and key inputs to measure fair value on a recurring basis for designated financial instruments:

Available-for-Sale and Trading

U.S. Treasury, Agencies and Corporations

U.S. Treasury securities are measured under Level 1 using quoted market prices. U.S. agencies and corporations are measured under Level 2 generally using the previously-discussed third party pricing service.

Municipal Securities

Municipal securities are measured under Level 2 using the third party pricing service, or under Level 3 using a discounted cash flow approach. Valuation inputs include BBB and Baa municipal curves, as well as FHLB and London Interbank Offered Rate (“LIBOR”) swap curves. Additional valuation inputs include internal credit scoring, and security- and client-type groupings.

Asset-Backed Securities: Trust Preferred Collateralized Debt Obligations

The majority of the CDO portfolio is measured under Level 3 primarily with the internal model using an income-based cash flow modeling approach incorporating several methodologies. The Company inputs its own key valuation assumptions:

Trust preferred – banks and insurance – We primarily use an internal model for our bank and insurance CDO securities. Our “ratio-based approach” utilizes a statistical regression of regulatory ratios we have identified as predictive of future bank failures and bank holding company defaults to create a credit-specific PD for each bank issuer. The approach generally references trailing quarter regulatory data, financial ratios and macroeconomic factors.

The PDs used depend on whether the collateral is performing or deferring. Deferring PDs increase, all else being equal, as the deferral ages and approaches the end of its allowable five-year deferral period. The internal model includes the expectation that deferrals that do not default will pay their contractually required back interest and return to a current status at the end of five years. Estimates of loss for the individual pieces of underlying collateral are aggregated to arrive at a pool-level loss rate for each CDO. These loss assumptions are applied to the CDO’s structure to generate cash flow projections for each tranche of the CDO.

We utilize a present value technique to identify both the OTTI present in the CDO tranches and to estimate fair value. To estimate fair value, we discount the credit-adjusted cash flows of each CDO tranche at a tranche-specific discount rate derived from trading data and a measure of the credit risk in the CDO tranche. Because these securities are not traded on exchanges and trading prices are not posted on the TRACE[®] system (Trade Reporting and Compliance Engine[®]), we seek information from market participants to obtain trade price information.

Trading data is generally limited and may include trades of tranches within our same CDO. We use this limited trade data along with our modeled expected credit adjusted cash flows to determine a relationship between the market required yield and the downside variability of the returns of each CDO security. The loss/downside variability for this purpose is a measure of the downside variability of cash flows from the mean estimate of cash flow.

During the three months ended March 31, 2014, as shown in the Level 3 reconciliation schedules following, two insurance CDO securities and two single-name bank trust preferred securities, were transferred from Level 3 to Level 2 primarily due to the increasing ability to utilize fair value inputs corroborated by observed market data. The securities constitute the Company’s entire holding of each asset class.

Trust preferred – REITS, Other – During the three months ended March 31, 2014, substantially all of these securities were sold, as discussed in Note 5.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Auction Rate Securities

Auction rate securities are measured under Level 3 primarily using valuation inputs that include AAA corporate bond yield curves, municipal yield curves, credit ratings and leverage of each closed-end fund, market yields for commercial paper, and any observable trade commentaries.

Bank-Owned Life Insurance

Bank-owned life insurance is measured under Level 2 according to cash surrender values (“CSVs”) of the insurance contracts that are provided by a third party service. Nearly all CSVs are computed based on valuations and earnings of the underlying assets in the insurance companies’ general accounts. The underlying investments include predominantly fixed income securities consisting of investment grade corporate bonds and various types of mortgage instruments. Average duration ranges from five to eight years. Management regularly reviews investment performance, including concentrations of investments and regulatory restrictions.

Private Equity Investments

Private equity investments are measured under Level 2 or Level 3. The Other Equity Investments Committee, consisting of executives familiar with the investments, reviews periodic financial information, including audited financial statements when available. The amount of unfunded commitments to these partnerships is disclosed in Note 11. Certain restrictions apply for the redemption of these investments. Approximately \$59 million of private equity investments at March 31, 2014 are prohibited by the Volcker Rule.

Private equity investments under Level 2 include partnerships that invest in certain financial services and real estate companies, some of which are publicly traded. Fair values are determined from net asset values, or their equivalents, provided by the partnerships. These fair values are determined on the last business day of the month using values from the primary exchange. In the case of illiquid or nontraded assets, the partnerships obtain fair values from independent sources.

Private equity investments are measured under Level 3 primarily using current and projected financial performance, recent financing activities, economic and market conditions, market comparables, market liquidity, sales restrictions, and other factors.

Agriculture Loan Servicing

This asset results from our servicing of agriculture loans approved by the Federal Agricultural Mortgage Corporation (“FAMC,” or “Farmer Mac”) and funded by them. We provide this servicing under an agreement with Farmer Mac for loans they own. The asset’s fair value represents our projection of the present value of future cash flows measured under Level 3 using discounted cash flow methodologies.

Interest-Only Strips

Interest-only strips are created as a by-product of the securitization process. When the guaranteed portion of Small Business Administration (“SBA”) 7(a) loans are pooled, interest-only strips may be created in the pooling process. The asset’s fair value represents our projection of the present value of future cash flows measured under Level 3 using discounted cash flow methodologies.

Deferred Compensation Plan Assets and Obligations

Invested assets in the deferred compensation plan consists of shares of registered investment companies. These mutual funds are valued under Level 1 at quoted market prices, which represents the net asset value of shares held by the plan at the end of the period.

Derivatives

Derivatives are measured according to their classification as either exchange-traded or over-the-counter (“OTC”). Exchange-traded derivatives consist of forward currency exchange contracts measured under Level 1 because they are traded in active markets. OTC derivatives, including those for customers, consist of interest rate swaps and options. These derivatives are measured under Level 2 using third party services. Observable market inputs include yield curves (the LIBOR swap curve and applicable basis swap curves), foreign exchange rates, commodity prices,

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

option volatilities, counterparty credit risk, and other related data. Credit valuation adjustments are required to reflect nonperformance risk for both the Company and the respective counterparty. These adjustments are determined generally by applying a credit spread to the total expected exposure of the derivative.

Securities Sold, Not Yet Purchased

Securities sold, not yet purchased, are measured under Level 1 using quoted market prices. If not available, quoted prices under Level 2 for similar securities are used.

Quantitative Disclosure of Fair Value Measurements

Assets and liabilities measured at fair value by class on a recurring basis are summarized as follows:

| (In thousands) | March 31, 2014 | | | |
|---|----------------|-------------|-----------|-------------|
| | Level 1 | Level 2 | Level 3 | Total |
| ASSETS | | | | |
| Investment securities: | | | | |
| Available-for-sale: | | | | |
| U.S. Treasury, agencies and corporations | | \$2,252,014 | | \$2,252,014 |
| Municipal securities | | 141,222 | \$10,184 | 151,406 |
| Asset-backed securities: | | | | |
| Trust preferred – banks and insurance | | 69,194 | 690,217 | 759,411 |
| Trust preferred – real estate investment trusts | | | — | — |
| Auction rate | | | 6,560 | 6,560 |
| Other | | 1,722 | 30 | 1,752 |
| Mutual funds and stock | \$231,405 | 20,657 | | 252,062 |
| | 231,405 | 2,484,809 | 706,991 | 3,423,205 |
| Trading account | | 56,172 | | 56,172 |
| Other noninterest-bearing investments: | | | | |
| Bank-owned life insurance | | 469,241 | | 469,241 |
| Private equity | | 4,923 | 81,052 | 85,975 |
| Other assets: | | | | |
| Agriculture loan servicing and interest-only strips | | | 11,207 | 11,207 |
| Deferred compensation plan assets | 88,606 | | | 88,606 |
| Derivatives: | | | | |
| Interest rate related and other | | 630 | | 630 |
| Interest rate swaps for customers | | 50,644 | | 50,644 |
| Foreign currency exchange contracts | 6,409 | | | 6,409 |
| | 6,409 | 51,274 | | 57,683 |
| | \$326,420 | \$3,066,419 | \$799,250 | \$4,192,089 |
| LIABILITIES | | | | |
| Securities sold, not yet purchased | \$1,340 | | | \$1,340 |
| Other liabilities: | | | | |
| Deferred compensation plan obligations | 88,606 | | | 88,606 |
| Derivatives: | | | | |
| Interest rate related and other | | \$778 | | 778 |
| Interest rate swaps for customers | | 51,000 | | 51,000 |
| Foreign currency exchange contracts | 5,412 | | | 5,412 |
| Total return swap | | | \$5,399 | 5,399 |
| | 5,412 | 51,778 | 5,399 | 62,589 |
| Other | | | 233 | 233 |
| | \$95,358 | \$51,778 | \$5,632 | \$152,768 |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | December 31, 2013 | | | Total |
|---|-------------------|-------------|-------------|-------------|
| | Level 1 | Level 2 | Level 3 | |
| ASSETS | | | | |
| Investment securities: | | | | |
| Available-for-sale: | | | | |
| U.S. Treasury, agencies and corporations | \$— | \$2,059,105 | | \$2,059,105 |
| Municipal securities | | 55,602 | \$10,662 | 66,264 |
| Asset-backed securities: | | | | |
| Trust preferred – banks and insurance | | — | 1,238,820 | 1,238,820 |
| Trust preferred – real estate investment trusts | | | 22,996 | 22,996 |
| Auction rate | | | 6,599 | 6,599 |
| Other | | 2,099 | 25,800 | 27,899 |
| Mutual funds and stock | 259,750 | 20,453 | | 280,203 |
| | 259,750 | 2,137,259 | 1,304,877 | 3,701,886 |
| Trading account | | 34,559 | | 34,559 |
| Other noninterest-bearing investments: | | | | |
| Bank-owned life insurance | | 466,428 | | 466,428 |
| Private equity | | 4,822 | 82,410 | 87,232 |
| Other assets: | | | | |
| Agriculture loan servicing and interest-only strips | | | 8,852 | 8,852 |
| Deferred compensation plan assets | 86,184 | | | 86,184 |
| Derivatives: | | | | |
| Interest rate related and other | | 622 | | 622 |
| Interest rate swaps for customers | | 55,447 | | 55,447 |
| Foreign currency exchange contracts | 9,614 | | | 9,614 |
| | 9,614 | 56,069 | | 65,683 |
| | \$355,548 | \$2,699,137 | \$1,396,139 | \$4,450,824 |
| LIABILITIES | | | | |
| Securities sold, not yet purchased | \$73,606 | | | \$73,606 |
| Other liabilities: | | | | |
| Deferred compensation plan obligations | 86,184 | | | 86,184 |
| Derivatives: | | | | |
| Interest rate related and other | | \$1,004 | | 1,004 |
| Interest rate swaps for customers | | 54,688 | | 54,688 |
| Foreign currency exchange contracts | 8,643 | | | 8,643 |
| Total return swap | | | \$4,062 | 4,062 |
| | 8,643 | 55,692 | 4,062 | 68,397 |
| Other | | | 241 | 241 |
| | \$168,433 | \$55,692 | \$4,303 | \$228,428 |

The fair value of the Level 3 bank and insurance CDO portfolio would generally be adversely affected by significant increases in the constant default rate (“CDR”) for performing collateral, the loss percentage expected from deferring collateral, and the discount rate used. The fair value of the portfolio would generally be positively affected by increases in interest rates and prepayment rates. For a specific tranche within a CDO, the directionality of the fair value change for a given assumption change may differ depending on the seniority level of the tranche. For example, faster prepayment may increase the fair value of a senior most tranche of a CDO while decreasing the fair value of a more junior tranche.

Reconciliation of Level 3 Fair Value Measurements

The following reconciles the beginning and ending balances of assets and liabilities that are measured at fair value by class on a recurring basis using Level 3 inputs:

41

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (In thousands) | Level 3 Instruments Three Months Ended March 31, 2014 | | | | | | | |
|---|--|---------------------------------------|------------------------|--------------|--------------------|----------------------------|----------------------------------|-----------------------------------|
| | Municipal securities | Trust preferred – banks and insurance | Trust preferred – REIT | Auction rate | Other asset-backed | Private equity investments | Ag loan svcg and int-only strips | Derivatives and other liabilities |
| Balance at December 31, 2013 | \$10,662 | \$1,238,820 | \$22,996 | \$6,599 | \$ 25,800 | \$ 82,410 | \$8,852 | \$(4,303) |
| Net gains (losses) included in: | | | | | | | | |
| Statement of income: | | | | | | | | |
| Accretion of purchase discount on securities available-for-sale | 10 | 720 | | 1 | | | | |
| Dividends and other investment income | | | | | | (1,695) | | |
| Fair value and nonhedge derivative loss | | | | | | | | (7,427) |
| Fixed income securities gains, net | 16 | 18,582 | 1,399 | | 10,917 | | | |
| Other noninterest income | | | | | | | 481 | |
| Other noninterest expense | | | | | | | | 8 |
| Other comprehensive income | (274) | 94,462 | | (40) | (15) | | | |
| Purchases | | | | | | 1,356 | 2,077 | |
| Sales | | (546,388) | (24,395) | | (36,669) | (824) | | |
| Redemptions and paydowns | (230) | (46,786) | | | (3) | (195) | (203) | 6,090 |
| Transfers to Level 2 | | (69,193) | | | | | | |
| Balance at March 31, 2014 | \$10,184 | \$690,217 | \$— | \$6,560 | \$ 30 | \$ 81,052 | \$11,207 | \$(5,632) |

| (In thousands) | Level 3 Instruments Three Months Ended March 31, 2013 | | | | | | | |
|---------------------------------|--|---------------------------------------|------------------------|--------------|--------------------|----------------------------|----------------------------------|-----------------------------------|
| | Municipal securities | Trust preferred – banks and insurance | Trust preferred – REIT | Auction rate | Other asset-backed | Private equity investments | Ag loan svcg and int-only strips | Derivatives and other liabilities |
| Balance at December 31, 2012 | \$16,551 | \$949,271 | \$16,403 | \$6,515 | \$ 15,160 | \$ 64,223 | \$8,334 | \$(5,251) |
| Net gains (losses) included in: | | | | | | | | |
| Statement of income: | | | | | | | | |

| | | | | | | | | | | | | |
|---|----------|-------------|----------|---------|-----------|-----------|---------|-----------|---|------|---|-------|
| Accretion of purchase discount on securities available-for-sale | 21 | 815 | 63 | 1 | 5 | | | | | | | |
| Dividends and other investment income | | | | | | 2,989 | | | | | | |
| Fair value and nonhedge derivative loss | | | | | | | | (5,558 |) | | | |
| Equity securities gains, net | | | | | | 2,399 | | | | | | |
| Fixed income securities gains, net | 21 | 3,226 | | | 30 | | | | | | | |
| Net impairment losses on investment securities | | (9,714 |) | | | | | | | | | |
| Other noninterest income | | | | | | | 119 | | | | | |
| Other noninterest expense | | | | | | | | (71 |) | | | |
| Other comprehensive income | 725 | 78,650 | 840 | 8 | 2,651 | | | | | | | |
| Purchases | | | | | | 959 | | | | | | |
| Sales | | | | | | (733 |) | | | | | |
| Redemptions and paydowns | (275 |) | (19,146 |) | | (2,453 |) | (131 |) | (201 |) | 5,810 |
| Balance at March 31, 2013 | \$17,043 | \$1,003,102 | \$17,306 | \$6,524 | \$ 15,393 | \$ 69,706 | \$8,252 | \$ (5,070 |) | | | |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

The preceding reconciling amounts using Level 3 inputs include the following realized gains:

| (In thousands) | Three Months Ended March 31, | |
|---------------------------------------|------------------------------|-------|
| | 2014 | 2013 |
| Dividends and other investment income | \$34 | \$15 |
| Fixed income securities gains, net | 30,914 | 3,277 |

Except as previously discussed, no other transfers of assets or liabilities occurred among Levels 1, 2 or 3 for the three months ended March 31, 2014 and 2013. Transfers are considered to have occurred as of the end of the reporting period.

Following is a summary of quantitative information relating to the principal valuation techniques and significant unobservable inputs for Level 3 instruments measured on a recurring basis:

| (Dollar amounts in thousands) | Level 3 Instruments | | | Range of inputs (% annually) |
|--|--|--|---|--|
| | Quantitative information at March 31, 2014 | Principal valuation techniques | Significant unobservable inputs | |
| Asset-backed securities: | | | | |
| Trust preferred – predominantly banks ¹ | \$744,840 | Discounted cash flow Market comparables | Constant prepayment rate | until 2016 – 5.50% to 23.30% |
| | | | Constant default rate | 2016 to maturity – 3.0% yr 1 – 0.30% to 2.17% yrs 2-5 – 0.48% to 0.82% yrs 6 to maturity – 0.59% to 0.65% |
| | | | Loss given default | 100% |
| | | | Loss given deferral | 13.56% to 100% |
| | | | Discount rate (spread over forward LIBOR) | 5.3% to 5.6% |

¹ Amount consists of \$690.2 million AFS and \$54.6 million HTM.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (Dollar amounts in thousands) | Level 3 Instruments | | | Range of inputs (% annually) |
|--|---|--|---|--|
| | Quantitative information at December 31, 2013 | Principal valuation techniques | Significant unobservable inputs | |
| Asset-backed securities: | | | | |
| Trust preferred – predominantly banks | \$921,819 | Discounted cash flow Market comparables | Constant prepayment rate Constant default rate Loss given default Loss given deferral Discount rate (spread over forward LIBOR) | until 2016 – 5.50% to 20.73% 2016 to maturity – 3.0% yr 1 – 0.30% to 1.94% yrs 2-5 – 0.49% to 1.14% yrs 6 to maturity – 0.58% to 0.65% 100% 14.39% to 100% 5.6% to 7.7% |
| Trust preferred – predominantly insurance | 346,390 | Discounted cash flow Market comparables | Constant prepayment rate Constant default rate Loss given default Loss given deferral Discount rate (spread over forward LIBOR) | until maturity – 5.0% yr 1 – 0.38% to 1.03% yrs 2-5 – 0.53% to 0.89% yrs 6 to maturity – 0.50% to 0.55% 100% 2.18% to 30.13% 3.72% to 6.49% |
| Trust preferred – individual banks | 22,324 | Market comparables | Yield Price | 6.6% to 7.8% 81.25% to 109.6% |
| Trust preferred – real estate investment trust | 22,996 | Discounted cash flow Market comparables | Constant prepayment rate Constant default rate Loss given default | until maturity – 0.0% yr 1 – 4.1% to 10.6% yrs 2-3 – 4.6% to 5.5% yrs 4-6 – 1.0% yrs 7 to maturity – 0.50% 60% to 100% |

| | | | | |
|-----------------------------------|--------|-------------------------|---|---------------|
| | | | Discount rate (spread over forward LIBOR) | 5.5% to 15% |
| Other (predominantly ABS CDOs) | 25,800 | Discounted cash flow | Constant default rate | 0.01% to 100% |
| | | | Loss given default | 70% to 92% |
| | | | Discount rate (spread over forward LIBOR) | 9% to 22% |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Nonrecurring Fair Value Measurements

Included in the balance sheet amounts are the following amounts of assets that had fair value changes measured on a nonrecurring basis.

| (In thousands) | Fair value at March 31, 2014 | | | | Fair value at December 31, 2013 | | | |
|---|------------------------------|----------|---------|----------|---------------------------------|----------|----------|----------|
| | Level 1 | Level 2 | Level 3 | Total | Level 1 | Level 2 | Level 3 | Total |
| ASSETS | | | | | | | | |
| HTM securities adjusted for OTTI | \$— | \$— | \$71 | \$71 | \$— | \$— | \$8,483 | \$8,483 |
| Private equity investments, carried at cost | — | — | — | — | — | — | 13,270 | 13,270 |
| Impaired loans | — | 21,943 | — | 21,943 | — | 11,765 | — | 11,765 |
| Other real estate owned | — | 13,720 | — | 13,720 | — | 24,684 | — | 24,684 |
| | \$— | \$35,663 | \$71 | \$35,734 | \$— | \$36,449 | \$21,753 | \$58,202 |

The previous fair values may not be current as of the dates indicated, but rather as of the date the fair value change occurred, such as a charge for impairment. Accordingly, carrying values may not equal current fair value.

| (In thousands) | Gains (losses) from fair value changes Three Months Ended March 31, | |
|---|---|-----------|
| | 2014 | 2013 |
| ASSETS | | |
| HTM securities adjusted for OTTI | \$(27) | \$(403) |
| Private equity investments, carried at cost | — | (820) |
| Impaired loans | (2,177) | (883) |
| Other real estate owned | (2,234) | (4,691) |
| | \$(4,438) | \$(6,797) |

During the three months ended March 31, we recognized net gains of \$1.0 million in 2014 and \$3.9 million in 2013 from the sale of other real estate owned (“OREO”) properties that had a carrying value at the time of sale of approximately \$10.0 million and \$22.0 million, respectively. Previous to their sale in these periods, we recognized impairment on these properties of \$0.2 million in 2014 and \$0.1 million in 2013.

HTM securities adjusted for OTTI were measured at fair value using the same methodology for trust preferred CDO securities.

Private equity investments carried at cost were measured at fair value for impairment purposes according to the methodology previously discussed for these investments. Amounts of private equity investments carried at cost were \$50.4 million at March 31, 2014 and \$53.6 million at December 31, 2013. Amounts of other noninterest-bearing investments carried at cost were \$243.1 million at March 31, 2014 and \$248.4 million at December 31, 2013, which were comprised of Federal Reserve, Federal Home Loan Bank, and Farmer Mac stock.

Impaired (or nonperforming) loans that are collateral-dependent were measured at fair value based on the fair value of the collateral. OREO was measured at fair value at the lower of cost or fair value based on property appraisals at the time the property is recorded in OREO and as appropriate thereafter.

Measurement of fair value for collateral-dependent loans and OREO was based on third party appraisals that utilize one or more valuation techniques (income, market and/or cost approaches). Any adjustments to calculated fair value

were made based on recently completed and validated third party appraisals, third party appraisal services, automated valuation services, or our informed judgment. Evaluations were made to determine that the appraisal process met the relevant concepts and requirements of applicable accounting guidance.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Automated valuation services may be used primarily for residential properties when values from any of the previous methods were not available within 90 days of the balance sheet date. These services use models based on market, economic, and demographic values. The use of these models has only occurred in a very few instances and the related property valuations have not been significant to consider disclosure under Level 3 rather than Level 2.

Impaired loans not collateral-dependent were measured at fair value based on the present value of future cash flows discounted at the expected coupon rates over the lives of the loans. Because the loans were not discounted at market interest rates, the valuations do not represent fair value and have been excluded from the nonrecurring fair value balance in the preceding schedules.

Fair Value of Certain Financial Instruments

Following is a summary of the carrying values and estimated fair values of certain financial instruments:

| (In thousands) | March 31, 2014 | | | December 31, 2013 | | |
|--|----------------|----------------------|-------|-------------------|----------------------|-------|
| | Carrying value | Estimated fair value | Level | Carrying value | Estimated fair value | Level |
| Financial assets: | | | | | | |
| HTM investment securities | \$606,279 | \$635,379 | 3 | \$588,981 | \$609,547 | 3 |
| Loans and leases (including loans held for sale), net of allowance | 38,587,527 | 38,333,815 | 3 | 38,468,402 | 38,088,242 | 3 |
| Financial liabilities: | | | | | | |
| Time deposits | 2,528,735 | 2,536,904 | 2 | 2,593,038 | 2,602,955 | 2 |
| Foreign deposits | 1,648,111 | 1,647,876 | 2 | 1,980,161 | 1,979,805 | 2 |
| Long-term debt (less fair value hedges) | 2,155,606 | 2,301,239 | 2 | 2,269,762 | 2,423,643 | 2 |

This summary excludes financial assets and liabilities for which carrying value approximates fair value. For financial assets, these include cash and due from banks and money market investments. For financial liabilities, these include demand, savings and money market deposits, and federal funds purchased and security repurchase agreements. The estimated fair value of demand, savings and money market deposits is the amount payable on demand at the reporting date. Carrying value is used because the accounts have no stated maturity and the customer has the ability to withdraw funds immediately. Also excluded from the summary are financial instruments recorded at fair value on a recurring basis, as previously described.

HTM investment securities primarily consist of municipal securities and bank and insurance trust preferred CDOs. They were measured at fair value according to the methodologies previously discussed for these investment types.

Loans are measured at fair value according to their status as nonimpaired or impaired. For nonimpaired loans, fair value is estimated by discounting future cash flows using the LIBOR yield curve adjusted by a factor which reflects the credit and interest rate risk inherent in the loan. These future cash flows are then reduced by the estimated “life-of-the-loan” aggregate credit losses in the loan portfolio. These adjustments for lifetime future credit losses are derived from the methods used to estimate the ALLL for our loan portfolio and are adjusted quarterly as necessary to reflect the most recent loss experience. Impaired loans are already considered to be held at fair value, except those whose fair value is determined by discounting cash flows, as discussed previously. See Impaired Loans in Note 6 for details on the impairment measurement method for impaired loans. Loans, other than those held for sale, are not normally purchased and sold by the Company, and there are no active trading markets for most of this portfolio.

Time and foreign deposits, and any other short-term borrowings, are measured at fair value by discounting future cash flows using the LIBOR yield curve to the given maturity dates.

Long-term debt is measured at fair value based on actual market trades (i.e., an asset value) when available, or discounting cash flows to maturity using the LIBOR yield curve adjusted for credit spreads.

46

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

These fair value disclosures represent our best estimates based on relevant market information and information about the financial instruments. Fair value estimates are based on judgments regarding current economic conditions, future expected loss experience, risk characteristics of the various instruments, and other factors. These estimates are subjective in nature, involve uncertainties and matters of significant judgment, and cannot be determined with precision. Changes in these methodologies and assumptions could significantly affect the estimates.

11. COMMITMENTS, GUARANTEES AND CONTINGENT LIABILITIES

Commitments and Guarantees

Contractual amounts of off-balance sheet financial instruments used to meet the financing needs of our customers are as follows:

| (In thousands) | March 31, 2014 | December 31, 2013 |
|---------------------------------------|-------------------|----------------------|
| Unfunded commitments to extend credit | \$ 16,443,367 | \$ 16,174,326 |
| Standby letters of credit: | | |
| Financial | 812,011 | 779,811 |
| Performance | 180,453 | 159,485 |
| Commercial letters of credit | 72,806 | 80,218 |
| Total unfunded lending commitments | \$ 17,508,637 | \$ 17,193,840 |

The Company's 2013 Annual Report on Form 10-K contains further information about these commitments and guarantees including their terms and collateral requirements. At March 31, 2014, the Company had recorded approximately \$10.6 million as a liability for the guarantees associated with the standby letters of credit, which consisted of \$7.9 million attributable to the RULC and \$2.7 million of deferred commitment fees.

At March 31, 2014, the Parent has guaranteed \$15 million of debt of affiliated trusts issuing trust preferred securities.

At March 31, 2014, we had unfunded commitments for private equity and other noninterest-bearing investments of \$27.8 million. These obligations have no stated maturity. However, at March 31, 2014, substantially all of the private equity investments related to these commitments are prohibited by the Volcker Rule. See further discussions in Notes 5 and 10.

Legal Matters

We are subject to litigation in court and arbitral proceedings, as well as proceedings, investigations, examinations and other actions brought or considered by governmental and self-regulatory agencies. At any given time, litigation may relate to lending, deposit and other customer relationships, vendor and contractual issues, employee matters, intellectual property matters, personal injuries and torts, regulatory and legal compliance, and other matters. While most matters relate to individual claims, we are also subject to putative class action claims and similar broader claims. Current putative class actions and similar claims include the following:

a complaint relating to our banking relationships with customers that allegedly engaged in wrongful telemarketing practices in which the plaintiff seeks a trebled monetary award under the federal RICO Act, *Reyes v. Zions First National Bank, et. al.*, brought in the United States District Court for the Eastern District of Pennsylvania; and a complaint arising from our banking relationships with Frederick Berg and a number of investment funds controlled by him using the "Meridian" brand name, in which the liquidating trustee for the funds seeks an award from us, on the basis of aiding and abetting and other claims, for monetary damages suffered by victims of a fraud allegedly perpetrated by Berg, *In re Consolidated Meridian Funds a/k/a Meridian Investors Trust*,

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Mark Calvert as Liquidating Trustee, et. al. vs. Zions Bancorporation and The Commerce Bank of Washington, N.A., pending in the United States Bankruptcy Court for the Western District of Washington.

In the third quarter of 2013, the District Court denied the plaintiff's motion for class certification in the Reyes case. In the first quarter of 2014, the Third Circuit Court of Appeals approved the plaintiff's motion to appeal the District Court decision.

Discovery has been completed in the Reyes case and is in process in the Meridian Funds case.

In the third quarter of 2013, we entered into definitive settlement agreements with respect to complaints relating to allegedly wrongful acts in our processing of overdraft fees on debit card transactions, Barlow, et. al. v. Zions First National Bank and Zions Bancorporation. The settlement agreements, which cover all of our affiliates alleged to have engaged in wrongful processing, were approved by the court and paid into escrow in the first quarter of 2014.

At any given time, proceedings, investigations, examinations and other actions brought or considered by governmental and self-regulatory agencies may relate to our banking, investment advisory, trust, securities, and other products and services; our customers' involvement in money-laundering, fraud, securities violations and other illicit activities or our policies and practices relating to such customer activities; and our compliance with the broad range of banking, securities and other laws and regulations applicable to us. At any given time, we may be in the process of responding to subpoenas, requests for documents, data and testimony relating to such matters and engaging in discussions to resolve the matters. Significant investigations and similar inquiries to which we are currently subject relate to: possible money laundering activities of a customer of one of our subsidiary banks and the anti-money laundering practices of that bank (conducted by the United States Attorneys Office for the Southern District of New York); and the practices of our subsidiary, Zions Bank; our former subsidiary, NetDeposit, LLC; and possibly other of our affiliates relating primarily to payment processing for allegedly fraudulent telemarketers and other customer types (conducted by the Department of Justice).

These two matters appear to be ongoing.

At least quarterly, we review outstanding and new legal matters, utilizing then available information. In accordance with applicable accounting guidance, if we determine that a loss from a matter is probable and the amount of the loss can be reasonably estimated, we establish an accrual for the loss. In the absence of such a determination, no accrual is made. Once established, accruals are adjusted to reflect developments relating to the matters.

In our review, we also assess whether we can determine the range of reasonably possible losses for significant matters in which we are unable to determine that the likelihood of a loss is remote. Because of the difficulty of predicting the outcome of legal matters, discussed subsequently, we are able to meaningfully estimate such a range only for a limited number of matters. We currently estimate the aggregate range of reasonably possible losses for those matters to be from \$0 million to roughly \$50 million in excess of amounts accrued. This estimated range of reasonably possible losses is based on information currently available as of March 31, 2014. The matters underlying the estimated range will change from time to time, and actual results may vary significantly from this estimate. Those matters for which an estimate is not possible are not included within this estimated range and, therefore, this estimated range does not represent our maximum loss exposure.

Based on our current knowledge, we believe that our current estimated liability for litigation and other legal actions and claims, reflected in our accruals and determined in accordance with applicable accounting guidance, is adequate and that liabilities in excess of the amounts currently accrued, if any, arising from litigation and other legal actions and claims for which an estimate as previously described is possible, will not have a material impact on our

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

financial condition, results of operations, or cash flows. However, in light of the significant uncertainties involved in these matters, and the very large or indeterminate damages sought in some of these matters, an adverse outcome in one or more of these matters could be material to our financial condition, results of operations, or cash flows for any given reporting period.

Any estimate or determination relating to the future resolution of litigation, arbitration, governmental or self-regulatory examinations, investigations or actions or similar matters is inherently uncertain and involves significant judgment. This is particularly true in the early stages of a legal matter, when legal issues and facts have not been well articulated, reviewed, analyzed, and vetted through discovery, preparation for trial or hearings, substantive and productive mediation or settlement discussions, or other actions. It is also particularly true with respect to class action and similar claims involving multiple defendants, matters with complex procedural requirements or substantive issues or novel legal theories, and examinations, investigations and other actions conducted or brought by governmental and self-regulatory agencies, in which the normal adjudicative process is not applicable. Accordingly, we usually are unable to determine whether a favorable or unfavorable outcome is remote, reasonably likely, or probable, or to estimate the amount or range of a probable or reasonably likely loss, until relatively late in the course of a legal matter, sometimes not until a number of years have elapsed. Accordingly, our judgments and estimates relating to claims will change from time to time in light of developments and actual outcomes will differ from our estimates. These differences may be material.

12. RETIREMENT PLANS

The following discloses the net periodic benefit cost (credit) and its components for the Company's pension and postretirement plans:

| (In thousands) | Pension benefits | | Supplemental retirement benefits | | Postretirement benefits | |
|---|------------------------------|----------|----------------------------------|-------|-------------------------|---------|
| | Three Months Ended March 31, | | | | | |
| | 2014 | 2013 | 2014 | 2013 | 2014 | 2013 |
| Service cost | \$— | \$— | \$— | \$— | \$8 | \$8 |
| Interest cost | 1,880 | 1,739 | 113 | 101 | 12 | 10 |
| Expected return on plan assets | (3,326) | (3,027) | | | | |
| Amortization of prior service cost (credit) | | | 13 | 31 | — | (37) |
| Amortization of net actuarial (gain) loss | 797 | 2,157 | 5 | 17 | (18) | (19) |
| Net periodic benefit cost (credit) | \$(649) | \$869 | \$131 | \$149 | \$2 | \$(38) |

As disclosed in the Company's 2013 Annual Report on Form 10-K, the Company has frozen its participation and benefit accruals for the pension plan and its contributions for individual benefit payments in the postretirement benefit plan.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

13. OPERATING SEGMENT INFORMATION

We manage our operations and prepare management reports and other information with a primary focus on geographical area. As of March 31, 2014, we operate eight community/regional banks in distinct geographical areas. Performance assessment and resource allocation are based upon this geographical structure. Zions Bank operates 98 branches in Utah and 26 branches in Idaho. CB&T operates 95 branches in California. Amegy operates 84 branches in Texas. NBAZ operates 71 branches in Arizona. NSB operates 48 branches in Nevada. Vectra operates 37 branches in Colorado and one branch in New Mexico. TCBW operates one branch in the state of Washington. TCBO operates one branch in Oregon.

The operating segment identified as “Other” includes the Parent, Zions Management Services Company (“ZMSC”), certain nonbank financial service subsidiaries, TCBO, and eliminations of transactions between segments. The Parent’s operations are significant to the Other segment. Net interest income is substantially affected by the Parent’s interest on long-term debt. Net impairment losses on investment securities relate to the Parent. ZMSC provides internal technology and operational services to affiliated operating businesses of the Company. ZMSC charges most of its costs to the affiliates on an approximate break-even basis.

The accounting policies of the individual operating segments are the same as those of the Company. Transactions between operating segments are primarily conducted at fair value, resulting in profits that are eliminated for reporting consolidated results of operations. Operating segments pay for centrally provided services based upon estimated or actual usage of those services.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

The following table presents selected operating segment information for the three months ended March 31, 2014 and 2013:

| (In millions) | Zions Bank | | CB&T | | Amegy | | NBAZ | | NSB | |
|---|------------|----------|----------|----------|----------|----------|---------|---------|---------|---------|
| | 2014 | 2013 | 2014 | 2013 | 2014 | 2013 | 2014 | 2013 | 2014 | 2013 |
| CONDENSED INCOME STATEMENT | | | | | | | | | | |
| Net interest income | \$142.5 | \$151.5 | \$109.2 | \$114.6 | \$94.7 | \$95.4 | \$40.3 | \$40.5 | \$27.9 | \$27.4 |
| Provision for loan losses | (8.7) | 1.8 | (2.1) | (6.8) | 16.9 | (13.8) | (3.0) | — | (2.6) | (0.2) |
| Net interest income after provision for loan losses | 151.2 | 149.7 | 111.3 | 121.4 | 77.8 | 109.2 | 43.3 | 40.5 | 30.5 | 27.6 |
| Net impairment losses on investment securities | — | — | — | — | — | — | — | — | — | — |
| Other noninterest income | 44.0 | 50.3 | 5.8 | 21.6 | 32.0 | 38.4 | 8.3 | 8.2 | 4.9 | 8.9 |
| Noninterest expense | 121.5 | 115.0 | 85.3 | 90.3 | 87.0 | 84.2 | 37.3 | 34.2 | 32.1 | 31.7 |
| Income (loss) before income taxes | 73.7 | 85.0 | 31.8 | 52.7 | 22.8 | 63.4 | 14.3 | 14.5 | 3.3 | 4.8 |
| Income tax expense (benefit) | 26.8 | 31.0 | 12.1 | 20.8 | 7.3 | 21.3 | 5.2 | 5.4 | 1.0 | 1.6 |
| Net income (loss) | \$46.9 | \$54.0 | \$19.7 | \$31.9 | \$15.5 | \$42.1 | \$9.1 | \$9.1 | \$2.3 | \$3.2 |
| AVERAGE BALANCE SHEET DATA | | | | | | | | | | |
| Total assets | \$18,275 | \$17,055 | \$10,889 | \$10,922 | \$13,467 | \$12,690 | \$4,612 | \$4,592 | \$3,991 | \$4,052 |
| Cash and due from banks | 340 | 350 | 166 | 175 | 322 | 321 | 73 | 69 | 89 | 86 |
| Money market investments | 3,545 | 2,507 | 1,129 | 1,327 | 2,503 | 2,183 | 288 | 479 | 699 | 994 |
| Total securities | 1,596 | 1,239 | 327 | 344 | 242 | 412 | 365 | 274 | 781 | 742 |
| Total loans | 12,247 | 12,357 | 8,538 | 8,275 | 9,362 | 8,595 | 3,696 | 3,552 | 2,306 | 2,098 |
| Total deposits | 15,980 | 14,743 | 9,272 | 9,309 | 11,099 | 10,291 | 3,952 | 3,894 | 3,598 | 3,593 |
| Shareholder's equity: | | | | | | | | | | |
| Preferred equity | 280 | 280 | 162 | 162 | 153 | 251 | 120 | 180 | 50 | 139 |
| Common equity | 1,538 | 1,509 | 1,350 | 1,327 | 1,849 | 1,744 | 422 | 401 | 318 | 298 |
| Noncontrolling interests | — | — | — | — | — | — | — | — | — | — |

Edgar Filing: ZIONS BANCORPORATION /UT/ - Form 10-Q

| Total shareholder's equity | 1,818 | 1,789 | 1,512 | 1,489 | 2,002 | 1,995 | 542 | 581 | 368 | 437 |
|---|---------|---------|-------|-------|----------|----------|----------------------|----------|-----|-----|
| | Vectra | | TCBW | | Other | | Consolidated Company | | | |
| | 2014 | 2013 | 2014 | 2013 | 2014 | 2013 | 2014 | 2013 | | |
| CONDENSED INCOME STATEMENT | | | | | | | | | | |
| Net interest income | \$25.3 | \$25.6 | \$7.0 | \$6.5 | \$(30.4) | \$(43.4) | \$416.5 | \$418.1 | | |
| Provision for loan losses | (1.8) | (8.6) | 0.7 | (0.9) | — | (0.5) | (0.6) | (29.0) | | |
| Net interest income after provision for loan losses | 27.1 | 34.2 | 6.3 | 7.4 | (30.4) | (42.9) | 417.1 | 447.1 | | |
| Net impairment losses on investment securities | — | — | — | — | — | (10.1) | — | (10.1) | | |
| Other noninterest income | 3.8 | 7.0 | (1.0) | 1.0 | 40.5 | (4.1) | 138.3 | 131.3 | | |
| Noninterest expense | 25.3 | 25.1 | 4.5 | 4.9 | 5.1 | 11.9 | 398.1 | 397.3 | | |
| Income (loss) before income taxes | 5.6 | 16.1 | 0.8 | 3.5 | 5.0 | (69.0) | 157.3 | 171.0 | | |
| Income tax expense (benefit) | 1.8 | 5.8 | 0.3 | 1.2 | 1.6 | (26.5) | 56.1 | 60.6 | | |
| Net income (loss) | \$3.8 | \$10.3 | \$0.5 | \$2.3 | \$3.4 | \$(42.5) | \$101.2 | \$110.4 | | |
| AVERAGE BALANCE SHEET DATA | | | | | | | | | | |
| Total assets | \$2,569 | \$2,463 | \$873 | \$880 | \$758 | \$1,207 | \$55,434 | \$53,861 | | |
| Cash and due from banks | 47 | 52 | 21 | 19 | (17) | (9) | 1,041 | 1,063 | | |
| Money market investments | 14 | 46 | 118 | 181 | (159) | 395 | 8,137 | 8,112 | | |
| Total securities | 164 | 184 | 90 | 101 | 552 | 519 | 4,117 | 3,815 | | |
| Total loans | 2,280 | 2,092 | 631 | 565 | 65 | 64 | 39,125 | 37,598 | | |
| Total deposits | 2,168 | 2,107 | 742 | 735 | (1,033) | (262) | 45,778 | 44,410 | | |
| Shareholder's equity: | | | | | | | | | | |
| Preferred equity | 70 | 70 | 3 | 3 | 166 | 145 | 1,004 | 1,230 | | |
| Common equity | 247 | 227 | 88 | 82 | (217) | (598) | 5,595 | 4,990 | | |
| Noncontrolling interests | — | — | — | — | — | (4) | — | (4) | | |
| Total shareholder's equity | 317 | 297 | 91 | 85 | (51) | (457) | 6,599 | 6,216 | | |

equity

51

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

ITEM 2. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

FORWARD-LOOKING INFORMATION

Statements in this Quarterly Report on Form 10-Q that are based on other than historical data are forward-looking within the meaning of the Private Securities Litigation Reform Act of 1995. Forward-looking statements provide current expectations or forecasts of future events and include, among others:

statements with respect to the beliefs, plans, objectives, goals, guidelines, expectations, anticipations, and future financial condition, results of operations and performance of Zions Bancorporation ("the Parent") and its subsidiaries (collectively "the Company," "Zions," "we," "our," "us"); and

- statements preceded by, followed by or that include the words "may," "could," "should," "would," "believe," "anticipate," "estimate," "expect," "intend," "plan," "projects," or similar expressions.

These forward-looking statements are not guarantees of future performance, nor should they be relied upon as representing management's views as of any subsequent date. Forward-looking statements involve significant risks and uncertainties and actual results may differ materially from those presented, either expressed or implied, including, but not limited to, those presented in Management's Discussion and Analysis. Factors that might cause such differences include, but are not limited to:

- the Company's ability to successfully execute its business plans, manage its risks, and achieve its objectives;
- changes in local, national and international political and economic conditions, including without limitation the political and economic effects of the recent economic crisis, delay of recovery from that crisis, economic conditions and fiscal imbalances in the United States and other countries, potential or actual downgrades in rating of sovereign debt issued by the United States and other countries, and other major developments, including wars, military actions, and terrorist attacks;
- changes in financial market conditions, either internationally, nationally or locally in areas in which the Company conducts its operations, including without limitation reduced rates of business formation and growth, commercial and residential real estate development and real estate prices;
- fluctuations in markets for equity, fixed-income, commercial paper and other securities, including availability, market liquidity levels, and pricing;
- changes in interest rates, the quality and composition of the loan and securities portfolios, demand for loan products, deposit flows and competition;
- acquisitions and integration of acquired businesses;
- increases in the levels of losses, customer bankruptcies, bank failures, claims, and assessments;
- changes in fiscal, monetary, regulatory, trade and tax policies and laws, and regulatory assessments and fees, including policies of the U.S. Department of Treasury, the OCC, the Board of Governors of the Federal Reserve Board System, the FDIC, the SEC, and the CFPB;
- the impact of executive compensation rules under the Dodd-Frank Act and banking regulations which may impact the ability of the Company and other American financial institutions to retain and recruit executives and other personnel necessary for their businesses and competitiveness;
- the impact of the Dodd-Frank Act and of new international standards known as Basel III, and rules and regulations thereunder, many of which have not yet been promulgated or are not yet effective, on our required regulatory capital and liquidity levels, governmental assessments on us, the scope of business activities in which we may engage, the manner in which we engage in such activities, the fees we may charge for certain products and services, and other matters affected by the Dodd-Frank Act and these international standards;
- continuing consolidation in the financial services industry;
- new legal claims against the Company, including litigation, arbitration and proceedings brought by governmental or self-regulatory agencies, or changes in existing legal matters;
- success in gaining regulatory approvals, when required;

•changes in consumer spending and savings habits;

52

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

increased competitive challenges and expanding product and pricing pressures among financial institutions;
 inflation and deflation;
 technological changes and the Company's implementation of new technologies;
 the Company's ability to develop and maintain secure and reliable information technology systems;
 legislation or regulatory changes which adversely affect the Company's operations or business;
 the Company's ability to comply with applicable laws and regulations;
 changes in accounting policies or procedures as may be required by the Financial Accounting Standards Board or regulatory agencies; and
 costs of deposit insurance and changes with respect to FDIC insurance coverage levels.

Except to the extent required by law, the Company specifically disclaims any obligation to update any factors or to publicly announce the result of revisions to any of the forward-looking statements included herein to reflect future events or developments.

GLOSSARY OF ACRONYMS

| | | | |
|----------------|--|----------|---|
| ABS | Asset-Backed Security | FASB | Financial Accounting Standards Board |
| ACL | Allowance for Credit Losses | FDIC | Federal Deposit Insurance Corporation |
| AFS | Available-for-Sale | FHLB | Federal Home Loan Bank |
| ALCO | Asset/Liability Committee | FRB | Federal Reserve Board |
| ALLL | Allowance for Loan and Lease Losses | FTE | Full-Time Equivalent |
| Amegy | Amegy Corporation | GAAP | Generally Accepted Accounting Principles |
| AOCI | Accumulated Other Comprehensive Income | HECL | Home Equity Credit Line |
| ASC | Accounting Standards Codification | HTM | Held-to-Maturity |
| ASU | Accounting Standards Update | IA | Indemnification Asset |
| BOLI | Bank-Owned Life Insurance | IFR | Interim Final Rule |
| bps | basis points | ISDA | International Swap Dealer Association |
| CB&T | California Bank & Trust | LCR | Liquidity Coverage Ratio |
| CCAR | Comprehensive Capital Analysis and Review | LGD | Loss Given Default |
| CDO | Collateralized Debt Obligation | LIBOR | London Interbank Offered Rate |
| CDR | Constant Default Rate | LIHTC | Low-Income Housing Tax Credit |
| CET1 | Common Equity Tier 1 (Basel III) | Lockhart | Lockhart Funding LLC |
| CFPB | Consumer Financial Protection Bureau | MVE | Market Value of Equity |
| CLTV | Combined Loan-to-Value Ratio | NBAZ | National Bank of Arizona |
| CRE | Commercial Real Estate | NRSRO | Nationally Recognized Statistical Rating Organization |
| CSV | Cash Surrender Value | NSFR | Net Stable Funding Ratio |
| DB | Deutsche Bank AG | NSB | Nevada State Bank |
| DBRS | Dominion Bond Rating Service | OCC | Office of the Comptroller of the Currency |
| DFAST | Dodd-Frank Act Stress Test | OCI | Other Comprehensive Income |
| Dodd-Frank Act | Dodd-Frank Wall Street Reform and Consumer Protection Act | OREO | Other Real Estate Owned |
| DTA | Deferred Tax Asset | OTC | Over-the-Counter |
| EITF | Emerging Issues Task Force | OTTI | Other-Than-Temporary Impairment |
| FAMC | Federal Agricultural Mortgage Corporation, or "Farmer Mac" | Parent | Zions Bancorporation |

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| | | | |
|------|--|------------|-----------------------------------|
| PCI | Purchased Credit Impaired | T1C | Tier 1 Common (Basel I) |
| PD | Probability of Default | TCBO | The Commerce Bank of Oregon |
| PIK | Payment in Kind | TCBW | The Commerce Bank of Washington |
| REIT | Real Estate Investment Trust | TDR | Troubled Debt Restructuring |
| RULC | Reserve for Unfunded Lending Commitments | TRS | Total Return Swap |
| SBA | Small Business Administration | Vectra | Vectra Bank Colorado |
| SBIC | Small Business Investment Company | VR | Volcker Rule |
| SEC | Securities and Exchange Commission | Zions Bank | Zions First National Bank |
| SOC | Securitization Oversight Committee | ZMSC | Zions Management Services Company |

CRITICAL ACCOUNTING POLICIES AND SIGNIFICANT ESTIMATES

The Company has made no significant changes in its critical accounting policies and significant estimates from those disclosed in its 2013 Annual Report on Form 10-K.

RESULTS OF OPERATIONS

The Company reported net earnings applicable to common shareholders of \$76.2 million, or \$0.41 per diluted common share for the first three months of 2014, compared to \$88.3 million, or \$0.48 per diluted common share for the same prior year period. The following notable changes had a negative impact on net earnings applicable to common shareholders:

- \$28.4 million decrease in the negative provision for loan losses;
- \$5.3 million increase in provision for unfunded lending commitments;
- \$4.9 million decline in dividends and other investment income;
- \$4.5 million decrease in loan sales and servicing income;
- \$3.6 million increase in salaries and employee benefits; and
- \$3.1 million increase in fair value and nonhedge derivative loss.

The impact of these items was partially offset by the following positive items:

- \$27.6 million increase in net gains from fixed income securities;
- \$10.1 million decrease in net impairment losses on investment securities;
- \$5.4 million reduction in other noninterest expense; and
- \$4.5 million decline in income tax expense.

Net Interest Income, Margin and Interest Rate Spreads

Net interest income is the difference between interest earned on interest-earning assets and interest paid on interest-bearing liabilities; net interest income is the largest portion of the Company's revenue. For the first quarters of 2014 and 2013, taxable-equivalent net interest income was \$420.3 million and \$422.3 million, respectively, and \$435.7 million in the fourth quarter of 2013. The tax rate used for calculating all taxable-equivalent adjustments was 35% for all periods presented.

Net interest margin in 2014 vs. 2013

The net interest margin was 3.31% and 3.44% for the first quarters of 2014 and 2013, respectively, and 3.33% for the fourth quarter of 2013. The decreased net interest margin for the first quarter of 2014 compared to the same prior year period resulted primarily from:

- decreased income from FDIC-supported loans due to lower average balances; and

Lower yields on loans held for investment.

54

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

The impact of these items was partially offset by the following favorable developments:

- decreased average balance and lower yields on long-term debt;
- lower costs of deposit funding; and
- higher average balance and higher yields on securities available for sale.

The average balance of the FDIC-supported portfolio at March 31, 2014 was 35.9% lower than at March 31, 2013, yet the yield was 7.9% higher. The decline in the balance is primarily due to paydowns and payoffs; no new loans were added to this portfolio during the period. The yield on this portfolio was 29.4% in the first quarter of 2014, generating approximately \$23 million of interest income. The higher yield is attributed primarily to certain loans paying off at amounts exceeding our modeled expectations. The amount of accretable yield for PCI loans at March 31, 2014, which is the major portion of the FDIC-supported loans, is approximately \$66 million. This amount is currently estimated to approximate the interest income that would be recognized over the remaining life of the loans based on our experience with these loans as adjusted by our changes in estimates of cash flows. See further discussion in Note 6 of the Notes to Consolidated Financial Statements.

Even though the Company's average loan portfolio, excluding FDIC-supported loans, was \$1.7 billion higher during the first quarter of 2014, compared to the first quarter of 2013, the average interest rate earned on those assets was 7.9% (37 bps) lower. This decline in interest income was primarily caused by (1) adjustable rate loans originated in the past resetting to lower rates due to the current repricing index being lower than the rate when the loans were originated, and (2) loans originated at lower rates than the weighted average rate of the existing portfolio. The primary reason for the narrowing of credit and interest rate spreads is believed to be competitive pricing pressures, which are the result of a more stable economic environment than a few years ago; a portion of the narrowing of the spreads may be attributed to the improved fundamental condition of the Company's borrowers, such as a stronger earnings and improved leverage ratios, as asset values have appreciated in the recent several quarters.

The average HTM securities portfolio was \$587.5 million during the first quarter of 2014, compared to \$756.7 during the same prior year period. During the fourth quarter of 2013, the Company reclassified a substantial portion of its CDO securities from HTM to AFS as a result of the impact of the Volcker Rule. The average yield earned during the first quarter of 2014 on HTM securities was 54 bps higher than the yield in the same prior year period, primarily due to the reclassification of low-yielding CDO securities into the AFS portfolio during the fourth quarter of 2013.

The average balance of AFS securities for the first quarter of 2014 was 14.3% higher and the average yield was 7 bps higher than in the corresponding prior year period. The increased average yield is primarily due to improved yields on SBA and asset-backed securities, partially offset by lower yields from agency securities due in part to lower benchmark interest rates. Additionally, the fair values of many securities increased due to higher market prices.

The CDO portfolio has a \$244 million difference between par amount and amortized cost of which 47% was estimated by the Company at March 31, 2014 to be recoverable through maturity. This potential resulting benefit amount will be recognized over time through accretion into income or, upon prepayment, will produce realized gains on the CDOs.

Average noninterest-bearing demand deposits provided the Company with low cost funding and comprised 40.5% of average total deposits for the first quarter of 2014, compared to 38.8% for the same prior year period. Average interest-bearing deposits were essentially unchanged from the year ago period; however, the rate paid declined by 4 bps to 19 bps, thus continuing the difficulty to reduce deposit costs further as these costs approach zero.

During 2013, the Company refinanced a portion of its long-term debt by repurchasing higher cost debt while issuing lower cost debt. During the first quarter of 2014, the average balance of long-term debt was \$93.9 million, or 4% lower than during the same prior year period, and the average interest rate paid on long-term debt decreased by 192 bps, or 22%. Refer to the "Liquidity Management Actions" section for more information.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

During the first quarter of 2014, most of the Company's cash in excess of that needed to fund earning assets was invested in money market assets, primarily deposits with the Federal Reserve Bank. Average money market investments were 15.8% of total interest-earning assets, compared to 16.3% in the same prior year period.

See "Interest Rate and Market Risk Management" for further discussion of how we manage the portfolios of interest-earning assets, interest-bearing liabilities, and the associated risk.

The spread on average interest-bearing funds was 3.01% and 3.08% for the first quarters of 2014 and 2013, respectively. The spread on average interest-bearing funds for the first quarter was affected by the same factors that impacted the net interest margin.

We expect the mix of interest-earning assets to change over the next several quarters due to further decreases in the FDIC-supported loan portfolio, and slight-to-moderate loan growth. Loan yields are likely to continue to experience downward pressure due to competitive pricing and lower benchmark indices (such as LIBOR). The expected decline in income from FDIC-supported loans is likely to reduce the net interest margin by approximately 18 bps, although this decline will take several quarters to fully manifest. We believe that some of the downward pressure on the net interest margin will be mitigated by the lower interest expense on long-term debt resulting from the 2013 refinancing transactions. We expect to further reduce interest expense in 2014 by using cash on deposit at the Federal Reserve to pay down debt maturities; much of this debt carries very high interest costs, and in isolation, the elimination of this debt would add approximately 12-14 bps to the net interest margin. We also believe we can offset some of the pressure on the net interest margin through loan growth. However, excluding the effects of the declining income from FDIC-supported loans, we expect net interest income to increase modestly over the next several quarters.

The Company expects to remain "asset-sensitive" with regard to interest rate risk. The current period of low interest rates has lasted for several years. During this time, the Company has maintained an interest rate risk position that is more asset-sensitive than it was prior to the economic crisis, and it expects to maintain this more asset-sensitive position for what may be a prolonged period. With interest rates at low levels, there is a reduced need to protect against falling interest rates. Our estimates of the Company's actual interest rate risk position are highly dependent upon a number of assumptions regarding the repricing behavior of various deposit and loan types in response to changes in both short-term and long-term interest rates, balance sheet composition, and other modeling assumptions, as well as the actions of competitors and customers in response to those changes. In addition, our modeled projections for noninterest-bearing demand deposits, a substantial portion of our deposit balances, are particularly reliant on assumptions for which there is little historical experience. Further detail on interest rate risk is discussed in "Interest Rate Risk."

The following schedule summarizes the average balances, the amount of interest earned or incurred and the applicable yields for interest-earning assets and the costs of interest-bearing liabilities that generate taxable-equivalent net interest income.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

CONSOLIDATED AVERAGE BALANCE SHEETS, YIELDS AND RATES

(Unaudited)

| (In thousands) | Three Months Ended March 31, 2014 | | | Three Months Ended March 31, 2013 | | |
|---|--------------------------------------|------------------------------------|-----------------|--------------------------------------|------------------------------------|-----------------|
| | Average balance | Amount of interest ¹ | Average rate | Average balance | Amount of interest ¹ | Average rate |
| ASSETS | | | | | | |
| Money market investments | \$8,137,123 | \$5,130 | 0.26 % | \$8,111,798 | \$5,439 | 0.27 % |
| Securities: | | | | | | |
| Held-to-maturity | 587,473 | 8,191 | 5.65 % | 756,739 | 9,536 | 5.11 % |
| Available-for-sale | 3,470,983 | 21,230 | 2.48 % | 3,035,592 | 18,002 | 2.41 % |
| Trading account | 58,543 | 482 | 3.34 % | 22,620 | 190 | 3.41 % |
| Total securities | 4,116,999 | 29,903 | 2.95 % | 3,814,951 | 27,728 | 2.95 % |
| Loans held for sale | 157,170 | 1,400 | 3.61 % | 204,597 | 1,764 | 3.50 % |
| Loans ² : | | | | | | |
| Loans and leases | 38,805,192 | 411,840 | 4.30 % | 37,099,182 | 427,605 | 4.67 % |
| FDIC-supported loans | 319,695 | 23,135 | 29.35 % | 498,654 | 26,349 | 21.43 % |
| Total loans | 39,124,887 | 434,975 | 4.51 % | 37,597,836 | 453,954 | 4.90 % |
| Total interest-earning assets | 51,536,179 | 471,408 | 3.71 % | 49,729,182 | 488,885 | 3.99 % |
| Cash and due from banks | 1,040,906 | | | 1,063,314 | | |
| Allowance for loan losses | (745,671) | | | (884,363) | | |
| Goodwill | 1,014,129 | | | 1,014,129 | | |
| Core deposit and other intangibles | 35,072 | | | 49,069 | | |
| Other assets | 2,552,965 | | | 2,889,354 | | |
| Total assets | \$55,433,580 | | | \$53,860,685 | | |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | | | | | |
| Interest-bearing deposits: | | | | | | |
| Savings and money market | \$22,908,201 | 8,852 | 0.16 % | \$22,735,258 | 10,412 | 0.19 % |
| Time | 2,560,283 | 3,083 | 0.49 % | 2,935,316 | 4,475 | 0.62 % |
| Foreign | 1,751,910 | 844 | 0.20 % | 1,528,665 | 755 | 0.20 % |
| Total interest-bearing deposits | 27,220,394 | 12,779 | 0.19 % | 27,199,239 | 15,642 | 0.23 % |
| Borrowed funds: | | | | | | |
| Federal funds and other short-term borrowings | 249,043 | 67 | 0.11 % | 294,249 | 92 | 0.13 % |
| Long-term debt | 2,237,457 | 38,257 | 6.93 % | 2,331,314 | 50,899 | 8.85 % |
| Total borrowed funds | 2,486,500 | 38,324 | 6.25 % | 2,625,563 | 50,991 | 7.88 % |
| Total interest-bearing liabilities | 29,706,894 | 51,103 | 0.70 % | 29,824,802 | 66,633 | 0.91 % |
| Noninterest-bearing deposits | 18,577,992 | | | 17,211,214 | | |
| Other liabilities | 569,361 | | | 608,206 | | |
| Total liabilities | 48,854,247 | | | 47,644,222 | | |
| Shareholders' equity: | | | | | | |
| Preferred equity | 1,003,970 | | | 1,229,708 | | |
| Common equity | 5,595,363 | | | 4,990,317 | | |
| Controlling interest shareholders' equity | 6,599,333 | | | 6,220,025 | | |
| Noncontrolling interests | — | | | (3,562) | | |

Edgar Filing: ZIONS BANCORPORATION /UT/ - Form 10-Q

| | | | | | | |
|---|--------------|-----------|--------|--------------|-----------|--------|
| Total shareholders' equity | 6,599,333 | | | 6,216,463 | | |
| Total liabilities and shareholders' equity | \$55,453,580 | | | \$53,860,685 | | |
| Spread on average interest-bearing funds | | | 3.01 % | | | 3.08 % |
| Taxable-equivalent net interest income and net yield on interest-earning assets | | \$420,305 | 3.31 % | | \$422,252 | 3.44 % |

¹ Taxable-equivalent rates used where applicable.

² Net of unearned income and fees, net of related costs. Loans include nonaccrual and restructured loans.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Provisions for Credit Losses

The provision for loan losses is the amount of expense that, in our judgment, is required to maintain the allowance for loan losses at an adequate level based upon the inherent risks in the loan portfolio. The provision for unfunded lending commitments is used to maintain the reserve for unfunded lending commitments at an adequate level based upon the inherent risks associated with such commitments. In determining adequate levels of the allowance and reserve, we perform periodic evaluations of the Company's various loan portfolios, the levels of actual charge-offs, credit trends, and external factors. See Note 6 of the Notes to Consolidated Financial Statements and "Credit Risk Management" for more information on how we determine the appropriate level for the ALLL and the RULC.

The provision for loan losses for the first quarter of 2014 was \$(0.6) million compared to \$(29.0) million for the same prior year period. During the past few years, the Company has experienced a significant improvement in credit quality metrics, including lower realized loss rates in most loan segments. Net loan and lease charge-offs declined to \$7.9 million in the first quarter of 2014 from \$17.8 million in the same prior year period. During the first quarter of 2014, the annualized ratio of net loan and lease charge-offs to average loans declined to 0.08%. See "Nonperforming Assets" and "Allowance and Reserve for Credit Losses" for further details.

Most measures of credit quality continued to show improvement during the first quarter of 2014; however, levels of criticized and classified loans slightly increased during the first quarter. At March 31, 2014, classified loans were \$1.4 billion, compared to \$1.3 billion at December 31, 2013 and \$1.9 billion at March 31, 2013. The Company continues to exercise caution with regard to the appropriate level of the ALLL, given the slow economic recovery. Barring any significant economic downturn, we expect the Company's credit costs to remain low for the foreseeable future.

During the first quarter of 2014, the Company recorded a \$(1.0) million provision for unfunded lending commitments compared to \$(6.4) million for the same prior year period. Similar to the conditions reducing the ALLL, the Company has also experienced some improvement in credit quality metrics for unfunded lending commitments. These improvements are offset by increases in levels of unfunded loan commitments. From period to period, the expense related to the reserve for unfunded lending commitments may be subject to sizable fluctuations due to changes in the timing and volume of loan commitments, originations, and funding, as well as changes in credit quality.

A significant portion of net earnings in recent periods is attributable to the reduction in the allowance for credit losses. This is primarily attributable to continued reduction in both the quantity of problem loans and their loss severity. Although we currently expect further reductions in the allowance based on expected improvements in credit quality, this source of earnings is not sustainable into perpetuity; furthermore, a deterioration in economic conditions within our footprint would likely result in net additions to the allowance, which could result in a significant change in profitability.

Noninterest Income

Noninterest income represents revenues the Company earns for products and services that have no associated interest rate or yield. For the first quarter of 2014, noninterest income was \$138.3 million compared to \$121.2 million for the same prior year period. The \$17.1 million increase was primarily attributable to the \$27.6 million increase in fix income securities gains. The following are major components of noninterest income line items impacting the first quarter change.

Capital markets and foreign exchange income includes trading income, public finance fees, foreign exchange income, and other capital market related fees. In the first quarter of 2014, capital markets and foreign exchange income decreased by \$2.5 million from the same period in 2013. The decrease was primarily caused by lower income from trading fixed income corporate bonds, decreased foreign exchange income, and decreased fees from municipal bond

transactions.

58

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Dividends and other investment income consists of revenue from the Company's bank-owned life insurance ("BOLI") program and revenues from other investments. Revenues from other investments include dividends on FHLB and Federal Reserve Bank stock, and earnings from other equity investments, including Federal Agricultural Mortgage Corporation ("FAMC") and certain alternative venture investments. For the first quarter of 2014, this income was \$7.9 million, compared to \$12.7 million in the first quarter of 2013. The decrease is mostly caused by lower income from alternative venture investments, primarily at Amegy Bank, and lower BOLI income.

Loan sales and servicing income declined \$4.5 million during the first quarter, or 41%, compared to the prior year period. The decrease is primarily caused by decreased income from loan sales, partly offset by increased servicing fees. In first quarter of 2014, the Company originated fewer mortgages and retained more loans in its portfolio than in the same period of 2013.

Fair value and nonhedge derivative losses were \$8.5 million in the first quarter of 2014 and \$5.4 million in the comparable period in 2013. Approximately \$2 million of the increased losses in 2014 was mainly due to higher payments related to the TRS agreement. The TRS was terminated on April 28, 2014 and the expected cost of the TRS in the second quarter of 2014 will be approximately \$0.5 million, after which it will be zero.

Fixed income securities gains were \$30.9 million in the first quarter of 2014, compared to gains of \$3.3 million in the first quarter of 2013. The net gain recorded in the first quarter was primarily due to sales of CDOs whose amortized cost was written down to fair value at December 31, 2013. See "Investment Securities Portfolio" on page 61 for additional information.

The Company recognized net impairment losses on investment securities of \$27 thousand in the first quarter of 2014, compared to \$10.1 million in the first quarter of 2013. See "Investment Securities Portfolio" on page 61 for additional information.

Noninterest Expense

Noninterest expense increased by 0.2% or \$0.7 million to \$398.1 million in the first quarter of 2014 compared to the same prior year period. The increase was primarily caused by increased salaries and employee benefits and a higher provision for unfunded lending commitments, offset by a lower credit-related expense and other expenses. The following are major components of noninterest expense line items impacting the first quarter change.

Salaries and employee benefits increased by 1.6% during the first quarter of 2014, compared to the same prior year period. Most of the increase can be attributed to higher base salaries and bonuses driven by an increase of 182 in FTEs from the first quarter of 2013.

Credit-related expense declined \$3.6 million to \$6.9 million in the first quarter of 2014, compared to the same prior year period. The decrease in 2014 is primarily attributable to lower workout costs and legal expenses, which was a result of lower levels of problem credits compared to 2013.

Professional and legal services were \$11.0 million in the first quarter of 2014, compared to \$10.5 million in the first quarter of 2013. Most of these costs are attributed to higher consulting expenses for projects to replace and/or upgrade the Company's core loan, deposit, and accounting systems.

Other noninterest expense for the first quarter of 2014 was \$72.7 million, compared to \$78.1 million for first quarter of 2013. The decrease is mostly the result of decreased write-downs of the FDIC indemnification asset. The balance of FDIC-supported loans has declined significantly since the first quarter of 2013, primarily due to pay-downs and

pay-offs.

As of March 31, 2014, the Company had 10,482 full-time equivalent employees, compared to 10,300 at March 31, 2013.

59

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Income Taxes

The Company's income tax expense for the first quarter of 2014 was \$56.1 million, compared to \$60.6 million for the first quarter of 2013. The effective income tax rates, including the effects of noncontrolling interests for the first quarters of 2014 and 2013, were 35.7% and 35.4%, respectively. The tax expense rate for the first quarters of 2014 and 2013 were both benefited primarily by the non-taxability of certain income items. The tax rate for the first quarter of 2014 was slightly higher compared to the same period in 2013 due to a slight decrease in the amount of nontaxable items relative to pretax income as well as a reduction of tax credits available to the Company in 2014.

The Company had a net deferred tax asset ("DTA") balance of \$187 million at March 31, 2014, compared to \$304 million at December 31, 2013. The decrease in the DTA during the first quarter of 2014 resulted primarily from the sale of CDO securities, loan charge-offs in excess of loan loss provisions, and the payout of accrued compensation. The decrease in the deferred tax liability related to premises and equipment. The deferred gain on the Company's 2009 debt exchange offset some of the overall decrease in DTA.

BALANCE SHEET ANALYSIS

Interest-Earning Assets

Interest-earning assets are those assets that have interest rates or yields associated with them. One of our goals is to maintain a high level of interest-earning assets relative to total assets, while keeping nonearning assets at a minimum. Interest-earning assets consist of money market investments, securities, loans, and leases. Another goal is to maintain a higher-yielding mix of interest-earning assets, such as loans, relative to lower-yielding assets, such as money market investments or securities, while maintaining adequate levels of highly liquid assets. The current period of slow economic growth accompanied by the moderate loan demand experienced in recent quarters has made it difficult to achieve these goals.

Average interest-earning assets were \$51.5 billion for the first quarter of 2014, compared to \$49.7 billion in first quarter of 2013. Average interest-earning assets as a percentage of total average assets for the first quarter of 2014 was 93.0%, compared to 92.3% for the same prior year period.

Average total loans, including FDIC-supported loans, were \$39.1 billion and \$37.6 billion for the first quarters of 2014 and 2013, respectively. Average loans as a percentage of total average assets for the first quarter of 2014 was 70.6% compared to 69.8% in the corresponding prior year period.

Average money market investments, consisting of interest-bearing deposits, federal funds sold, and security resell agreements, increased by 0.3% to \$8.1 billion for the first quarter of 2014, essentially unchanged from the same period in 2013. Average securities increased by 7.9% from the first quarter of 2013. Average total deposits increased by 3.1% while average total loans increased by 4.1% for the first quarter of 2014 compared to the same prior year period. Increased deposits combined with moderate loan growth resulted in higher balances of excess cash that were deployed in money market investments.

Investment Securities Portfolio

We invest in securities to generate revenues for the Company; portions of the portfolio are also available as a source of liquidity. The following schedules present a profile of the Company's investment securities portfolio. The amortized cost amounts represent the Company's original cost of the investments, adjusted for related accumulated amortization or accretion of any yield adjustments, and for impairment losses, including credit-related impairment. The estimated fair value measurement levels and methodology are discussed in detail in Note 10 of the Notes to Consolidated Financial Statements.

We have included selected credit rating information for certain of the investment securities schedules because this information is one indication of the degree of credit risk to which we are exposed, and significant declines in ratings

for our investment portfolio could indicate an increased level of risk for the Company.

60

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

INVESTMENT SECURITIES PORTFOLIO

| (In millions) | March 31, 2014 | | | December 31, 2013 | | |
|--|----------------|----------------|----------------------|-------------------|----------------|----------------------|
| | Amortized cost | Carrying value | Estimated fair value | Amortized cost | Carrying value | Estimated fair value |
| Held-to-maturity | | | | | | |
| Municipal securities | \$568 | \$568 | \$581 | \$551 | \$551 | \$558 |
| Asset-backed securities: | | | | | | |
| Trust preferred securities – banks and insurance | 79 | 38 | 54 | 80 | 38 | 51 |
| | 647 | 606 | 635 | 631 | 589 | 609 |
| Available-for-sale | | | | | | |
| U.S. Treasury securities | 1 | 1 | 1 | 1 | 2 | 2 |
| U.S. Government agencies and corporations: | | | | | | |
| Agency securities | 561 | 558 | 558 | 518 | 519 | 519 |
| Agency guaranteed mortgage-backed securities | 301 | 311 | 311 | 309 | 317 | 317 |
| Small Business Administration loan-backed securities | 1,367 | 1,382 | 1,382 | 1,203 | 1,221 | 1,221 |
| Municipal securities | 151 | 151 | 151 | 65 | 66 | 66 |
| Asset-backed securities: | | | | | | |
| Trust preferred securities – banks and insurance | 934 | 759 | 759 | 1,508 | 1,239 | 1,239 |
| Trust preferred securities – real estate investment trusts | — | — | — | 23 | 23 | 23 |
| Auction rate securities | 7 | 7 | 7 | 7 | 7 | 7 |
| Other | 2 | 2 | 2 | 28 | 28 | 28 |
| | 3,324 | 3,171 | 3,171 | 3,662 | 3,422 | 3,422 |
| Mutual funds and other | 258 | 252 | 252 | 287 | 280 | 280 |
| | 3,582 | 3,423 | 3,423 | 3,949 | 3,702 | 3,702 |
| Total | \$4,229 | \$4,029 | \$4,058 | \$4,580 | \$4,291 | \$4,311 |

The amortized cost of investment securities on March 31, 2014 decreased by 7.7% from the balances at December 31, 2013, primarily due to the decreased investments in CDO securities, agency guaranteed mortgage-backed securities, and mutual funds, partially offset by Small Business Administration loan-backed securities, and municipal securities.

The CDO securities sold during the first quarter of 2014 consisted of the following:

SECURITIES SOLD IN 2014

| (In millions) | March 31, 2014 | | | Three Months Ended March 31, 2014 | |
|-------------------------|----------------|----------------|----------------|-----------------------------------|----------------------|
| | Par value | Amortized cost | Carrying value | Sales proceeds | Gain (loss) realized |
| Performing CDOs | | | | | |
| Predominantly bank CDOs | \$4 | \$2 | \$5 | \$2 | \$— |
| Insurance CDOs | 368 | 352 | 345 | 313 | (40) |
| Other CDOs | 43 | 26 | 26 | 28 | 3 |
| Total performing CDOs | 415 | 380 | 376 | 343 | (37) |

Nonperforming CDOs ¹

| | | | | | |
|--|-------|-------|-------|-------|------|
| CDOs credit impaired prior to last 12 months | 197 | 74 | 73 | 90 | 16 |
| CDOs credit impaired during last 12 months | 320 | 127 | 128 | 174 | 47 |
| Total nonperforming CDOs | 517 | 201 | 201 | 264 | 63 |
| Total | \$932 | \$581 | \$577 | \$607 | \$26 |

¹Defined as either deferring current interest (“PIKing”) or OTTI.

61

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

As of March 31, 2014, 6.8% of the \$3.4 billion fair value of available-for-sale (“AFS”) securities portfolio was valued at Level 1, 72.6% was valued at Level 2, and 20.6% was valued at Level 3 under the GAAP fair value accounting hierarchy. At December 31, 2013, 7.0% of the \$3.7 billion fair value of AFS securities portfolio was valued at Level 1, 57.7% was valued at Level 2, and 35.3% was valued at Level 3. See Note 10 of the Notes to Consolidated Financial Statements for further discussion of fair value accounting.

The amortized cost of AFS investment securities valued at Level 3 was \$879 million at March 31, 2014 and the fair value of these securities was \$707 million. The securities valued at Level 3 were comprised of primarily bank and insurance trust preferred CDOs and municipal securities. For these Level 3 securities, net pretax unrealized losses recognized in OCI at March 31, 2014 were \$172 million. As of March 31, 2014, we believe we will receive on settlement or maturity at least the amortized cost amounts of the Level 3 AFS securities. This expectation applies to both those securities for which OTTI has been recognized and those for which no OTTI has been recognized.

Estimated fair value determined under ASC 820 precludes the use of “blockage factors” or liquidity adjustments due to the quantity of securities held by the Company. The Company’s ability to sell in a short period of time a substantial portion of its CDO securities at the indicated estimated fair values, particularly those valued under Level 3, is highly dependent upon market conditions at the time of sale. The market for such securities, which showed substantial improvement in late 2013 and early 2014, remains difficult to predict. Please refer to Notes 5 and 10 of the Notes to Consolidated Financial Statements for more information.

The following schedule presents the Company’s CDOs according to performing tranches without credit impairment, and nonperforming tranches. These CDOs constitute our holdings of our asset-backed securities and consist of both HTM and AFS securities.

CDOs BY PERFORMANCE STATUS

March 31, 2014

| (Dollar amounts in millions) | No. of tranches | Par amount | Amortized cost | Carrying value | Net unrealized losses recognized in AOCI ¹ | Weighted average discount rate ² | % of carrying value to par | | Change |
|--|-----------------|------------|----------------|----------------|---|---|----------------------------|-------------------|--------|
| | | | | | | | March 31, 2014 | December 31, 2013 | |
| Performing CDOs | | | | | | | | | |
| Predominantly bank CDOs | 23 | \$655 | \$591 | \$486 | \$(105) | 5.3 % | 74% | 73% | 1 % |
| Insurance-only CDOs | 2 | 50 | 48 | 46 | (2) | 2.2 | 92 | 80 | 12 |
| Other CDOs | — | — | — | — | — | — | — | 60 | nm |
| Total performing CDOs | 25 | 705 | 639 | 532 | (107) | 5.1 | 75 | 75 | — |
| Nonperforming CDOs ³ | | | | | | | | | |
| CDOs credit impaired prior to last 12 months | 18 | 383 | 291 | 200 | (91) | 5.5 | 52 | 46 | 6 |
| CDOs credit impaired during | 8 | 145 | 59 | 42 | (17) | 5.5 | 29 | 33 | (4) |

| | | | | | | | | | | |
|----------------|----|---------|-------|-------|--------|---|-----|----|----|---|
| last 12 months | | | | | | | | | | |
| Total | | | | | | | | | | |
| nonperforming | 26 | 528 | 350 | 242 | (108 |) | 5.5 | 46 | 41 | 5 |
| CDOs | | | | | | | | | | |
| Total CDOs | 51 | \$1,233 | \$989 | \$774 | \$(215 |) | 5.3 | 63 | 59 | 4 |

62

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

December 31, 2013

| (Dollar amounts in millions) | No. of tranches | Par amount | Amortized cost | Carrying value | Net unrealized losses recognized in AOCI ¹ | Weighted average discount rate ² | % of carrying value to par |
|--|-----------------|------------|----------------|----------------|---|---|----------------------------|
| Performing CDOs | | | | | | | |
| Predominantly bank CDOs | 23 | \$687 | \$617 | \$499 | \$(118) | 5.6 | 73 |
| Insurance-only CDOs | 22 | 433 | 413 | 346 | (67) | 4.9 | 80 |
| Other CDOs | 3 | 43 | 26 | 26 | — | 10.6 | 60 |
| Total performing CDOs | 48 | 1,163 | 1,056 | 871 | (185) | 5.5 | 75 |
| Nonperforming CDOs ³ | | | | | | | |
| CDOs credit impaired prior to last 12 months | 32 | 614 | 369 | 285 | (84) | 7.0 | 46 |
| CDOs credit impaired during last 12 months | 23 | 448 | 187 | 147 | (40) | 6.5 | 33 |
| Total nonperforming CDOs | 55 | 1,062 | 556 | 432 | (124) | 6.8 | 41 |
| Total CDOs | 103 | \$2,225 | \$1,612 | \$1,303 | \$(309) | 6.1 | 59 |

¹ Accumulated other comprehensive income, amounts presented are pretax.

² Margin over related LIBOR index.

³ Defined as either deferring current interest (“PIKing”) or OTTI; the majority are predominantly bank CDOs.

As shown in the following schedule, 10 of the Company’s CDO securities, representing 32.5% of the CDO bank and insurance portfolio’s fair value at March 31, 2014, were upgraded by one or more NRSROs during 2014. The Company attributes these upgrades to improvements in over-collateralization ratios and de-leveraging combined with certain less severe rating agency assumptions and methodologies.

BANK AND INSURANCE TRUST PREFERRED CDOs

March 31, 2014

| (Dollar amounts in millions) | No. of securities | Par amount | Amortized cost | Fair value |
|---|-------------------|------------|----------------|------------|
| Year-to-date rating changes ¹ | | | | |
| Upgrade | 10 | \$349 | \$311 | \$257 |
| No change | 41 | 884 | 678 | 534 |
| Downgrade | — | — | — | — |
| | 51 | \$1,233 | \$989 | \$791 |

¹ By any NRSRO

Significant Assumption Changes

The only significant assumption change in 2014 was the reduction in the discount rates used for fair value purposes by approximately 30 bps. In the first quarter of 2014, the Company observed increased prices in market trades and incorporated these observations into the process used to estimate fair value. This trade information included sales of CDO securities by the Company and by third parties throughout the quarter. Accordingly, the fair value of the Company’s CDO portfolio increased in the first quarter, consistent with observable CDO trades.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Valuation Sensitivity of Level 3 Bank and Insurance CDOs

The following schedule sets forth the sensitivity of the current internally modeled CDOs' fair values to changes in the most significant assumptions utilized in the model.

SENSITIVITY OF INTERNAL MODEL

(Amounts in millions)

| | Held-to-maturity | | Available-for-sale | |
|---|------------------|------------|--------------------|------------|
| | Incremental | Cumulative | Incremental | Cumulative |
| Fair value at March 31, 2014 | \$54 | | \$736 | |
| Currently Modeled Assumptions | | | | |
| Expected collateral credit losses ¹ | | | | |
| Loss percentage from currently defaulted or deferring collateral ² | | 15.7 % | | 26.8 % |
| Projected loss percentage from currently performing collateral | | | | |
| 1-year | 0.3 % | 16.0 % | 0.3 % | 27.1 % |
| years 2-5 | 1.7 % | 17.7 % | 1.5 % | 28.6 % |
| years 6-30 | 11.9 % | 29.6 % | 9.9 % | 38.5 % |
| Discount rate ³ | | | | |
| Weighted average spread over LIBOR | 546 | bps | 527 | bps |
| Sensitivity of Modeled Assumptions | | | | |
| Increase (decrease) in fair value due to increase in projected loss percentage from currently performing collateral ⁴ | | | | |
| | 25% | \$(0.8) | | \$(7.4) |
| | 50% | (1.7) | | (11.1) |
| | 100% | (3.5) | | (19.0) |
| Increase (decrease) in fair value due to increase in projected loss percentage from currently performing collateral ⁴ and the immediate default of all deferring collateral with no recovery | | | | |
| | 25% | \$(2.7) | | \$(28.2) |
| | 50% | (3.7) | | (31.9) |
| | 100% | (5.8) | | (38.9) |
| Increase (decrease) in fair value due to increase in discount rate | | | | |
| | +100 bps | \$(5.5) | | \$(51.1) |
| | +200 bps | (10.2) | | (92.8) |
| Increase (decrease) in fair value due to increase in forward LIBOR curve | | | | |
| | +100 bps | \$2.3 | | \$11.2 |
| Increase (decrease) in fair value due to: | | | | |
| increase in prepayment assumption ⁵ | +1% | \$0.5 | | \$14.0 |
| increase in prepayment assumption ⁶ | +2% | 1.1 | | 29.9 |

¹ The Company uses an incurred credit loss model which specifies cumulative losses at the 1-year, 5-year, and 30-year points from the date of valuation. These current and projected losses are reflected in the CDO's fair value.

² Weighted average percentage of collateral that is defaulted due to bank failures, or deferring payment as allowed under the terms of the security, including a 0% recovery rate on defaulted collateral and a credit-specific probability of default on deferring collateral which ranges from 2.18% to 100%.

³The discount rate is a spread over the forward LIBOR curve at the date of valuation.

⁴ Percentage increase is applied to incremental projected loss percentages from currently performing collateral. For example, the 50% and 100% stress scenarios for AFS securities would result in cumulative 30-year losses of 44.3% = 38.5%+50% (0.3%+1.5%+9.9%) and 50.1% = 38.5%+100% (0.3%+1.5%+9.9%), respectively.

⁵ Prepayment rate for small banks increased to 6.5% per year for the first 1.75 years and to 4% per year thereafter through maturity.

⁶ Prepayment rate for small banks increased to 7.5% per year for the first 1.75 years and to 5% per year thereafter through maturity.

During the first quarter, the market level discount rates applicable to bank and insurance CDOs declined and fair values rose. The discount rate, or credit spread, in the above sensitivity analysis of valuation assumptions is approximately 30 bps lower than that used at December 31, 2013 for the same securities. The increase in the expected collateral credit loss rates over those reported at December 31, 2013 is due to the Company's sale of insurance CDOs in the first quarter. Insurance CDOs suffered much less collateral default and deferral in the recent

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

cycle than did bank CDOs; therefore, selling the insurance CDOs increased the average loss on the remaining, mostly bank, CDOs.

Bank Collateral Deferral Experience

The Company's loss and recovery experience on defaults as of March 31, 2014 (and our Level 3 modeling assumption) is essentially a 100% loss on defaulted bank collateral in CDOs, although we have, to date, received several, generally small, recoveries on a few defaults. Securities sales during 2013 and 2014 year to date resulted in the Company reducing its exposure to some unresolved deferring banks. At March 31, 2014, the Company had exposure to 87 deferring issuers of which 80 were in their initial deferral period and seven were redeferrals. We continue to expect that future losses on these deferrals may result from actions other than bank failures – primarily holding company bankruptcies and debt restructurings.

A significant number of previous deferrals have resumed interest payments; 131 issuing banks have either come current and resumed interest payments on their trust preferred securities or have announced they intend to do so at the next payment date. Banks may come current on their trust preferred securities for one or more quarters and then redefer. Such redeferral has occurred in seven of the 87 banks that are currently deferring. Further information on the Company's valuation process is detailed in Note 10 of the Notes to Consolidated Financial Statements.

The following schedule provides additional information on the below-investment-grade rated bank and insurance trust preferred CDOs' portions of the AFS and HTM portfolios. The schedule reflects data and assumptions that are included in the calculations of fair value and OTTI. The schedule utilizes the lowest rating assigned by any rating agency to identify those securities below investment grade. The schedule segments the securities by whether or not they have been determined to have credit-related OTTI, and by original ratings level to provide granularity on the seniority level of the securities and the distribution of unrealized losses.

BANK AND INSURANCE TRUST PREFERRED CDO VALUES CURRENTLY RATED**BELOW-INVESTMENT-GRADE –SORTED BY WHETHER CREDIT RELATED OTTI HAS BEEN TAKEN AND BY ORIGINAL RATINGS**

At March 31, 2014

| (Dollar amounts in millions) | Number of securities | % of portfolio | Total Par value | Amortized cost | Estimated fair value | Unrealized gain (loss) | Credit OTTI Current year | Life-to-date | Valuation losses ¹ Life-to-date |
|--|----------------------|----------------|-----------------|----------------|----------------------|------------------------|--------------------------|--------------|--|
| Original ratings of securities, no credit OTTI recognized: | | | | | | | | | |
| Original AAA | 18 | 48.8 | % \$542 | \$ 495 | \$ 389 | \$(106) | \$— | \$— | \$(65) |
| Original A | 1 | 1.0 | 12 | 12 | 10 | (2) | — | — | — |
| Original BBB | 1 | 2.7 | 30 | 29 | 27 | (2) | — | — | (1) |
| Total Non-OTTI | | 52.5 | 584 | 536 | 426 | (110) | — | — | (66) |
| Original ratings of securities, credit OTTI recognized: | | | | | | | | | |
| Original AAA | 1 | 4.5 | 50 | 43 | 29 | (14) | — | (5) | (2) |
| Original A | 24 | 40.7 | 452 | 307 | 231 | (76) | — | (143) | — |
| Original BBB | 1 | 2.3 | 25 | — | — | — | — | (25) | — |
| Total OTTI | | 47.5 | 527 | 350 | 260 | (90) | — | (173) | (2) |
| Total below-investment-grade bank and insurance CDOs | | 100.0 | % \$1,111 | \$ 886 | \$ 686 | \$(200) | \$— | \$(173) | \$(68) |

¹ Valuation losses relate to securities purchased from Lockhart Funding LLC prior to its consolidation in June 2009.

Other-Than-Temporary Impairment – Investments in Debt Securities

We review investments in debt securities each quarter for the presence of OTTI. For our bank and insurance CDO securities, we use an internal income-based cash flow model which produces a loss-adjusted expected cash flow for the security. The presence of OTTI is identified and the amount of the credit component of OTTI is calculated by

65

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

discounting this loss-adjusted cash flow at the security-specific effective interest rate and comparing that value to the Company's amortized cost of the security.

We review the relevant facts and circumstances each quarter to assess our intentions regarding any potential sales of securities, as well as the likelihood that we would be required to sell prior to recovery of amortized cost for AFS securities and prior to maturity for HTM securities. At March 31, 2014, for each AFS security whose fair value is below amortized cost, we have determined that we do not intend to sell the security, and that it was not more likely than not we will be required to sell the security before recovery of its amortized cost basis.

At March 31, 2014, credit-related impairment of \$27 thousand was identified in securities that we do not intend to sell. We evaluate the difference between the fair value and the amortized cost of each security and identify if any of the difference is due to credit. The credit component of the difference is recognized by writing down the amortized cost of each security found to have OTTI.

Exposure to State and Local Governments

The Company provides multiple products and services to state and local governments (referred together as "municipalities"), including deposit services, loans, and investment banking services, and the Company invests in securities issued by the municipalities.

The following schedule summarizes the Company's exposure to state and local municipalities.

MUNICIPALITIES

| (In millions) | March 31, 2014 | December 31, 2013 |
|--|----------------|-------------------|
| Loans and leases | \$482 | \$449 |
| Held-to-maturity – municipal securities | 568 | 551 |
| Available-for-sale – municipal securities | 151 | 66 |
| Available-for-sale – auction rate securities | 7 | 7 |
| Trading account – municipal securities | 42 | 27 |
| Unused commitments to extend credit | 18 | 17 |
| Total direct exposure to municipalities | \$1,268 | \$1,117 |

At March 31, 2014, two municipalities had \$10 million of loans that were on nonaccrual. A significant amount of the municipal loan and lease portfolio is secured by real estate and equipment, and approximately 91% of the outstanding credits were originated by Zions Bank, CB&T, Amegy, and Vectra. See Note 6 of the Notes to Consolidated Financial Statements for additional information about the credit quality of these municipal loans.

All municipal securities are reviewed quarterly for OTTI; see Note 5 of the Notes to Consolidated Financial Statements for more information. HTM securities consist of unrated bonds issued by small local government entities and are purchased through private placements, often in situations in which one of the Company's subsidiaries has acted as a financial advisor to the municipality. Prior to purchase, the issuers of municipal securities are evaluated by the Company for their creditworthiness, and some of the securities are guaranteed by third parties. Of the AFS municipal securities, 94% are rated by major credit rating agencies and were rated investment grade as of March 31, 2014. Municipal securities in the trading account are held for resale to customers. The Company also underwrites municipal bonds and sells most of them to third party investors.

European Exposure

The Company has de minimis credit exposure to foreign sovereign risks, and does not believe its total foreign credit exposure is material. In the normal course of business, the Company may enter into transactions with subsidiaries of companies and financial institutions headquartered in foreign countries. Such transactions may include deposits, loans, letters of credit, and derivatives, as well as foreign currency exchange agreements. As of March 31, 2014, these transactions did not present any material direct or indirect risk exposure to the Company.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

The Company canceled its Total Return Swap (“TRS”) with Deutsche Bank AG (“DB”) effective April 28, 2014 due to the removal, mostly through sale, of over half of the CDOs originally covered by the TRS. See “Noninterest Income” and Note 7 of the Notes to Consolidated Financial Statements for additional information. The CDO portfolio at March 31, 2014, pro forma reflecting cancellation of the TRS, would have been risk-weighted at 200% of amortized cost.

Loan Portfolio

As displayed in the following schedule, commercial and industrial loans were the largest category and constituted 32.0% of the Company’s loan portfolio at March 31, 2014. Construction and land development loans were 5.8% and 5.6% of total loans at March 31, 2014 and December 31, 2013, respectively. Construction and land development loans have declined and continue to remain significantly lower than pre-recession levels of 20.1% of total loans at the end of 2007.

LOAN PORTFOLIO DIVERSIFICATION

| (Amounts in millions) | March 31, 2014 | | December 31, 2013 | | |
|---|----------------|------------------|-------------------|------------------|---|
| | Amount | % of total loans | Amount | % of total loans | |
| Commercial: | | | | | |
| Commercial and industrial | \$12,512 | 32.0 | % \$12,481 | 32.0 | % |
| Leasing | 389 | 1.0 | 388 | 1.0 | |
| Owner occupied | 7,348 | 18.8 | 7,437 | 19.0 | |
| Municipal | 482 | 1.2 | 449 | 1.2 | |
| Total commercial | 20,731 | 53.0 | 20,755 | 53.2 | |
| Commercial real estate: | | | | | |
| Construction and land development | 2,264 | 5.8 | 2,183 | 5.6 | |
| Term | 8,080 | 20.6 | 8,006 | 20.5 | |
| Total commercial real estate | 10,344 | 26.4 | 10,189 | 26.1 | |
| Consumer: | | | | | |
| Home equity credit line | 2,165 | 5.5 | 2,133 | 5.5 | |
| 1-4 family residential | 4,796 | 12.2 | 4,737 | 12.1 | |
| Construction and other consumer real estate | 330 | 0.8 | 325 | 0.8 | |
| Bankcard and other revolving plans | 361 | 0.9 | 356 | 0.9 | |
| Other | 186 | 0.5 | 198 | 0.5 | |
| Total consumer | 7,838 | 19.9 | 7,749 | 19.8 | |
| FDIC-supported loans ¹ | 285 | 0.7 | 350 | 0.9 | |
| Total net loans | \$39,198 | 100.0 | % \$39,043 | 100.0 | % |

¹ FDIC-supported loans represent loans acquired from the FDIC subject to loss sharing agreements.

As of March 31, 2014, total net loans and leases were \$39.2 billion compared to \$39.0 billion at December 31, 2013.

Most of the loan portfolio growth during the first three months of 2014 occurred in commercial and industrial, 1-4 family residential, and commercial real estate construction and land development loans. The impact of these increases was partially offset by declines in commercial owner occupied and FDIC-supported loans. The loan portfolio increased primarily at Amegy, CB&T and NSB, while balances declined at Zions Bank.

Commercial and industrial, 1-4 family residential, and commercial real estate construction and land development loan balances grew in part due to reduced volume of prepayments. Commercial owner occupied loans declined mostly due to strategic runoff and attrition of the National Real Estate loan portfolio at Zions Bank. We expect commercial real estate construction and land development loan balances to increase at a modest rate over the next several quarters. The balance of FDIC-supported loans declined mainly due to pay-downs and pay-offs, and the fact that the Company has not purchased additional loans with FDIC loss sharing coverage since 2009. During 2014, the FDIC-supported loan

loss share agreements will expire, with the exception of coverage for a small amount of residential mortgage loans. See Note 6 of the Notes to Consolidated Financial Statements for additional information regarding FDIC-supported loans and loss share agreements.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Other Noninterest-Bearing Investments

The following schedule sets forth the Company's other noninterest-bearing investments.

OTHER NONINTEREST-BEARING INVESTMENTS

| (In millions) | March 31, 2014 | December 31, 2013 |
|-------------------------------------|----------------|-------------------|
| Bank-owned life insurance | \$469 | \$466 |
| Federal Home Loan Bank stock | 105 | 105 |
| Federal Reserve stock | 119 | 121 |
| SBIC investments | 61 | 61 |
| Non-SBIC investment funds and other | 95 | 103 |
| | \$849 | \$856 |

See "Market Risk – Equity Investments" on page 81 for additional information on the impact of the Dodd Frank Act on the non-SBIC investments.

Premises and Equipment

Premises and equipment increased \$59 million during the first quarter of 2014 due primarily to the acquisition of land to develop a new corporate facility for the Company's Amegy Bank subsidiary in Texas.

Deposits

Deposits, both interest-bearing and noninterest-bearing, are a primary source of funding for the Company. Average total deposits for the first quarter of 2014 increased by 3.1%, compared to the same prior year period, with average interest-bearing deposits increasing by 0.1% and average noninterest-bearing deposits increasing 7.8%. The increase in noninterest-bearing deposits was largely driven by increased deposits from business customers. The average interest rate paid for interest-bearing deposits was 4 bps lower during the first quarter of 2014 than in the comparable prior year period.

Core deposits at March 31, 2014, which exclude time deposits larger than \$100,000 and brokered deposits, increased by 0.5%, or \$201 million, from December 31, 2013. The increase was mainly due to increases in noninterest-bearing and interest-bearing demand deposits, partially offset by decreased savings and money market accounts, foreign deposits and time deposits. Demand and savings and money market deposits comprised 91.0% of total deposits at March 31, 2014, compared with 90.1% at December 31, 2013.

Throughout 2013, the Company maintained a low level of brokered deposits with the primary purpose of keeping that funding source available in case of a future need. At March 31, 2014, total deposits included \$39 million of brokered deposits, compared to \$29 million at December 31, 2013.

See "Liquidity Risk Management" for additional information on funding and borrowed funds.

RISK ELEMENTS

Since risk is inherent in substantially all of the Company's operations, management of risk is an integral part of its operations and is also a key determinant of its overall performance. We apply various strategies to reduce the risks to which the Company's operations are exposed, including credit, interest rate and market, liquidity, and operational risks.

Credit Risk Management

Credit risk is the possibility of loss from the failure of a borrower, guarantor, or another obligor to fully perform under the terms of a credit-related contract. Credit risk arises primarily from the Company's lending activities, as well as from off-balance sheet credit instruments.

Centralized oversight of credit risk is provided through credit policies, credit administration, and credit examination functions at the Parent. We have structured the organization to separate the lending function from the credit

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

administration function, which has added strength to the control over, and the independent evaluation of, credit activities. Formal loan policies and procedures provide the Company with a framework for consistent underwriting and a basis for sound credit decisions. In addition, the Company has a well-defined set of standards for evaluating its loan portfolio and management utilizes a comprehensive loan grading system to determine the risk potential in the portfolio. Furthermore, an independent internal credit examination department periodically conducts examinations of the Company's lending departments. These examinations are designed to review credit quality, adequacy of documentation, appropriate loan grading administration and compliance with lending policies, and reports thereon are submitted to management and to the Risk Oversight Committee of the Board of Directors. New, expanded, or modified products and services, as well as new lines of business, are approved by the corporate New Product Review Committee.

Both the credit policy and the credit examination functions are managed centrally. Each subsidiary bank can be more conservative in its operations under the corporate credit policy; however, formal corporate approval must be obtained if a bank wishes to invoke a more liberal policy. Historically, there have been only a limited number of such approvals. This entire process has been designed to place an emphasis on strong underwriting standards and early detection of potential problem credits so that action plans can be developed and implemented on a timely basis to mitigate any potential losses.

Credit risk associated with counterparties to off-balance sheet credit instruments is generally limited to the hedging of interest rate risk through the use of swaps and futures. Our subsidiary banks that engage in this activity have ISDA agreements in place under which derivative transactions are entered into with major derivative dealers. Each ISDA agreement details the collateral arrangements between our subsidiary banks and their counterparties. In every case, the amount of the collateral required to secure the exposed party in the derivative transaction is determined by the fair value of the derivative and the credit rating of the party with the obligation. Some of the counterparties are domiciled in Europe; however, the Company's maximum exposure that is not cash collateralized to any single counterparty was not material as of March 31, 2014.

The Company's credit risk management strategy includes diversification of its loan portfolio. The Company attempts to avoid the risk of an undue concentration of credits in a particular collateral type or with an individual customer or counterparty. The Company has adopted and adheres to concentration limits on various types of CRE lending, particularly construction and land development lending, leveraged lending, municipal lending, and lending to the energy sector. All of these limits are continually monitored and revised as necessary. These concentration limits, particularly with regard to various categories of CRE and real estate development are materially lower than they were in 2007 and 2008, just prior to the emergence of the recent economic downturn. The majority of the Company's business activity is with customers located within the geographical footprint of its subsidiary banks.

The credit quality of the Company's loan portfolio remained strong during the first three months of 2014.

Nonperforming lending-related assets at March 31, 2014 decreased by 2.4% and 35.5% from December 31, 2013, and March 31, 2013, respectively. The decrease was offset by a slight increase of 4.5% in the level of classified loans.

Gross charge-offs for the first quarter of 2014 declined to \$20.8 million from \$37.4 million for the fourth quarter of 2013. Net charge-offs decreased to \$7.9 million from \$19.2 million for the same periods.

A more comprehensive discussion of our credit risk management is contained in the Company's 2013 Annual Report on Form 10-K.

FDIC-Supported Loans

The Company's loan portfolio includes loans that were acquired from failed banks in 2009: Alliance Bank, Great Basin Bank, and Vineyard Bank. These loans include nonperforming loans and other loans with characteristics indicative of a high credit risk profile. Substantially all of these loans were covered under loss sharing agreements with the FDIC for which the FDIC generally assumed 80% of losses up to a specified threshold and 95% of losses above that threshold. The Company does not expect total losses to exceed the higher threshold because acquired loans have performed better than originally expected. Beginning in 2014 through September 30, the loss sharing agreements expire for a substantial portion of these loans. FDIC-supported loans represented 0.7% and 0.9% of the Company's

total loan portfolio at March 31, 2014 and December 31, 2013, respectively. Refer to Note 6 of the

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Notes to Consolidated Financial Statements for more information.

NET LOSSES COVERED BY FDIC LOSS SHARING AGREEMENTS

| (In millions) | Inception through March 31, 2014 Total actual net losses | Threshold |
|------------------|---|-----------|
| Alliance Bank | \$ 165 | \$275 |
| Great Basin Bank | 11 | 40 |
| Vineyard Bank | 194 | 465 |
| | \$370 | \$780 |

Government Agency Guaranteed Loans

The Company participates in various guaranteed lending programs sponsored by U.S. government agencies, such as the Small Business Administration, Federal Housing Authority, Veterans' Administration, Export-Import Bank of the U.S., and the U.S. Department of Agriculture. As of March 31, 2014, the principal balance of these loans was \$564 million, and the guaranteed portion was approximately \$424 million. Most of these loans were guaranteed by the Small Business Administration.

The following schedule presents the composition of government agency guaranteed loans, excluding FDIC-supported loans.

GOVERNMENT GUARANTEES

| (Amounts in millions) | March 31, 2014 | Percent guaranteed | December 31, 2013 | Percent guaranteed |
|--|-------------------|-----------------------|----------------------|-----------------------|
| Commercial | \$542 | 75 % | \$552 | 75 % |
| Commercial real estate | 18 | 77 | 17 | 76 |
| Consumer | 4 | 100 | 4 | 100 |
| Total loans excluding FDIC-supported loans | \$564 | 76 | \$573 | 76 |

Commercial Lending

The following schedule provides selected information regarding lending concentrations to certain industries in our commercial lending portfolio.

COMMERCIAL LENDING BY INDUSTRY GROUP

| (Amounts in millions) | March 31, 2014 | | December 31, 2013 | |
|---|----------------|---------|-------------------|---------|
| | Amount | Percent | Amount | Percent |
| Real estate, rental and leasing | \$2,940 | 14.2 % | \$2,937 | 14.1 % |
| Mining, quarrying and oil and gas extraction | 2,238 | 10.8 | 2,205 | 10.6 |
| Manufacturing | 2,210 | 10.7 | 2,181 | 10.5 |
| Retail trade | 1,768 | 8.5 | 1,737 | 8.4 |
| Wholesale trade | 1,478 | 7.1 | 1,464 | 7.1 |
| Healthcare and social assistance | 1,214 | 5.9 | 1,211 | 5.8 |
| Finance and insurance | 1,168 | 5.6 | 1,168 | 5.6 |
| Transportation and warehousing | 1,068 | 5.2 | 1,074 | 5.2 |
| Construction | 929 | 4.5 | 925 | 4.5 |
| Professional, scientific and technical services | 893 | 4.3 | 928 | 4.5 |
| Accommodation and food services | 794 | 3.8 | 799 | 3.8 |
| Other ¹ | 4,031 | 19.4 | 4,126 | 19.9 |

Edgar Filing: ZIONS BANCORPORATION /UT/ - Form 10-Q

| | | | | | | |
|-------|----------|-------|---|----------|-------|---|
| Total | \$20,731 | 100.0 | % | \$20,755 | 100.0 | % |
|-------|----------|-------|---|----------|-------|---|

¹ No other industry group exceeds 5%.

70

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Commercial Real Estate Loans

Selected information indicative of credit quality regarding our CRE loan portfolio is presented in the following schedule.

COMMERCIAL REAL ESTATE PORTFOLIO BY LOAN TYPE AND COLLATERAL LOCATION

(Amounts in millions)

| Loan type | As of date | Collateral Location | | | | | | | | | | Total | % of total CRE |
|--|------------|---------------------|---------------------|---------------------|--------|----------|---------|------------|---------|--------------------|---------|-------|----------------|
| | | Arizona | Northern California | Southern California | Nevada | Colorado | Texas | Utah/Idaho | Wash-in | Other ¹ | | | |
| Commercial term | | | | | | | | | | | | | |
| Balance outstanding | 3/31/2014 | \$1,105 | \$722 | \$2,091 | \$587 | \$473 | \$1,083 | \$1,069 | \$210 | \$740 | \$8,080 | 78.0 | |
| % of loan type | | 13.7 % | 8.9 % | 25.9 % | 7.3 % | 5.9 % | 13.4 % | 13.2 % | 2.6 % | 9.1 % | 100.0 % | | |
| Delinquency rates²: | | | | | | | | | | | | | |
| 30-89 days | 3/31/2014 | 0.2 % | 0.5 % | 0.1 % | 1.8 % | 0.1 % | 0.1 % | 0.1 % | — % | 1.4 % | 0.4 % | | |
| | 12/31/2013 | 0.3 % | — % | 0.2 % | 0.7 % | — % | 0.2 % | 0.1 % | — % | 0.4 % | 0.2 % | | |
| ≥ 90 days | 3/31/2014 | 0.4 % | 0.3 % | 0.2 % | — % | — % | 0.3 % | 0.5 % | — % | 0.7 % | 0.3 % | | |
| | 12/31/2013 | — % | 0.5 % | 0.4 % | — % | — % | 0.3 % | 0.1 % | — % | 0.5 % | 0.2 % | | |
| Accruing loans past due 90 days or more | | | | | | | | | | | | | |
| | 3/31/2014 | \$1 | \$1 | \$2 | \$— | \$— | \$— | \$— | \$— | \$— | \$4 | | |
| | 12/31/2013 | — | 1 | 5 | — | — | — | — | — | — | 6 | | |
| Nonaccrual loans | | | | | | | | | | | | | |
| | 3/31/2014 | 7 | 6 | 10 | 8 | 3 | 3 | 6 | 1 | 15 | 59 | | |
| | 12/31/2013 | 7 | 4 | 13 | 8 | 1 | 7 | 6 | 1 | 13 | 60 | | |
| Residential construction and land development | | | | | | | | | | | | | |
| Balance outstanding | 3/31/2014 | \$56 | \$38 | \$273 | \$7 | \$38 | \$217 | \$86 | \$16 | \$16 | \$747 | 7.2 | |
| % of loan type | | 7.5 % | 5.1 % | 36.5 % | 0.9 % | 5.1 % | 29.0 % | 11.5 % | 2.2 % | 2.2 % | 100.0 % | | |
| Delinquency rates²: | | | | | | | | | | | | | |
| 30-89 days | 3/31/2014 | 0.6 % | — % | — % | — % | 0.7 % | 0.2 % | — % | — % | — % | 0.1 % | | |
| | 12/31/2013 | 1.0 % | — % | — % | — % | 0.4 % | — % | — % | — % | — % | 0.1 % | | |
| ≥ 90 days | 3/31/2014 | — % | — % | 0.1 % | — % | — % | 2.7 % | — % | — % | — % | 0.8 % | | |
| | 12/31/2013 | — % | — % | 0.1 % | — % | — % | 3.0 % | 0.2 % | — % | — % | 0.9 % | | |
| Accruing loans past due 90 days or more | | | | | | | | | | | | | |
| | 3/31/2014 | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | | |
| | 12/31/2013 | — | — | — | — | — | — | — | — | — | — | | |
| Nonaccrual loans | | | | | | | | | | | | | |
| | 3/31/2014 | 1 | — | — | — | — | 9 | — | — | — | 10 | | |
| | 12/31/2013 | 1 | — | — | — | — | 9 | — | — | — | 10 | | |
| Commercial construction and land development | | | | | | | | | | | | | |
| | 3/31/2014 | \$94 | \$78 | \$309 | \$91 | \$142 | \$350 | \$356 | \$41 | \$56 | \$1,517 | 14.8 | |

| | | | | | | | | | | | | | |
|---|------------|---------|-------|---------|-------|-------|---------|---------|-------|-------|----------|-----|--|
| Balance outstanding | | | | | | | | | | | | | |
| % of loan type | | 6.2 | % 5.1 | % 20.4 | % 6.0 | % 9.3 | % 23.1 | % 23.5 | % 2.7 | % 3.7 | % 100.0 | % | |
| Delinquency rates ² : | | | | | | | | | | | | | |
| 30-89 days | 3/31/2014 | 0.4 | % — | — | 0.5 | % — | 1.0 | % — | — | — | 0.3 | % | |
| | 12/31/2013 | 0.7 | % 0.8 | % 0.5 | % 4.9 | % — | 0.3 | % — | — | — | 0.6 | % | |
| ≥ 90 days | 3/31/2014 | — | — | — | — | — | 1.5 | % — | — | — | 0.4 | % | |
| | 12/31/2013 | — | — | — | — | — | 1.5 | % — | — | — | 0.4 | % | |
| Accruing loans past due 90 days or more | 3/31/2014 | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | \$— | |
| | 12/31/2013 | — | — | — | — | — | — | — | — | — | — | — | |
| Nonaccrual loans | 3/31/2014 | — | — | — | 1 | — | 5 | 13 | — | — | 19 | | |
| | 12/31/2013 | — | 1 | — | — | — | 5 | 13 | — | — | 19 | | |
| Total construction and land development | 3/31/2014 | \$150 | \$116 | \$582 | \$98 | \$180 | \$567 | \$442 | \$57 | \$72 | \$2,264 | | |
| Total commercial real estate | 3/31/2014 | \$1,255 | \$838 | \$2,673 | \$685 | \$653 | \$1,650 | \$1,511 | \$267 | \$812 | \$10,344 | 100 | |

¹No other geography exceeds \$119 million for all three loan types.

²Delinquency rates include nonaccrual loans.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Approximately 16% of the CRE term loans consist of mini-perm loans at March 31, 2014. For such loans, construction has been completed and the project has stabilized to a level that supports the granting of a mini-perm loan in accordance with our underwriting standards. Mini-perm loans generally have initial maturities of three to seven years. The remaining 84% of CRE loans are term loans with initial maturities generally of 5 to 20 years.

Approximately 17% of the commercial construction and land development portfolio at March 31, 2014 consists of acquisition and development loans. Most of these acquisition and development loans are secured by specific retail, apartment, office, or other projects. Underwriting on commercial properties is primarily based on the economic viability of the project with heavy consideration given to the creditworthiness and experience of the sponsor. We generally require that the owner's equity be injected prior to bank advances. Remargining requirements are often included in the loan agreement along with guarantees of the sponsor. Recognizing that debt is paid via cash flow, the projected cash flows of the project are key in the underwriting, because these determine the ultimate value of the property and its ability to service debt. Therefore, in most projects (with the exception of multifamily projects) we look for substantial pre-leasing in our underwriting and we generally require a minimum projected stabilized debt service coverage ratio of 1.20 or higher, depending on the project asset class. Heavy consideration is given to market acceptance of the product, location, strength of the developer, and the ability of the developer to stay within budget. Progress inspections by qualified independent inspectors are routinely performed before disbursements are made. Real estate appraisals are ordered and validated independently of the loan officer and the borrower, generally by each subsidiary bank's internal appraisal review function, which is staffed by licensed appraisers. In some cases, reports from automated valuation services are used. Appraisals are ordered from outside appraisers at the inception, renewal or, for CRE loans, upon the occurrence of any event causing a downgrade to a "criticized" or "classified" designation. The frequency for obtaining updated appraisals for these adversely graded credits is increased when declining market conditions exist.

Advance rates will vary based on the viability of the project and the creditworthiness of the sponsor, but the Company's guidelines generally limit advances to 50% for raw land, 65% for land development, 65% for finished commercial lots, 75% for finished residential lots, 80% for pre-sold homes, 75% for models and spec homes, and 75% for commercial properties. Exceptions may be granted on a case-by-case basis.

Loan agreements require regular financial information on the project and the sponsor in addition to lease schedules, rent rolls and, on construction projects, independent progress inspection reports. The receipt of this financial information is monitored and calculations are made to determine adherence to the covenants set forth in the loan agreement. Additionally, loan-by-loan reviews of pass grade loans for all commercial and residential construction and land development loans are performed semiannually at Amegy, CB&T, NBAZ, NSB, Vectra and Zions Bank. TCBO and TCBW perform such reviews annually.

CRE loans are sometimes modified to increase the likelihood of collecting the maximum possible amount of the Company's investment in the loan. In general, the existence of a guarantee that improves the likelihood of repayment is taken into consideration when analyzing a loan for impairment. If the support of the guarantor is quantifiable and documented, it is included in the potential cash flows and liquidity available for debt repayment and our impairment methodology takes into consideration this repayment source.

In general, we obtain and consider financial information for the guarantor as part of our underwriting decision to grant or extend credit. Complete underwriting of the guarantor includes, but is not limited to, an analysis of the guarantor's current financial statements, leverage, liquidity, global cash flow, global debt service coverage, contingent liabilities, etc. The assessment also includes a qualitative analysis of the guarantor's willingness to perform in the event of a problem and demonstrated history of performing in similar situations. Additional analysis may include personal financial statements, tax returns, liquidity (brokerage) confirmations and other reports, as appropriate.

A qualitative assessment is performed on a case-by-case basis to evaluate the guarantor's experience, performance

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

track record, reputation, performance of other related projects with which we are familiar, and our relationship history with the guarantor. We also utilize market information sources, rating and scoring services in our assessment. This qualitative analysis coupled with a documented quantitative ability to support the loan may result in a higher-quality internal loan grade, which may reduce the level of allowance the Company estimates. Previous documentation of the guarantor's financial ability to support the loan is discounted if, at any point in time, there is any indication of a lack of willingness by the guarantor to support the loan.

In the event of default, we evaluate the pursuit of any and all appropriate potential sources of repayment, which may come from multiple sources, including the guarantee. A number of factors are considered when deciding whether or not to pursue a guarantor, including, but not limited to, the value and liquidity of other sources of repayment (collateral), the financial strength and liquidity of the guarantor, possible statutory limitations and the overall cost of pursuing a guarantee compared to the ultimate amount we may be able to recover otherwise.

Consumer Loans

The Company has mainly been an originator of first and second mortgages, generally considered to be of prime quality. Its practice historically has been to sell "conforming" fixed rate loans to third parties, including Fannie Mae and Freddie Mac, for which it makes representations and warranties that the loans meet certain underwriting and collateral documentation standards. It has also been the Company's practice historically to hold variable rate loans in its portfolio. The Company estimates that it does not have any material financial risk as a result of either its foreclosure practices or loan "put-backs" by Fannie Mae or Freddie Mac, and has not established any reserves related to these items.

The Company is engaged in home equity credit line ("HECL") lending. At March 31, 2014, the Company's HECL portfolio totaled \$2.2 billion. Approximately \$1.1 billion of the portfolio is secured by first deeds of trust, while the remaining \$1.1 billion is secured by junior liens.

As of March 31, 2014, loans representing approximately 6% of the outstanding balance in the HECL portfolio were estimated to have combined loan-to-value ratios ("CLTV") above 100%. An estimated CLTV ratio is the ratio of our loan plus any prior lien amounts divided by the estimated current collateral value. At origination, underwriting standards for the HECL portfolio generally include a maximum 80% CLTV with high credit scores at origination.

More than 97% of the Company's HECL portfolio is still in the draw period, and approximately 39% is scheduled to begin amortizing within the next five years; however, most of the loans are expected to be renewed for a second 10-year period after a satisfactory review of the borrower's credit history and ability to repay the loan. The annualized credit losses for the HECL portfolio were 3 bps and 40 bps for the first three months of 2014 and 2013, respectively. See Note 6 of the Notes to Consolidated Financial Statements for additional information on the credit quality of this portfolio.

Nonperforming Assets

Nonperforming lending-related assets as a percentage of loans and leases and OREO decreased to 1.12% at March 31, 2014, compared with 1.15% at December 31, 2013 and 1.80% at March 31, 2013.

Total nonaccrual loans, excluding FDIC-supported loans, at March 31, 2014 decreased by \$5 million and \$192 million from December 31, 2013 and March 31, 2013, respectively. The decrease is primarily due to decreases in commercial owner occupied loans, commercial real estate term loans, and 1-4 family residential loans. The largest total decreases in nonaccrual loans occurred at Zions Bank and Amegy.

The balance of nonaccrual loans can decrease due to pay-downs, charge-offs, and the return of loans to accrual status under certain conditions. If a nonaccrual loan is refinanced or restructured, the new note is immediately placed on nonaccrual. If a restructured loan performs under the new terms for at least a period of six months, the loan can be considered for return to accrual status. See “Restructured Loans” for more information. Company policy

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

does not allow for the conversion of nonaccrual construction and land development loans to commercial real estate term loans. See Note 6 of the Notes to Consolidated Financial Statements for more information.

The following schedule sets forth the Company's nonperforming lending-related assets:

NONPERFORMING LENDING-RELATED ASSETS

| (Amounts in millions) | March 31, 2014 | December 31, 2013 | | |
|--|-------------------|----------------------|--|---|
| Nonaccrual loans | \$398 | \$402 | | |
| Other real estate owned | 38 | 43 | | |
| Nonperforming lending-related assets, excluding FDIC-supported assets | 436 | 445 | | |
| FDIC-supported nonaccrual loans | 4 | 4 | | |
| FDIC-supported other real estate owned | 1 | 3 | | |
| FDIC-supported nonperforming lending-related assets | 5 | 7 | | |
| Total nonperforming lending-related assets | \$441 | \$452 | | |
| Ratio of nonperforming lending-related assets to net loans and leases ¹ and other real estate owned | 1.12 | % 1.15 | | % |
| Accruing loans past due 90 days or more, excluding FDIC-supported loans | \$7 | \$10 | | |
| FDIC-supported loans past due 90 days or more | 32 | 30 | | |
| Ratio of accruing loans past due 90 days or more to loans ¹ and leases | 0.10 | % 0.10 | | % |
| Nonaccrual loans and accruing loans past due 90 days or more | \$440 | \$447 | | |
| Ratio of nonaccrual loans and accruing loans past due 90 days or more to loans ¹ and leases | 1.12 | % 1.14 | | % |
| Accruing loans past due 30 - 89 days, excluding FDIC-supported loans | \$111 | \$105 | | |
| FDIC-supported loans past due 30 - 89 days | 4 | 12 | | |
| Classified loans, excluding FDIC-supported loans | 1,296 | 1,240 | | |

¹ Includes loans held for sale.

Restructured Loans

TDRs are loans that have been modified to accommodate a borrower that is experiencing financial difficulties, and for which the Company has granted a concession that it would not otherwise consider. Commercial loans may be modified to provide the borrower more time to complete the project, to achieve a higher lease-up percentage, to sell the property, or for other reasons. Consumer loan TDRs represent loan modifications in which a concession has been granted to the borrower who is unable to refinance the loan with another lender, or who is experiencing economic hardship. Such consumer loan TDRs may include first-lien residential mortgage loans and home equity loans.

For certain TDRs, we split the loan into two new notes – an “A” note and a “B” note. The A note is structured to comply with our current lending standards at current market rates, and is tailored to suit the customer's ability to make timely principal and interest payments. The B note includes the granting of the concession to the borrower and varies by situation. We may defer principal and interest payments until the A note has been paid in full. At the time of restructuring, the A note is identified and classified as a TDR. The B note is charged-off but the obligation is not forgiven to the borrower, and any payments collected on the B notes are accounted for as recoveries. The outstanding carrying value of loans restructured using the A/B note strategy was approximately \$118 million at March 31, 2014, and \$126 million at December 31, 2013.

If the restructured loan performs for at least six months according to the modified terms, and an analysis of the customer's financial condition indicates that the Company is reasonably assured of repayment of the modified

74

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

principal and interest, the loan may be returned to accrual status. The borrower's payment performance prior to and following the restructuring is taken into account to determine whether or not a loan should be returned to accrual status.

ACCRUING AND NONACCRUING TROUBLED DEBT RESTRUCTURED LOANS

| (In millions) | March 31, 2014 | December 31, 2013 |
|----------------------------------|-------------------|----------------------|
| Restructured loans – accruing | \$319 | \$345 |
| Restructured loans – nonaccruing | 130 | 136 |
| Total | \$449 | \$481 |

In the periods following the calendar year in which a loan was restructured, a loan may no longer be reported as a TDR if it is on accrual, is in compliance with its modified terms, and yields a market rate (as determined and documented at the time of the modification or restructure). Company policy requires that the removal of TDR status be approved at the same management level that approved the upgrading of a loan's classification. See Note 6 of the Notes to Consolidated Financial Statements for additional information regarding TDRs.

TROUBLED DEBT RESTRUCTURED LOANS ROLLFORWARD

| (In millions) | Three Months Ended March 31, | |
|---|---------------------------------|-------|
| | 2014 | 2013 |
| Balance at beginning of period | \$481 | \$623 |
| New identified TDRs and principal increases | 14 | 59 |
| Payments and payoffs | (33 |) (53 |
| Charge-offs | (1 |) (3 |
| No longer reported as TDRs | (11 |) (3 |
| Sales and other | (1 |) (13 |
| Balance at end of period | \$449 | \$610 |
| Other Nonperforming Assets | | |

In addition to lending-related nonperforming assets, the Company had \$42 million in carrying value (\$53 million at amortized cost) of investments in debt securities (primarily bank and insurance company CDOs) that were on nonaccrual status at March 31, 2014, compared to \$224 million in carrying value (\$239 million at amortized cost) at December 31, 2013, and \$180 million and \$455 million at March 31, 2013, respectively.

Allowance and Reserve for Credit Losses

In analyzing the adequacy of the allowance for loan losses, we utilize a comprehensive loan grading system to determine the risk potential in the portfolio and also consider the results of independent internal credit reviews. To determine the adequacy of the allowance, the Company's loan and lease portfolio is broken into segments based on loan type.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

The following schedule shows the changes in the allowance for loan losses and a summary of loan loss experience:

SUMMARY OF LOAN LOSS EXPERIENCE

| (Amounts in millions) | Three Months Ended March 31, 2014 | Twelve Months Ended December 31, 2013 | Three Months Ended March 31, 2013 | | |
|---|--|--|--|---|---|
| Loans and leases outstanding (net of unearned income) | \$39,198 | \$39,043 | \$37,762 | | |
| Average loans and leases outstanding (net of unearned income) | \$39,125 | \$38,107 | \$37,598 | | |
| Allowance for loan losses: | | | | | |
| Balance at beginning of period | \$746 | \$896 | \$896 | | |
| Provision charged against earnings | (1 |) (87 |) (29 |) |) |
| Adjustment for FDIC-supported loans | (1 |) (11 |) (7 |) |) |
| Charge-offs: | | | | | |
| Commercial | (10 |) (76 |) (18 |) |) |
| Commercial real estate | (8 |) (26 |) (7 |) |) |
| Consumer | (3 |) (29 |) (10 |) |) |
| Total | (21 |) (131 |) (35 |) |) |
| Recoveries: | | | | | |
| Commercial | 8 | 41 | 8 | | |
| Commercial real estate | 3 | 25 | 5 | | |
| Consumer | 2 | 13 | 4 | | |
| Total | 13 | 79 | 17 | | |
| Net loan and lease charge-offs | (8 |) (52 |) (18 |) |) |
| Balance at end of period | \$736 | \$746 | \$842 | | |
| Ratio of annualized net charge-offs to average loans and leases | 0.08 | % 0.14 | % 0.19 | % | % |
| Ratio of allowance for loan losses to net loans and leases, at period end | 1.88 | % 1.91 | % 2.23 | % | % |
| Ratio of allowance for loan losses to nonperforming loans, at period end | 183.47 | % 183.54 | % 141.68 | % | % |
| Ratio of allowance for loan losses to nonaccrual loans and accruing loans past due 90 days or more, at period end | 167.54 | % 166.97 | % 128.70 | % | % |

The total ALLL declined during the first quarter of 2014 due to the positive credit trends experienced in our major loan portfolio segments during the past few years. Recent and historic periods are weighted the same when determining historical loss factors. The quantitatively derived portion of the ALLL declined or was relatively stable in aggregate across the Company during the first quarter of 2014. Improvements in credit quality during the first quarter of 2014 were widespread geographically; however, CB&T and Amegy experienced moderate increases in levels of classified loans. The portion of the ALLL related to qualitative and environmental factors remained relatively unchanged in aggregate across the Company.

The reserve for unfunded lending commitments represents a reserve for potential losses associated with off-balance sheet commitments and standby letters of credit. The reserve is separately shown in the Company's balance sheet and any related increases or decreases in the reserve are shown separately in the statement of income. The reserve decreased by \$1.0 million from December 31, 2013, and \$11.8 million from March 31, 2013.

See Note 6 of the Notes to Consolidated Financial Statements for additional information related to the allowance for credit losses and credit trends experienced in each portfolio segment.

76

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Interest Rate and Market Risk Management

Interest rate and market risk are managed centrally. Interest rate risk is the potential for reduced net interest income and other rate sensitive income resulting from adverse changes in the level of interest rates. Market risk is the potential for loss arising from adverse changes in the fair value of fixed income securities, equity securities, other earning assets, and derivative financial instruments as a result of changes in interest rates or other factors. As a financial institution that engages in transactions involving an array of financial products, the Company is exposed to both interest rate risk and market risk.

The Company's Board of Directors is responsible for approving the overall policies relating to the management of the financial risk of the Company, including interest rate and market risk management. The Boards of Directors of the Company's subsidiary banks are also required to review and approve these policies. In addition, the Board establishes and periodically revises policy limits and reviews limit exceptions reported by management. The Board has established the Asset/Liability Committee ("ALCO") consisting of members of management, to which it has delegated the responsibility of managing interest rate and market risk for the Company.

Interest Rate Risk

Interest rate risk is one of the most significant risks to which the Company is regularly exposed. In general, our goal in managing interest rate risk is to have the net interest margin increase slightly in a rising interest rate environment. We refer to this goal as being slightly "asset-sensitive." This approach is based on our belief that in a rising interest rate environment, the market cost of equity, or implied rate at which future earnings are discounted, would also tend to rise. The asset sensitivity of the Company's balance sheet changed minimally during 2013 and the first quarter of 2014.

Due to the low level of rates and the natural lower bound of zero for market indices, there is limited sensitivity to falling rates at the current time. However, if interest rates remain at their current historically low levels, given the Company's asset sensitivity, it expects its net interest margin to be under continuing modest pressure assuming a stable balance sheet. If interest rates remain stable, this pressure may lead to a reduction in net interest income, unless its impact is offset by sufficient loan growth, interest rate swaps, securities purchases, or other means.

We attempt to minimize the impact of changing interest rates on net interest income primarily through the use of interest rate floors on variable rate loans, interest rate swaps, interest rate futures, and by avoiding large exposures to long-term fixed rate interest-earning assets that have significant negative convexity. Our earning assets are largely tied to the shorter end of the interest rate curve. The prime lending rate and the LIBOR curves are the primary indices used for pricing the Company's loans. The interest rates paid on deposit accounts are set by individual banks so as to be competitive in each local market.

We monitor interest rate risk through the use of two complementary measurement methods: Market Value of Equity ("MVE") and income simulation. In the MVE method, we measure the expected changes in the fair values of equity in response to changes in interest rates. In the income simulation method, we analyze the expected changes in income in response to changes in interest rates.

MVE is calculated as the fair value of all assets and derivative instruments minus the fair value of liabilities. We report changes in the dollar amount of MVE for parallel shifts in interest rates.

Due to embedded optionality and asymmetric rate risk, changes in MVE can be useful in quantifying risks not apparent for small rate changes. Examples of such risks may include out-of-the-money caps on loans, which have little effect for small rate movements but may become important if larger rate shocks were to occur, or substantial prepayment deceleration for low rate mortgages in a higher rate environment.

The Company's policy is generally to limit declines in MVE to 3% per 100 bps movement in interest rates in either direction. Changes or exceptions to the MVE limits are subject to notification and approval by the Risk Oversight

Committee of the Company's Board of Directors.

77

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Income simulation is an estimate of the net interest income and total rate sensitive income that would be recognized under different rate environments. Net interest income and total rate sensitive income are measured under several parallel and nonparallel interest rate environments and deposit repricing assumptions, taking into account an estimate of the possible exercise of options within the portfolio. For income simulation, Company policy requires that interest sensitive income from a static balance sheet be limited to a decline of no more than 10% during one year if rates were to immediately rise or fall in parallel by 200 bps.

Each of these measurement methods requires that we assess a number of variables and make various assumptions in managing the Company's exposure to changes in interest rates. The assessments address loan and security prepayments, early deposit withdrawals, and other embedded options and noncontrollable events. As a result of uncertainty about the maturity and repricing characteristics of both deposits and loans, the Company estimates ranges of MVE and income simulation under a variety of assumptions and scenarios. The Company's interest rate risk position changes as the interest rate environment changes and is actively managed to maintain an asset-sensitive position. However, positions at the end of any period may not be reflective of the Company's position in any subsequent period.

The estimated MVE and income simulation results are highly sensitive to the assumptions used for deposits that do not have specific maturities, such as checking and savings and money market accounts, and also to prepayment assumptions used for loans with prepayment options. Given the uncertainty of these estimates, we view both the MVE and the income simulation results as falling within a wide range of possibilities. Management uses historical regression analysis as a guide to setting such assumptions; however, due to the current low interest rate environment, which has little historical precedent, estimated deposit durations may not reflect actual future results. Even modest variation of such assumptions may have significant impact on the calculation of income simulation and market value of equity shown below. These assumptions are as follows:

REPRICING SCENARIO ASSUMPTIONS BY DEPOSIT PRODUCT

| Product | As of March 31, 2014 | | | | | | | |
|----------------------------------|---------------------------|-------------------------------|---------------------------|-------------------------------|--------|----|--------|----|
| | Fast | | Slow | | | | | |
| | Effective duration (base) | Effective duration (+200 bps) | Effective duration (base) | Effective duration (+200 bps) | | | | |
| Demand deposits | (1.66) |)% | (1.79) |)% | (2.57) |)% | (2.85) |)% |
| Money market | (0.78) |)% | (0.74) |)% | (1.16) |)% | (1.10) |)% |
| Savings and interest on checking | (2.93) |)% | (2.78) |)% | (3.46) |)% | (3.03) |)% |

Note: Effective duration measures the percent change in MVE for a 100 bps parallel shift in rates as compared to the Macaulay Duration, which measures weighted average life of cash flows in years and is not reported. The Company's Demand Deposit Model assumes significant negative convexity in the current low rate environment.

As of the dates indicated, the following schedule shows the Company's percentage change in interest rate sensitive income, based on a static balance sheet, in the first year after the rate change if interest rates were to sustain immediate parallel changes ranging from -100 bps to +300 bps. The Company estimates interest rate risk with two sets of deposit repricing scenarios.

The first scenario assumes that administered-rate deposits (money market, interest-earning checking, and savings) reprice at a faster speed in response to changes in interest rates. Additionally, interest rates cannot decline below zero. At December 31, 2013 and 2012, interest rates were at such a low level that repricing scenarios assuming -100 bps rate shocks produced negative results.

The second scenario assumes that those deposits reprice at a slower speed. For larger rate shocks, e.g., +300 bps, models reflecting consumer behavior in regards to both loan prepayments and deposit run-off are inherently prone

78

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

to increased model uncertainty.

INCOME SIMULATION – CHANGE IN INTEREST RATE SENSITIVE INCOME

| Repricing scenario | As of March 31, 2014 | | | | | | | |
|--------------------|-------------------------|----|----------|---|----------|---|----------|---|
| | -100 bps | | +100 bps | | +200 bps | | +300 bps | |
| Fast | (2.9 |)% | 6.0 | % | 12.5 | % | 18.8 | % |
| Slow | (2.9 |)% | 7.3 | % | 15.0 | % | 22.5 | % |
| Repricing scenario | As of December 31, 2013 | | | | | | | |
| | -100 bps | | +100 bps | | +200 bps | | +300 bps | |
| Fast | (2.8 |)% | 5.7 | % | 12 | % | 18.1 | % |
| Slow | (2.9 |)% | 7.0 | % | 14.5 | % | 21.8 | % |

The following schedule includes changes in the MVE from -100 bps to +300 bps parallel rate moves for both “fast” and “slow” scenarios.

CHANGES IN MARKET VALUE OF EQUITY

| Repricing scenario | As of March 31, 2014 | | | | | | | |
|--------------------|-------------------------|----|----------|---|----------|---|----------|---|
| | -100 bps | | +100 bps | | +200 bps | | +300 bps | |
| Fast | (0.1 |)% | 1.7 | % | 3.5 | % | 4.4 | % |
| Slow | (4.1 |)% | 6.8 | % | 13.8 | % | 19.2 | % |
| Repricing scenario | As of December 31, 2013 | | | | | | | |
| | -100 bps | | +100 bps | | +200 bps | | +300 bps | |
| Fast | 0.6 | % | 1.1 | % | 2.6 | % | 3.3 | % |
| Slow | (3.5 |)% | 6.2 | % | 13.0 | % | 18.4 | % |

During the first quarter of 2014, changes in interest rate sensitivity were, among other things, driven primarily by balance sheet mix composition:

- disposition of CDO securities; and
- the maturity of long-term debt that was not replaced.

Market Risk – Fixed Income

The Company engages in the underwriting and trading of municipal securities. This trading activity exposes the Company to a risk of loss arising from adverse changes in the prices of these fixed income securities. At March 31, 2014, the Company had \$56 million of trading assets and \$1 million of securities sold, not yet purchased, compared with \$35 million and \$74 million, respectively, at December 31, 2013.

The Company is exposed to market risk through changes in fair value. The Company is also exposed to market risk for interest rate swaps used to hedge interest rate risk. Changes in the fair value of AFS securities and in interest rate swaps that qualify as cash flow hedges are included in AOCI for each financial reporting period. During the first quarter of 2014, the after-tax change in AOCI attributable to AFS and HTM securities was an increase of \$49 million compared to a \$42 million increase in the same prior year period. The primary reason for the increase is the observed

improvement in market values of trust preferred CDOs. If any of the AFS or HTM securities become other-than-temporarily impaired, the credit impairment is charged to operations. See “Investment Securities Portfolio” on page 61 for additional information on OTTI.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

Market Risk – Equity Investments

Through its equity investment activities, the Company owns equity securities that are publicly traded. In addition, the Company owns equity securities in companies and governmental entities, e.g., Federal Reserve Bank and Federal Home Loan Banks, that are not publicly traded, and which are accounted for under cost, fair value, equity, or full consolidation methods of accounting, depending upon the Company's ownership position and degree of involvement in influencing the investees' affairs. Regardless of the accounting method, the value of the Company's investment is subject to fluctuation. Since the fair value of these securities may fall below the Company's investment costs, the Company is exposed to the possibility of loss. Equity investments in private and public companies are approved, monitored and evaluated by the Company's Equity Investment Committee.

Additionally, Amegy has an alternative investments portfolio. These investments are primarily directed towards equity buyout and mezzanine funds with a key strategy of deriving ancillary commercial banking business from the portfolio companies. Early stage venture capital funds were generally not a part of the strategy since the underlying companies were typically not creditworthy.

These private equity investments are subject to the provisions of the Dodd-Frank Act. The Volcker Rule of the Dodd-Frank Act, as published on December 10, 2013, prohibits banks and bank holding companies from holding private equity investments beyond July 2015, except for SBIC funds. The Company may apply for two one-year exceptions that would extend the disposal deadline to July 2017. As of March 31, 2014, such prohibited private equity investments, except for SBIC funds, amounted to \$59 million. The Company currently does not believe that this divestiture requirement will have a material negative impact on the value of these investments. The Company's earnings from these investments, and the potential volatility of these earnings, are expected to decline over the next several years and will ultimately cease.

A more comprehensive discussion of the Company's interest rate and market risk management is contained in the Company's 2013 Annual Report on Form 10-K.

Liquidity Risk Management

Liquidity risk is the possibility that the Company's cash flows may not be adequate to fund its ongoing operations and meet its commitments in a timely and cost-effective manner. Since liquidity risk is closely linked to both credit risk and market risk, many of the previously discussed risk control mechanisms also apply to the monitoring and management of liquidity risk. We manage the Company's liquidity to provide adequate funds to meet its anticipated financial and contractual obligations, including withdrawals by depositors, debt and capital service requirements and lease obligations, as well as to fund customers' needs for credit. The management of liquidity and funding is performed centrally for the Parent and jointly by the Parent and bank management for its subsidiary banks.

Consolidated cash, interest-bearing deposits held as investments, and security resell agreements at the Parent and its subsidiaries increased to \$9.5 billion at March 31, 2014 from \$9.3 billion at December 31, 2013. The \$0.2 billion increase during the first quarter of 2014 resulted primarily from (1) a decrease in investment securities, (2) an increase in deposits, and (3) net cash provided by operating activities. These increases were partially offset by (1) net loan originations and (2) repayments of debt.

Maturities of Long-Term Debt During Remainder of 2014

The Company's long-term debt maturities during the remaining three quarters of 2014 include:

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

| (Amounts in millions) | | | March 31, 2014 | | |
|-----------------------|-------------------------------|-------------|------------------|------------|---------------|
| Entity | Description | Coupon Rate | Carrying Balance | Par Amount | Maturity |
| Parent | Subordinated note | 5.65% | \$30.3 | \$30.2 | May 15, 2014 |
| Parent | Convertible subordinated note | 5.65% | 73.8 | 75.7 | May 15, 2014 |
| Parent | Senior note | 7.75% | 238.7 | 242.3 | Sept 23, 2014 |
| | | | 342.8 | 348.2 | |
| Amegy | Subordinated note | 3mL + 1.25% | 75.0 | 75.0 | Sept 22, 2014 |
| | | | \$417.8 | \$423.2 | |

This schedule excludes long-term senior notes under our senior medium-term note program of approximately \$175 million par amount at March 31, 2014 for which the Parent has early optional redemption provisions during the remainder of 2014. As of May 8, 2014, the Company was in process of exercising early redemptions for \$130 million of senior medium-term notes. There are no required redemptions of senior medium-term notes during the remainder of 2014.

Proposed Liquidity Regulation

In October 2013, U.S. banking regulators issued a Notice of Proposed Rulemaking that would implement a quantitative liquidity requirement in the U.S. generally consistent with the Liquidity Coverage Ratio (“LCR”) minimum liquidity measure established under the Basel III liquidity framework. Under the proposed rule, the Company would be subject to a modified LCR standard, which required a financial institution to hold a buffer of high-quality, liquid assets to fully cover net cash outflows under a 21-day systematic liquidity stress scenario.

The Basel III liquidity framework includes a second minimum liquidity measure, the Net Stable Funding Ratio (“NSFR”), which required the amount of available longer-term, stable sources of funding to be at least 100 percent of the required amount of longer-term stable funding over a one-year period. U.S. banking regulators have announced that they expect to issue proposed rulemaking to implement the NSFR. The Company is closely monitoring the development of the proposed liquidity ratios and the potential impact upon its liquidity and funding.

Beginning in January 2015, the Company will be required to conduct monthly liquidity stress tests. These tests will incorporate scenarios designed by the Company subject to review by the Federal Reserve.

Parent Company Liquidity

The Parent’s cash requirements consist primarily of debt service, investments in and advances to subsidiaries, operating expenses, income taxes, and dividends to preferred and common shareholders. The Parent’s cash needs are usually met through dividends from its subsidiaries, interest and investment income, subsidiaries’ proportionate share of current income taxes, and long-term debt and equity issuances.

Cash, interest-bearing deposits held as investments, and security resell agreements at the Parent increased to \$1,224 million at March 31, 2014 from \$903 million at December 31, 2013. The \$321 million increase during the first quarter of 2014 was primarily a result of dividends received from its subsidiaries and from sales and paydowns of CDO securities. These increases were partially offset by repayments of long-term debt, interest payments on debt, and the payment of preferred and common dividends.

Due to the Parent’s adequate level of cash and short-term investments, and the increase in these assets during the first quarter of 2014, the Parent did not access cash in the capital markets. The primary uses of cash in the capital markets for the Parent during the first quarter of 2014 were the repayment of senior notes totaling \$125 million. As previously shown under “Maturities of Long-Term Debt During Remainder of 2014,” the Parent has long-term debt maturities in 2014 and may also repay other higher-cost long-term debt prior to maturity during this same period.

During the first quarter of 2014, the Parent received common dividends and return of common equity totaling \$58 million from its subsidiary banks. During the first quarter of 2013, the Parent received \$120 million from its subsidiaries for common dividends and return of common equity, and preferred dividends, and \$25 million from the

redemption of preferred stock issued to the Parent. The dividends that our subsidiary banks can pay to the Parent are

81

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

restricted by current and historical earning levels, retained earnings, and risk-based and other regulatory capital requirements and limitations. During the first quarter of 2014, all of the Company's subsidiary banks recorded a profit, except TCBO, which operated at approximately break-even. We expect that this profitability will be sustained, thus permitting continued payments of dividends and/or returns of capital by the subsidiaries to the Parent during 2014. General financial market and economic conditions impact the Company's access to and cost of external financing. Access to funding markets for the Parent and subsidiary banks is also directly affected by the credit ratings received from various rating agencies. The ratings not only influence the costs associated with the borrowings, but can also influence the sources of the borrowings. The debt ratings and outlooks issued by the various rating agencies for the Company did not change during the first quarter of 2014. Standard & Poor's, Fitch, Dominion Bond Rating Service ("DBRS"), and Kroll all rate the Company's senior debt at an investment grade level, while Moody's rates the Company's senior debt as Ba1 (one notch below investment grade). In addition, all of the previously mentioned rating agencies, except Kroll, rate the Company's subordinated debt as noninvestment grade.

The following schedule presents the Parent's balance sheet as of March 31, 2014, December 31, 2013, and March 31, 2013.

PARENT ONLY CONDENSED BALANCE SHEETS

| (In thousands) | March 31, 2014 | December 31, 2013 | March 31, 2013 |
|--|--------------------|----------------------|--------------------|
| ASSETS | | | |
| Cash and due from banks | \$1,223,423 | \$902,697 | \$1,779 |
| Interest-bearing deposits | 89 | 72 | 106,425 |
| Security resell agreements | — | — | 850,000 |
| Investment securities: | | | |
| Held-to-maturity, at adjusted cost (approximate fair value of \$33,704, \$31,422 and \$24,500) | 17,336 | 17,359 | 19,654 |
| Available-for-sale, at fair value | 338,053 | 675,895 | 495,631 |
| Loans | — | — | 1,278 |
| Other noninterest-bearing investments | 30,161 | 37,154 | 48,785 |
| Investments in subsidiaries: | | | |
| Commercial banks and bank holding company | 6,771,460 | 6,700,315 | 6,697,996 |
| Other operating companies | 30,456 | 31,535 | 35,580 |
| Nonoperating – ZMFU II, Inc! | 44,459 | 44,511 | 43,557 |
| Receivables from subsidiaries: | | | |
| Other operating companies | 10,000 | — | 5,000 |
| Other assets | 216,296 | 278,392 | 257,540 |
| | \$8,681,733 | \$8,687,930 | \$8,563,225 |
| LIABILITIES AND SHAREHOLDERS' EQUITY | | | |
| Other liabilities | \$187,348 | \$200,729 | \$106,663 |
| Subordinated debt to affiliated trusts | 15,464 | 15,464 | 309,278 |
| Long-term debt: | | | |
| Due to affiliates | 266 | 17 | — |
| Due to others | 1,892,439 | 2,007,157 | 1,791,879 |
| Total liabilities | 2,095,517 | 2,223,367 | 2,207,820 |
| Shareholders' equity: | | | |
| Preferred stock | 1,003,970 | 1,003,970 | 1,301,289 |
| Common stock | 4,185,513 | 4,179,024 | 4,170,888 |
| Retained earnings | 1,542,195 | 1,473,670 | 1,290,131 |
| Accumulated other comprehensive loss | (145,462) | (192,101) | (406,903) |

| | | | |
|----------------------------|-------------|-------------|-------------|
| Total shareholders' equity | 6,586,216 | 6,464,563 | 6,355,405 |
| | \$8,681,733 | \$8,687,930 | \$8,563,225 |

¹ ZMFU II, Inc. is a wholly-owned nonoperating subsidiary whose sole purpose is to hold a portfolio of municipal bonds, loans and leases.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

During the first quarters of 2014 and 2013, the Parent's operating expenses included cash payments for interest of approximately \$26 million and \$44 million, respectively. Additionally, the Parent paid approximately \$24 million of dividends on preferred and common stock for both the first quarters of 2014 and 2013.

At March 31, 2014, maturities of the Parent's long-term senior and subordinated debt ranged from May 2014 to September 2028.

Subsidiary Bank Liquidity

The subsidiary banks' primary source of funding is their core deposits, consisting of demand, savings and money market deposits, time deposits under \$100,000, and foreign deposits. At March 31, 2014, these core deposits, excluding brokered deposits, in aggregate, constituted 97.2% of consolidated deposits, compared with 97.1% at December 31, 2013. On a consolidated basis, the Company's net loan to total deposit ratio was 84.2% at both March 31, 2014 and December 31, 2013.

Total deposits increased by \$170 million to \$46.5 billion at March 31, 2014 compared to December 31, 2013 due to increases of \$499 million in noninterest-bearing demand deposits and \$116 million in savings deposits, partially offset by decreases of \$332 million in foreign deposits, \$64 million in time deposits and \$49 million in money market deposits. Average deposits during the first quarter of 2014 decreased by \$476 million compared to the fourth quarter of 2013, mainly due to decreases of \$284 million in noninterest-bearing demand deposits and \$82 million in time deposits.

During the first quarter of 2014, the subsidiary banks increased their investments in security resell agreements by \$39 million and decreased their interest-bearing deposits held for investment by \$17 million.

The FHLB system and Federal Reserve Banks have been and are a source of back-up liquidity, and from time to time, have been a significant source of funding for each of the Company's subsidiary banks. Zions Bank, TCBW, and TCBO are members of the FHLB of Seattle. CB&T, NSB, and NBAZ are members of the FHLB of San Francisco. Vectra is a member of the FHLB of Topeka and Amegy Bank is a member of the FHLB of Dallas. The FHLB allows member banks to borrow against their eligible loans to satisfy liquidity and funding requirements. The subsidiary banks are required to invest in FHLB and Federal Reserve stock to maintain their borrowing capacity.

At March 31, 2014, the amount available for additional FHLB and Federal Reserve borrowings was approximately \$16.9 billion. Loans with a carrying value of approximately \$23.5 billion at March 31, 2014, and \$23.0 billion at December 31, 2013, have been pledged at the Federal Reserve and various FHLBs as collateral for current and potential borrowings. The Company had a de minimis amount (approximately \$23 million) of long-term borrowings outstanding with the FHLB at March 31, 2014, which was essentially unchanged from December 31, 2013, and had no short-term FHLB or Federal Reserve borrowings outstanding, which also was unchanged from December 31, 2013. At both March 31, 2014 and December 31, 2013, the subsidiary banks' total investment in FHLB stock was approximately \$105 million. The subsidiary banks' total investment in Federal Reserve stock was approximately \$119 million and \$121 million for the same respective dates.

The Company's investment activities can provide or use cash, depending on the asset-liability management posture taken. During the first quarter of 2014, investment securities' activities resulted in a net decrease in investment securities and a net \$378 million increase in cash compared with a net \$120 million decrease in cash for the first quarter of 2013.

Maturing balances in our subsidiary banks' loan portfolios also provide additional flexibility in managing cash flows. Lending activity for the first quarter of 2014 resulted in a net cash outflow of \$169 million compared to a net cash outflow of \$127 million for the first quarter of 2013.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

As previously disclosed in “Maturities of Long-Term Debt During Remainder of 2014,” Amegy has a \$75 million subordinated note due in September 2014.

A more comprehensive discussion of our liquidity management is contained in the Company’s 2013 Annual Report on Form 10-K.

Operational Risk Management

Operational risk is the risk to current or anticipated earnings or capital arising from inadequate or failed internal processes or systems, human errors or misconduct, or adverse external events. In its ongoing efforts to identify and manage operational risk, the Company has an Enterprise Risk Management department whose responsibility is to help employees, management and the Board to assess, understand, measure, monitor and manage risk in accordance with the Company’s Risk Appetite Framework. We have documented both controls and the Control Self Assessment related to financial reporting under Section 404 of the Sarbanes-Oxley Act of 2002 and the Federal Deposit Insurance Corporation Improvement Act of 1991.

To manage and minimize its operational risk, the Company has in place transactional documentation requirements; systems and procedures to monitor transactions and positions; systems and procedures to detect and mitigate attempts to commit fraud, penetrate the Company’s systems or telecommunications, access customer data, and/or deny normal access to those systems to the Company’s legitimate customers; regulatory compliance reviews; and periodic reviews by the Company’s internal audit and credit examination departments. Reconciliation procedures have been established to ensure that data processing systems consistently and accurately capture critical data. Further, we maintain contingency plans and systems for operational support in the event of natural or other disasters. We also mitigate operational risk through the purchase of insurance, including errors and omissions and professional liability insurance.

Efforts are continually underway to improve the Company’s oversight of operational risk, including enhancement of risk and control self assessments and antifraud measures, which are reported to the Operational Risk Committee, the Enterprise Risk Management Committee, and the Risk Oversight Committee of the Board. Late in 2013, the Company further improved operational risk management by creating and staffing the position of Director of Operational Risk, to better coordinate and oversee the Company’s operational risk management. The number and sophistication of attempts to disrupt or penetrate the Company’s critical systems, sometimes referred to as hacking, cyberfraud, cyberattacks, cyberterrorism, or other similar names, also continues to grow. On a daily basis, the Company, its customers, and other financial institutions are subject to a large number of such attempts. The Company has established systems and procedures to monitor, thwart or mitigate damage from such attempts, and usually these efforts have been successful. However, in some instances we, or our customers, have been victimized by cyberfraud (related losses to the Company have not been material), or some of our customers have been temporarily unable to routinely access our online systems as a result of, for example, distributed denial of service attacks.

CAPITAL MANAGEMENT

We believe that a strong capital position is vital to continued profitability and to promoting depositor and investor confidence.

Controlling interest shareholders’ equity increased by 1.9% from \$6.5 billion at December 31, 2013 to \$6.6 billion at March 31, 2014. The increase in total controlling interest shareholders’ equity is primarily due to \$101.2 million of net income applicable to the controlling interest and a \$49.4 million improvement in net unrealized losses on investment securities recorded in AOCI, partially offset by \$32.5 million of dividends recorded on preferred and common stock. The improvement in net unrealized losses on investment securities recorded during the first quarter of 2014 was primarily the result of an increase in the fair value of investment securities, partially offset by the recognition in

earnings of net fixed income securities gains on investment securities sold.

84

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

During the first quarter of 2014, the Company maintained its quarterly dividend on common stock at \$0.04 per share. During the second quarter of 2013, the Company increased its quarterly dividend on common stock from \$0.01 per share to \$0.04 per share. Reflecting this increase, the Company paid \$7.4 million in dividends on common stock during the first quarter of 2014 compared to \$1.8 million during the first quarter of 2013. During its April 25, 2014 meeting, the Board of Directors declared a dividend of \$0.04 per common share payable on May 29, 2014 to shareholders of record on May 22, 2014.

The Company recorded preferred stock dividends of \$25.0 million and \$22.4 million for the first quarters of 2014 and 2013, respectively. Preferred stock dividends recorded in the first quarter of 2014 included an accrual of \$8.7 million due to the phase-in of semiannual dividends on a newly issued series of preferred stock which will be paid in June 2014. The Company expects that preferred dividends recorded will be approximately \$16 million per quarter through the remainder of 2014.

Banking organizations are required by capital regulations to maintain adequate levels of capital as measured by several regulatory capital ratios. The following schedule shows the Company's capital and performance ratios as of March 31, 2014, December 31, 2013, and March 31, 2013.

CAPITAL RATIOS

| | March 31, 2014 | | December 31, 2013 | | March 31, 2013 | |
|--|-------------------|---|----------------------|----|-------------------|---|
| Tangible common equity ratio | 8.24 | % | 8.02 | % | 7.53 | % |
| Tangible equity ratio | 10.06 | % | 9.85 | % | 9.97 | % |
| Average equity to average assets (three months ended) | 11.90 | % | 11.20 | % | 11.54 | % |
| Risk-based capital ratios: | | | | | | |
| Tier 1 common | 10.56 | % | 10.18 | % | 10.07 | % |
| Tier 1 leverage | 10.71 | % | 10.48 | % | 11.55 | % |
| Tier 1 risk-based | 13.19 | % | 12.77 | % | 14.08 | % |
| Total risk-based | 15.11 | % | 14.67 | % | 15.75 | % |
| Return on average common equity (three months ended) | 5.52 | % | (4.51) |)% | 7.18 | % |
| Tangible return on average tangible common equity (three months ended) | 6.96 | % | (5.45) |)% | 9.37 | % |

At March 31, 2014, regulatory Tier 1 risk-based capital and total risk-based capital were \$5,840 million and \$6,687 million, respectively, compared to \$5,763 million and \$6,622 million at December 31, 2013.

A more comprehensive discussion of our capital management is contained in the Company's 2013 Annual Report on Form 10-K.

Capital Plan and Stress Test

The Company has an annual regulatory requirement to file a Capital Plan with the Federal Reserve based on the results of specified stress-testing and documented sound policies, processes, models, controls, and governance practices. The Capital Plan, which is reviewed by the Federal Reserve and is subject to its objection, governs all of the Company's capital actions for five quarters. A more comprehensive discussion about our Capital Plan and Stress Tests is contained in the Company's 2013 Annual Report on Form 10-K.

The Company originally submitted its 2014 Capital Plan to the Federal Reserve on January 6, 2014. The Company subsequently notified the Federal Reserve of its intention to resubmit its Capital Plan to reflect the impact of the Interim Final Rule (“IFR”), which amended the Volcker Rule, and its decision to sell certain CDO securities to improve the Company’s risk profile. In February 2014, the Federal Reserve granted its approval for a resubmission. In March 2014, the Federal Reserve notified the Company that, based upon its original Capital Plan, the Company’s

85

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

capital ratios would not have met certain of the minimum requirements of the Federal Reserve's capital adequacy rules under results projected by the Federal Reserve using the hypothetical severely adverse economic stress scenario in the Dodd-Frank Act Stress Test ("DFAST"). The DFAST results were worse than those projected by the Company with regard to pretax, pre-provision net revenue, and also with regard to credit losses for some loan types. The Federal Reserve publishes only limited information about its DFAST models, so the Company is unable to determine with specificity the causes of the differences.

The Company resubmitted its 2014 Capital Plan and stress test on April 30, 2014 to the Federal Reserve. The IFR allows banking entities to retain investments in primarily bank TruPS CDOs. The resubmitted plan incorporated the impact of this exemption, as well as the impact of the sales of CDO securities that occurred in the first quarter of 2014. These sales of \$932 million par amount of CDO securities resulted in net gains of \$26 million during the first quarter of 2014. The resubmission, per the capital planning rules, did not include the effects of the CDO paydowns that occurred during the first quarter of 2014; hence, the total change in the portfolio used in the stress test differs from the total change recorded under GAAP.

The Company believes that the sales of these CDOs, which were projected to result in significant OTTI under the Federal Reserve's severely adverse stress scenario, significantly improved its risk profile and projected capital position under stress. However, given the severity of the Federal Reserve's DFAST projections for the Company, Zions estimates that a common equity issuance of approximately \$400 million may be required to receive a non-objection to the Company's Capital Plan. The Federal Reserve has up to 75 days to render its "object/does not object" decision with regard to the resubmitted Capital Plan.

The Company has made and will continue to make significant improvements to its internal stress testing, risk management, and related processes to meet the standards of the CCAR process and is allocating significant resources to the successful implementation of these improvements.

Basel III

In 2013, the FRB, FDIC, and OCC issued final rules (the "Basel III Capital Rules") establishing a new comprehensive capital framework for U.S. banking organizations. The rules implement the Basel Committee's December 2010 framework, commonly referred to as Basel III, for strengthening international capital standards as well as certain provisions of the Dodd-Frank Act. The Basel III Capital Rules substantially revise the risk-based capital requirements applicable to bank holding companies and depository institutions, including the Company, compared to the current U.S. risk-based capital rules. The Basel III Capital Rules are effective for the Company on January 1, 2015 (subject to phase-in periods for certain of their components).

The Basel III Capital Rules, among other things, (i) introduce a new capital measure called "Common Equity Tier 1" ("CET1"), (ii) specify that Tier 1 capital consists of CET1 and "Additional Tier 1 capital" instruments meeting specified requirements, (iii) apply most deductions/adjustments to regulatory capital measures to CET1 and not to the other components of capital, thus potentially requiring higher levels of CET1 in order to meet minimum ratios, and (iv) expand the scope of the deductions/adjustments from capital as compared to existing regulations.

Under the Basel III Capital Rules, the minimum capital ratios as of January 1, 2015 will be as follows:

- 4.5% CET1 to risk-weighted assets.
- 6.0% Tier 1 capital (i.e., CET1 plus Additional Tier 1) to risk-weighted assets.
- 8.0% Total capital (i.e., Tier 1 plus Tier 2) to risk-weighted assets.
-

4.0% Tier 1 capital to average consolidated assets as reported on consolidated financial statements (known as the “leverage ratio”).

When fully phased in on January 1, 2019, the Basel III Capital Rules will also require the Company and its subsidiary banks to maintain a 2.5% “capital conservation buffer,” designed to absorb losses during periods of economic stress, composed entirely of CET1, on top of the minimum risk-weighted asset ratios, effectively resulting

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

in minimum ratios of (i) CET1 to risk-weighted assets of at least 7.0%, (ii) Tier 1 capital to risk-weighted assets of at least 8.5%, and (iii) Total capital to risk-weighted assets of at least 10.5%.

The Basel III Capital Rules also prescribe a standardized approach for calculating risk-weighted assets that expands the risk-weighting categories from the current four Basel I-derived categories (0%, 20%, 50% and 100%) to a much larger and more risk-sensitive number of categories.

Under current capital standards, the effects of AOCI items included in capital are excluded for purposes of determining regulatory capital ratios. Under the Basel III Capital Rules, the effects of certain AOCI items are not excluded; however, “non-advanced approaches banking organizations,” including the Company and its subsidiary banks, may make a one-time permanent election as of January 1, 2015 to continue to exclude these items. The Company has not yet determined whether to make this election.

A more comprehensive discussion about Basel III Capital Rules and the impact upon the Company is contained in the Company’s 2013 Annual Report on 10-K.

The Company believes that, as of March 31, 2014, the Company and its subsidiary banks would meet all capital adequacy requirements under the Basel III Capital Rules on a fully phased-in basis if such requirements were currently effective including after giving effect to the deduction described above.

GAAP to NON-GAAP RECONCILIATIONS

1. Tier 1 common capital

Traditionally, the Federal Reserve and other banking regulators have assessed a bank’s capital adequacy based on Tier 1 capital, the calculation of which is codified in federal banking regulations. In 2013, the FRB published final rules establishing a new comprehensive capital framework for U.S. banking organizations, including the new CET1 capital measure. The new capital rules are effective for the Company on January 1, 2015; however, some key regulatory changes to the calculation of this measure are phased in over several years. The CET1 capital ratio is the core capital component of the Basel III standards, and we believe that it increasingly is becoming a key ratio considered by regulators, investors, and analysts. There is a difference between this ratio calculated using Basel I definitions of Tier I common (“T1C”) capital and those definitions using Basel III rules. We present the calculation of key regulatory capital ratios, including T1C capital, using the governing definition at the end of each quarter, taking into account applicable phase-in rules.

T1C capital is often expressed as a percentage of risk-weighted assets. Under the current risk-based capital framework applicable to the Company, a bank’s balance sheet assets and credit equivalent amounts of off-balance sheet items are assigned to one of four broad “Basel I” risk categories for banks, like our subsidiary banks, that have not adopted the Basel II “Advanced Measurement Approach.” The aggregated dollar amount in each category is then multiplied by the risk weighting assigned to that category. The resulting weighted values from each of the four categories are added together and this sum is the risk-weighted assets total that, as adjusted, comprises the denominator of certain risk-based capital ratios. Tier 1 capital is then divided by this denominator (risk-weighted assets) to determine the Tier 1 capital ratio. Adjustments are made to Tier 1 capital to arrive at T1C capital. T1C capital is also divided by the risk-weighted assets to determine the T1C capital ratio. The amounts disclosed as risk-weighted assets are calculated consistent with banking regulatory requirements.

The following schedule provides a reconciliation of controlling interest shareholders’ equity (GAAP) to Tier 1 capital (regulatory) and to T1C capital (non-GAAP) using current U.S. regulatory treatment and not proposed Basel III calculations.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

TIER 1 COMMON CAPITAL (NON-GAAP)

| (Amounts in millions) | March 31, 2014 | December 31, 2013 | March 31, 2013 | |
|--|-------------------|----------------------|-------------------|---|
| Controlling interest shareholders' equity (GAAP) | \$6,586 | \$6,465 | \$6,355 | |
| Accumulated other comprehensive loss | 145 | 192 | 407 | |
| Nonqualifying goodwill and intangibles | (1,048 |) (1,050 |) (1,061 |) |
| Other regulatory adjustments | (6 |) (6 |) (2 |) |
| Qualifying trust preferred securities | 163 | 163 | 448 | |
| Tier 1 capital (regulatory) | 5,840 | 5,764 | 6,147 | |
| Qualifying trust preferred securities | (163 |) (163 |) (448 |) |
| Preferred stock | (1,004 |) (1,004 |) (1,301 |) |
| Tier 1 common capital (non-GAAP) | \$4,673 | \$4,597 | \$4,398 | |
| Risk-weighted assets (regulatory) | \$44,267 | \$45,146 | \$43,666 | |
| Tier 1 common capital to risk-weighted assets (non-GAAP) | 10.56 | % 10.18 | % 10.07 | % |

2. Tangible return on average tangible common equity

This Form 10-Q presents "tangible return on average tangible common equity" which excludes, net of tax, the amortization of core deposit and other intangibles and impairment loss on goodwill from net earnings applicable to common shareholders, and average goodwill and core deposit and other intangibles from average common equity.

The following schedule provides a reconciliation of net earnings applicable to common shareholders (GAAP) to net earnings applicable to common shareholders, excluding net of tax, the effects of amortization of core deposit and other intangibles and impairment loss on goodwill (non-GAAP), and average common equity (GAAP) to average tangible common equity (non-GAAP).

TANGIBLE RETURN ON AVERAGE TANGIBLE COMMON EQUITY (NON-GAAP)

| (Amounts in thousands) | Three Months Ended | | |
|--|--------------------|----------------------|-------------------|
| | March 31, 2014 | December 31, 2013 | March 31, 2013 |
| Net earnings (loss) applicable to common shareholders (GAAP) | \$76,190 | \$(59,437 |) \$88,324 |
| Adjustments, net of tax: | | | |
| Amortization of core deposit and other intangibles | 1,827 | 2,046 | 2,425 |
| Net earnings (loss) applicable to common shareholders, excluding the effects of the adjustments, net of tax (non-GAAP) | \$78,017 | \$(57,391 |) \$90,749 |
| (a) | | | |
| Average common equity (GAAP) | \$5,595,363 | \$5,233,422 | \$4,990,317 |
| Average goodwill | (1,014,129 |) (1,014,129 |) (1,014,129 |
| Average core deposit and other intangibles | (35,072 |) (38,137 |) (49,069 |
| Average tangible common equity (non-GAAP) (b) | \$4,546,162 | \$4,181,156 | \$3,927,119 |
| Number of days in quarter (c) | 90 | 92 | 90 |
| Number of days in year (d) | 365 | 365 | 365 |

| | | | | | | |
|---|------|---|-------|----|------|---|
| Tangible return on average tangible common equity (non-GAAP) (a/b/c*d) | 6.96 | % | (5.45 |)% | 9.37 | % |
|---|------|---|-------|----|------|---|

3. Total shareholders' equity to tangible equity and tangible common equity

This Form 10-Q presents "tangible equity" and "tangible common equity" which excludes goodwill and core deposit and other intangibles for both measures and preferred stock and noncontrolling interests for tangible common equity.

The following schedule provides a reconciliation of total shareholders' equity (GAAP) to both tangible equity (non-GAAP) and tangible common equity (non-GAAP).

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

TANGIBLE EQUITY (NON-GAAP) AND TANGIBLE COMMON EQUITY (NON-GAAP)

| (Amounts in millions) | March 31, 2014 | December 31, 2013 | March 31, 2013 | |
|---------------------------------------|-------------------|----------------------|-------------------|---|
| Total shareholders' equity (GAAP) | \$6,586 | \$6,465 | \$6,351 | |
| Goodwill | (1,014) | (1,014) | (1,014) |) |
| Core deposit and other intangibles | (34) | (36) | (47) |) |
| Tangible equity (non-GAAP) (a) | 5,538 | 5,415 | 5,290 | |
| Preferred stock | (1,004) | (1,004) | (1,301) |) |
| Noncontrolling interests | — | — | 5 | |
| Tangible common equity (non-GAAP) (b) | \$4,534 | \$4,411 | \$3,994 | |
| | | | | |
| Total assets (GAAP) | \$56,081 | \$56,031 | \$54,111 | |
| Goodwill | (1,014) | (1,014) | (1,014) |) |
| Core deposit and other intangibles | (34) | (36) | (47) |) |
| Tangible assets (non-GAAP) (c) | \$55,033 | \$54,981 | \$53,050 | |
| | | | | |
| Tangible equity ratio (a/c) | 10.06 | % 9.85 | % 9.97 | % |
| Tangible common equity ratio (b/c) | 8.24 | % 8.02 | % 7.53 | % |

For items 2 and 3, the identified adjustments to reconcile from the applicable GAAP financial measures to the non-GAAP financial measures are included where applicable in financial results or in the balance sheet presented in accordance with GAAP. We consider these adjustments to be relevant to ongoing operating results and financial position.

We believe that excluding the amounts associated with these adjustments to present the non-GAAP financial measures provides a meaningful base for period-to-period and company-to-company comparisons, which will assist regulators, investors, and analysts in analyzing the operating results or financial position of the Company and in predicting future performance. These non-GAAP financial measures are used by management and the Board of Directors to assess the performance of the Company's business or its financial position for evaluating bank reporting segment performance, for presentations of the Company's performance to investors, and for other reasons as may be requested by investors and analysts. We further believe that presenting these non-GAAP financial measures will permit investors and analysts to assess the performance of the Company on the same basis as that applied by management and the Board of Directors.

Non-GAAP financial measures have inherent limitations, are not required to be uniformly applied, and are not audited. Although these non-GAAP financial measures are frequently used by stakeholders to evaluate a company, they have limitations as an analytical tool, and should not be considered in isolation or as a substitute for analysis of results as reported under GAAP.

ITEM 3. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Interest rate and market risks are among the most significant risks regularly undertaken by the Company, and they are closely monitored as previously discussed. A discussion regarding the Company's management of interest rate and market risk is included in the section entitled "Interest Rate and Market Risk Management" in this Form 10-Q.

ITEM 4. CONTROLS AND PROCEDURES

The Company's management, with the participation of the Company's Chief Executive Officer and Chief Financial Officer, has evaluated the effectiveness of the Company's disclosure controls and procedures as of March 31, 2014.

Based on that evaluation, the Company's Chief Executive Officer and Chief Financial Officer concluded that the Company's disclosure controls and procedures were effective as of March 31, 2014. There were no changes in the Company's internal control over financial reporting during the first quarter of 2014 that have materially affected, or are reasonably likely to materially affect, the Company's internal control over financial reporting.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

PART II. OTHER INFORMATION

ITEM 1. LEGAL PROCEEDINGS

The information contained in Note 11 of the Notes to Consolidated Financial Statements is incorporated by reference herein.

ITEM 1A. RISK FACTORS

The Company believes there have been no material changes in the risk factors included in Zions Bancorporation's 2013 Annual Report on Form 10-K.

ITEM 2. UNREGISTERED SALES OF EQUITY SECURITIES AND USE OF PROCEEDS

The following table summarizes the Company's share repurchases for the first quarter of 2014:

SHARE REPURCHASES

| Period | Total number of shares repurchased ¹ | Average price paid per share | Total number of shares purchased as part of publicly announced plans or programs | Approximate dollar value of shares that may yet be purchased under the plan |
|---------------|---|------------------------------|--|---|
| January | 34,457 | \$29.87 | — | \$— |
| February | 475 | 27.99 | — | — |
| March | 463 | 30.68 | — | — |
| First quarter | 35,395 | 29.86 | — | — |

Represents common shares acquired from employees in connection with the Company's stock compensation plan.

¹ Shares were acquired from employees to pay for their payroll taxes upon the vesting of restricted stock and restricted stock units under the "withholding shares" provision of an employee share-based compensation plan.

Table of Contents

ZIONS BANCORPORATION AND SUBSIDIARIES

ITEM 6. EXHIBITS

a) Exhibits

| Exhibit Number | Description | |
|----------------|---|---|
| 3.1 | Restated Articles of Incorporation of Zions Bancorporation dated March 3, 2014, incorporated by reference to Exhibit 3.1 of Form 8-K filed on March 4, 2014. | * |
| 3.2 | Restated Bylaws of Zions Bancorporation dated November 8, 2011, incorporated by reference to Exhibit 3.13 of Form 10-Q for the quarter ended September 30, 2011. | * |
| 31.1 | Certification by Chief Executive Officer required by Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934 (filed herewith). | |
| 31.2 | Certification by Chief Financial Officer required by Rules 13a-15(f) and 15d-15(f) under the Securities Exchange Act of 1934 (filed herewith). | |
| 32 | Certification by Chief Executive Officer and Chief Financial Officer required by Sections 13(a) or 15(d), as applicable, of the Securities Exchange Act of 1934 (15 U.S.C. 78m) and 18 U.S.C. Section 1350 (furnished herewith). | |
| 101 | Interactive data files pursuant to Rule 405 of Regulation S-T: (i) the Consolidated Balance Sheets as of March 31, 2014 and December 31, 2013, (ii) the Consolidated Statements of Income for the three months ended March 31, 2014 and March 31, 2013, (iii) the Consolidated Statements of Comprehensive Income for the three months ended March 31, 2014 and March 31, 2013, (iv) the Consolidated Statements of Changes in Shareholders' Equity for the three months ended March 31, 2014 and March 31, 2013, (v) the Consolidated Statements of Cash Flows for the three months ended March 31, 2014 and March 31, 2013, and (vi) the Notes to Consolidated Financial Statements (filed herewith). | |

* Incorporated by reference

SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

ZIONS BANCORPORATION

/s/ Harris H. Simmons
Harris H. Simmons, Chairman and
Chief Executive Officer

/s/ Doyle L. Arnold
Doyle L. Arnold, Vice Chairman and
Chief Financial Officer

Date: May 8, 2014

91